Regulation Conference 2014
Regulation in a changing world

Key speakers include:

Matthew Bailes
Executive Director, Regulation
Homes and Communities Agency
[Manchester]

Julian Ashby
Chair, Regulation Committee
Homes and Communities Agency
[London]

James Tickell
Director
Campbell Tickell

Clare Miller
Group Director of Governance and Compliance
Affinity Sutton

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Regulation Conference 2014

Social housing is undergoing unprecedented change at a time when the operating environment has never been more difficult. How can regulation remain effective and relevant, and still allow the sector to evolve? This event puts the current proposals to revise the standards into the broader context of regulatory development, and this conference will set the likely direction of future travel.

Benefits of attending

- Be first to hear the HCA’s thinking on current proposals and wider process of change
- Directly question the experts on the regulatory pressures and drivers for change
- Discover how the current proposals fit in to a wider process of strategic regulatory change
- Network with other housing associations and share ideas

Who should attend?

- Chief executives
- Chairs
- Finance managers and directors
- Operations directors and managers
- Risk managers

London
30 April 2014
Doubletree by Hilton
London West End

Manchester
8 May 2014
Renaissance Hotel
Manchester

Federation publications

Countering fraud: a guide for housing association board members
- Designed to help housing associations and their boards protect themselves against fraud
- Provides practical advice on implementing a counter-fraud framework
- Advises on how to pre-empt and react to fraud, and avoid reputational damage.

Code of conduct 2012: with good practice for members
- Reformatted, expanded and updated code with associated guidance
- Designed to help organisations achieve the highest standards of conduct.
- Can be licensed electronically, with appendices available for members to download separately.

Board members resource pack
- Best-selling collection of nine titles to help board members achieve effective governance.

Risk management: a guide for housing association board members
Available soon – email bookshop@housing.org.uk for further details

Online bookshop: www.housing.org.uk/publications
Email: bookshop@housing.org.uk
Tel: 020 7067 1066
09:00  Registration and refreshments

10:00  Welcome and introduction

David Orr, Chief Executive, National Housing Federation [London]
Stuart Ropke, Assistant Director, Policy and Research, National Housing Federation [Manchester]

10:15  A view from the HCA – where are we now and where are we headed?
The evolving nature of social landlords imposes increasing demands on the social housing regulator. Matthew Bailes will outline the regulator’s view of the tasks facing it, and how it can use its powers and resources to best effect. He will look at the current proposals to revise the standards, and how they fit in to a wider process of strategic regulatory change.

Julian Ashby, Chair, Regulation Committee, Homes and Communities Agency (HCA) [London]
Matthew Bailes, Executive Director for Regulation, Homes and Communities Agency (HCA) [Manchester]

11:15  Refreshment break

11:45  Learning from problem cases
This session will outline a small number of previous regulatory problem cases and examine:
- What went wrong and whether regulation could have prevented it
- How the troubled organisation, the regulator, and the wider sector responded to the problem
- What lessons can be drawn from the experience.

James Tickell, Director, Campbell Tickell

12:45  Networking lunch

13:45  Priorities and structures – a view from both sides
How do housing associations see the regulator, and what does the regulator think of associations? This session will look at life from both sides of the regulatory fence, and how views and perspectives have changed. Clare Miller will draw on extensive past experience to offer valuable insights about what each side in the partnership expects and needs from one another.

Clare Miller, Group Director of Governance and Compliance, Affinity Sutton

14:45  Refreshment break

15:00  A changing landscape – a Federation viewpoint
John Bryant, will set out the Federation’s perspective on the way the sector is changing, the role regulation should play, and the current proposals to change the standards.

John Bryant, Policy Leader, National Housing Federation

15:30  Q&A with the HCA – what are the next steps?
This session will give you the chance to ask the HCA your burning questions that have arisen during the day and provide an arena for discussion and debate.

Jonathan Walters, Deputy Director of Strategy and Performance, HCA
John Bryant, Policy Leader, National Housing Federation

16:15  Conference close
Help your tenants cut their energy bills

My Home Energy Switch is an energy supply service from the National Housing Federation to help tenants reduce their energy bills. This service is completely free and impartial.

How does it work?
All tenants need to do is call 0800 0014 706 or go to www.myhomeenergyswitch.org.uk with their postcode and a current energy bill. The My Home Energy Switch team will do the rest.

Contact our team today to find out more on 0800 0014 706 or visit www.myhomeenergyswitch.org.uk

Enquiries and contacts
If you have any conference booking queries, please contact a member of the Federation’s Business Sales and Support Team:
tel: 020 7067 1066
email: events@housing.org.uk

Venue and travel information
Joining papers are available on the Federation’s website at www.housing.org.uk/events

Inserts in conference packs
If you would like to include a publicity leaflet in our delegate packs, email marketing@housing.org.uk. The cost will be £299 plus VAT.

Booking information

How to book your place
Online: at www.housing.org.uk/events. Instantly secure your place[s] by paying with a credit or debit card.
Email: Scan your completed booking form and email it to events@housing.org.uk
Mail: Complete and return the conference booking form along with your full payment to: Business Sales and Support, National Housing Federation, 25 Procter Street, London, WC1V 6NY
Telephone: Secure your place by paying with a credit or debit card. Please contact the Business Sales and Support Team on 020 7067 1066

ALL BOOKINGS MUST BE MADE WITH FULL PAYMENT
Please ensure that the names of individual delegates are included as you would like them to appear on the delegate list and their name badge. Please note that any delegates whose bookings are received after 16 April 2014 may not appear on the final delegate list.
Booking form

Regulation Conference 2014

30 April 2014  
Doubletree by Hilton, London West End  
92 Southampton Row  
London WC1B

8 May 2014  
Renaissance Hotel, Manchester  
Blackfriars Street  
Manchester M3 2EQ

Booking instructions

Online: at www.housing.org.uk/events. Online bookings can be made for multiple delegates.
Alternatively complete this form and return with full payment. Please read the conference and booking information before making your booking(s). For multiple bookings, please photocopy this form and complete one form per delegate in BLOCK CAPITALS.

Delegate name  
Job title
Delegate mobile no.  
Organisation
Address
Delegate email  
(you must supply your email address so you can receive your confirmation)
Twitter  
@ (we will add your twitter name to the delegate list so you can network on the day)
Tel  
Fax
Contact email (if different)  
Contact name (if different)

My dietary requirements (eg vegetarian/vegan/other) are
My other requirements (eg wheelchair access) are

Where did you hear about the conference?

☐ Direct mail  ☐ Web  ☐ Inside Housing  ☐ Federation external affairs manager
☐ email  ☐ Telephone  ☐ Employer  ☐ 24housing
☐  [please specify] ______

I understand that payment must be made at the time of booking.

☐ I enclose a cheque payable to the National Housing Federation
☐ I have paid by BACS and attach a remittance advice (Please quote REGL0414 for the London conference and REMG0514 for the Manchester conference on all BACS transmissions)

Fees (please tick box) Includes attendance at all sessions, lunch and refreshments

☐ Members: £275  ☐ Associate members: £315  ☐ Non-members: £345

National Housing Federation bank account details are: LloydsTSB, Kings Cross Branch, 344 Grays Inn Road, London, WC1X 8BX Federation Sort Code: 30-94-73 Account No. 00113238

Please debit my debit/credit card: Visa / Mastercard / Maestro / Solo / Electron (We do not accept Diners Card or AMEX)

Start date:     Expiry date:     Issue no:     Name on card
(last 3 digits of number on back of card) [debit cards only]

Signature     Date

Please return to: Business Sales and Support Team, National Housing Federation, Lion Court, 25 Procter Street, London, WC1V 6NY, Tel 020 7067 1066, Fax 020 7067 1015, email events@housing.org.uk.

ALL CANCELLATIONS MUST BE MADE IN WRITING. Cancellations will be charged a £55 administration fee. The full fee is payable for any cancellations received after 16 April 2014.

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Priority code: REG0414DM

Disclaimer
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The National Housing Federation is the voice of affordable housing in England. We believe that everyone should have the home they need at a price they can afford. That’s why we represent the work of housing associations and campaign for better housing.

Our members provide two and a half million homes for more than five million people. And each year they invest in a diverse range of neighbourhood projects that help create strong, vibrant communities.

Forthcoming events 2014

19 – 20 March  
**Housing Finance Conference**, University of Warwick, Coventry

7 – 8 July  
**Housing Development Conference and Exhibition**, University of Warwick, Coventry

7 – 8 July  
**Asset Management and Maintenance Conference and Exhibition**, University of Warwick, Coventry

For a brochure on any of these events visit [www.housing.org.uk/events](http://www.housing.org.uk/events) or email marketing@housing.org.uk stating the conference name and we will send you information.

For details of all our forthcoming events and for the latest news and policy updates visit the National Housing Federation’s website [www.housing.org.uk](http://www.housing.org.uk)

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National Housing Federation, Lion Court, 25 Procter Street, London, WC1V 6NY
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