

Member's account



Complete payments...

Payments in...

Payments out...

allpay offers its Credit Union clients a choice of media:



Payment Reference Cards and/or Barcoded Bills

Credit Union members receive their payment media either direct from allpay or via the Credit Union



A variety of payment methods are accepted:



Debit/Credit cards, Cash and Cheques

Members can deposit monies into their accounts using the following services:

Over the counter at these conveniently-situated UK outlets



Over the internet, by telephone, by SMS text message or through interactive digital TV



At point-of-sale terminals and at Self Service Payment Kiosks



...and/or the facility to set up payments via Direct Debit



A receipt or authorisation code is issued to the member as proof of each transaction



Transaction data is processed and consolidated overnight



Payment files are available for Credit Union clients to download via Webconnect



Credit Union orders a Prepaid Card for its members via the web:



Card produced and dispatched by allpay:



Members receive their Prepaid Card and contact Customer Services to activate and obtain a 4 digit PIN number



Credit Union loads monies onto the members' cards automatically via the web



Members have the freedom to withdraw cash and shop anywhere in the following ways:

The Prepaid Card can be used like a credit/debit card. Wherever they see the MasterCard® Acceptance Mark*

- Make cash withdrawals at an ATM
- Shop at retailers
- At electronic points of sale
- For internet, telephone order or mail order purchases
- Worldwide



Members can view their Prepaid account balance on 'My Accounts' website



*The Prepaid MasterCard Card is not covered by s.75 of the credit consumer Act 1974