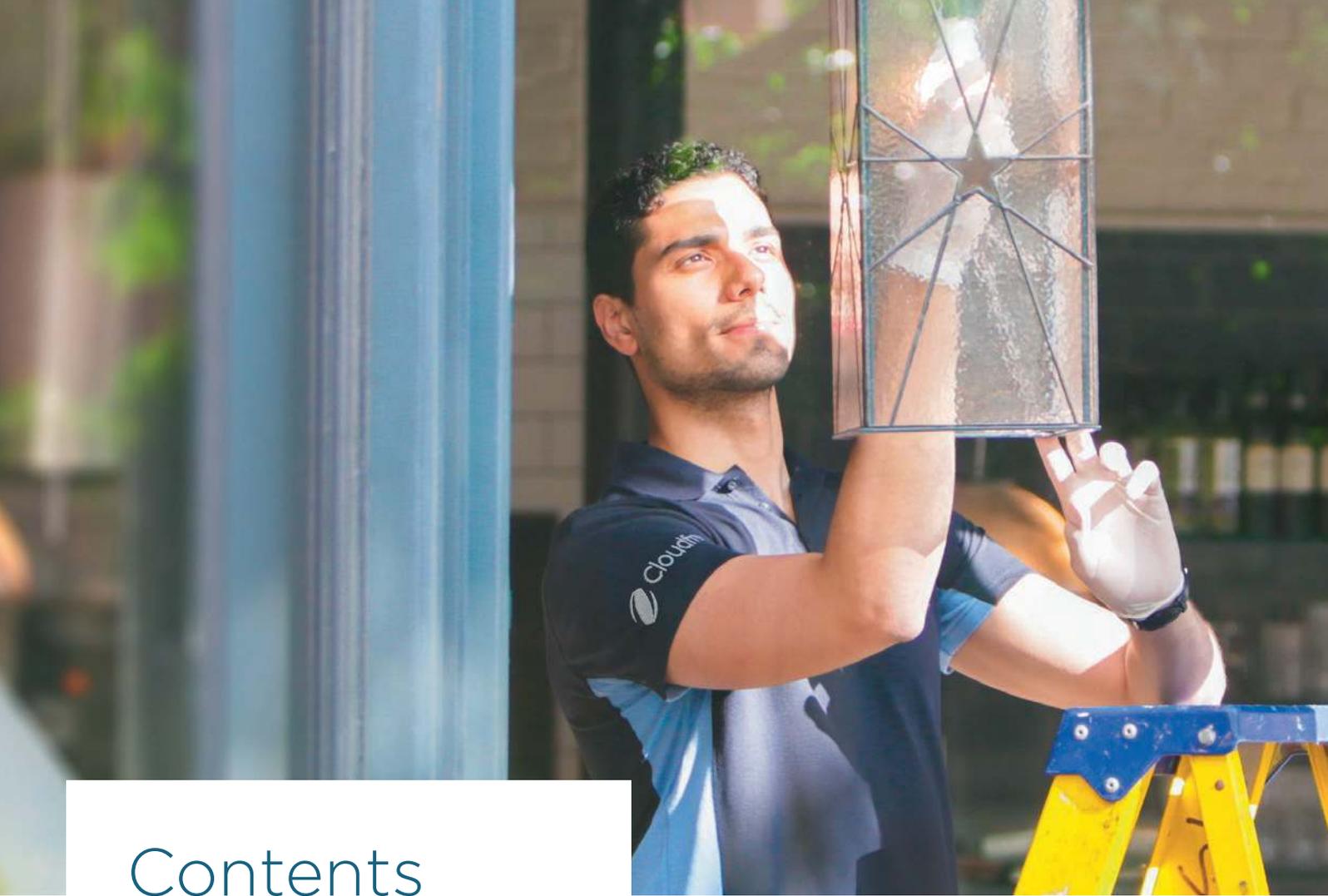




Cloudfm
Group

Delivering Best Value in FM



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Introducing Cloudfm

At Cloudfm we help companies to achieve greater visibility and control of their maintenance activity. Our unique system and processes enable us to drive down costs and optimise compliance, while at the same time improving service quality. Clients only ever pay for the value received, and our data presents a true picture of performance in real time.

We provide a suite of FM services, including supply chain management, service delivery and technical consultancy. This gives us the flexibility to create tailored solutions for clients, ranging from a single service to fully integrated FM.

Our clients include prestigious brands in retail, restaurants, commercial property and charities, and we owe our success to the strong partnerships we've developed. We live and breathe FM, and it shows in the passion and commitment we bring to every relationship.



Values

Working in partnership with clients and suppliers, we aim to deliver and demonstrate best value in facilities management. Our values are shared by everyone in the organisation and guide everything we do.

We develop intelligent solutions that deliver genuine value and align with our clients' objectives

Innovate Integrate

Strong partnerships are fundamental to our success

Inspire

We enjoy what we do and always look to inspire others



Facilities Management

The Cloudfm solution gives our clients unrivalled control of their maintenance expenditure. From the moment a job is logged to when the invoice is paid, our fully automated system monitors activity in real-time, minimising the scope for error.

Only the engineer doing the work can record activity, which is linked to assets and calculated by the minute. This leaves our helpdesk and account teams free to focus on quality, providing a more sophisticated level of service that genuinely drives value.

Furthermore this unparalleled level of information enables us to work with the supply chain at a much more strategic level. We have an established network of general contractors and specialists, including over 3000 engineers, who support our clients on a daily basis using our unique system platform.

With a commonly agreed set of real-time metrics, we can create a culture of true partnership; everyone knows what needs to be achieved and by when, and has access to all the information they need to perform.



Consultancy

Our expertise in FM and engineering underpins the success of the Cloudfm solution. In addition to management and delivery, we also provide consultancy services across the full range of FM related disciplines, including: building design, HVAC, lighting, fire safety, lifts and escalators, energy management, roofing, building management systems, painting and repairs.

Typical projects include data centre design, achieving accreditation at the highest level, compliance audits, the design and installation

of property assets, R22 replacement, asset management, roofing design, and maintenance and control installations. We also manage more routine FM projects such as technical surveys, store fit-outs and refurbishment.

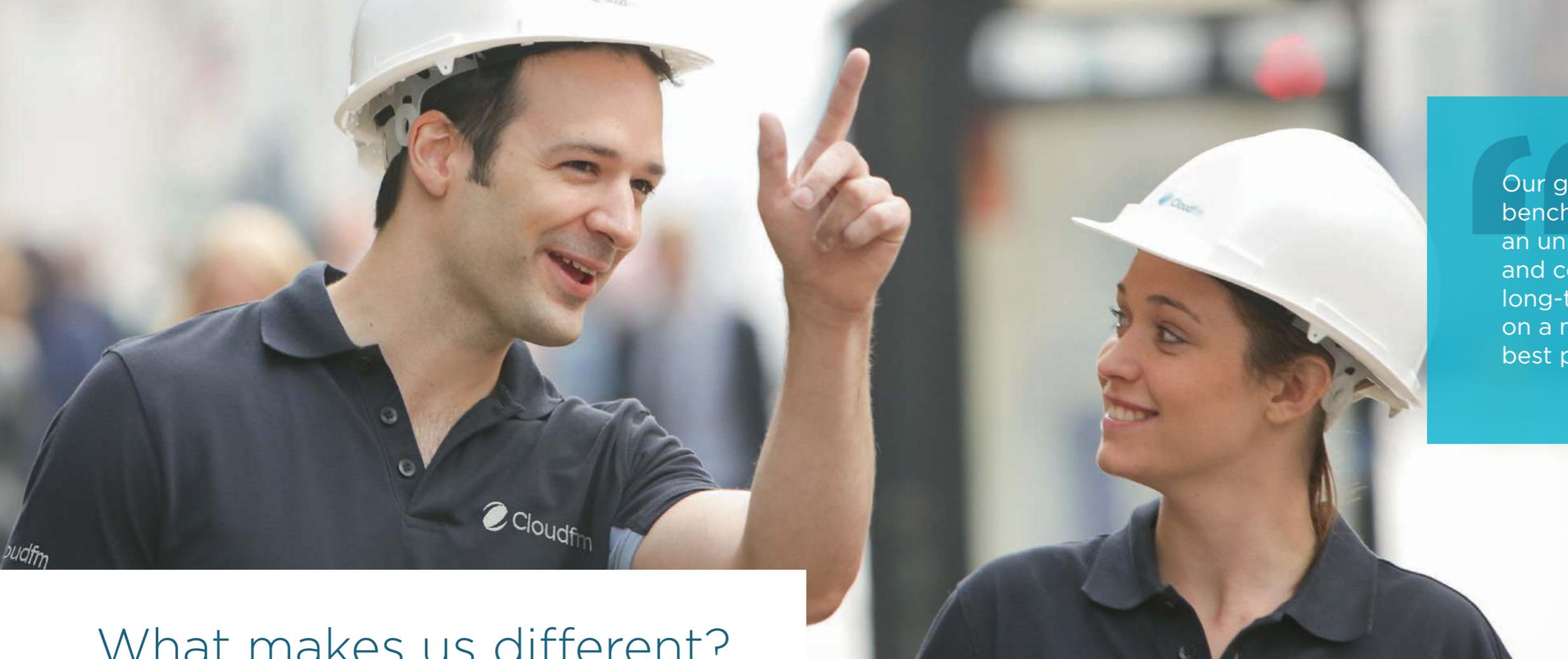
As FM specialists we understand the practicalities, compliance issues and cost implications of most engineering options, and are ideally placed to provide independent advice and support based on our knowledge of myriad sectors and challenges.



Service Delivery

For clients who wish to outsource their helpdesk function but do not have an existing supply chain, we offer a full delivery service throughout the UK and Europe. Powered by the Cloudfm system, Cloudfm Shared Services is unique in taking a proactive approach to maintenance, with the emphasis on prevention over cure. We cover all disciplines and partner with specialist suppliers where needed to provide a comprehensive service.

In addition to full delivery, we also offer a dedicated resource for specific buildings where each is assigned its own multi-skilled engineer. This solution delivers a reduction in reactive tasks, protects valuable assets, increases accountability and helps to build a positive relationship between FM and building users. Furthermore costs naturally reduce year on year as a result of this focused approach.



“Our goal is to reset the benchmark in FM, providing an unrivalled level of visibility and control, and building long-term partnerships based on a mutual commitment to best practice.”

What makes us different?

How we help clients achieve best value...

We provide a unique level of visibility and control, giving clients the tools and information they need to achieve a clear line of sight across their operation 24/7. With greater control comes better quality, improved compliance and the ability to plan more strategically. We also find that clients are able to make significant cost reductions which can be sustained through ongoing management and innovation.

Cloudfm represents a step-change in the market. We work with like-minded people who share our commitment to excellence, and together we are demonstrating that, managed effectively, FM can become yet another source of competitive advantage.



Contact us

To find out more:

info@cloudfmgroup.com
www.cloudfmgroup.com

