

Privacy Notice: organisations applying for grants on behalf of a grant applicant

At Buttle UK, we respect your privacy and we are committed to protecting your personal data. This privacy notice informs you about how we look after your personal data when you:

- apply for a grant; or
- otherwise assist us in the work that we do.

1. Important information and who we are

Purpose of this privacy notice

This privacy notice aims to give you information on how we collect and process your personal data through your use of this website and otherwise in your interactions with us. This notice explains your privacy rights and how the law protects you.

Controller

We are Buttle UK, a charity registered with the Charities Commission in England & Wales (charity registration number 313007) and the Office of the Scottish Charity Regulator in Scotland (charity registration number SCO37997). We are a charitable trust and so the Trustees of Buttle UK control and are responsible for your personal data. Our address is 15 Greycoat Place, London SW1P 1SB.

If you have any questions about this policy, you can contact us by emailing privacy@buttleuk.org.

Changes to the privacy notice and your duty to inform us of changes

This version of our privacy policy was last updated 14 September 2020.

It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

2. The data we collect about you

Personal data, or personal information, means any information about an individual from which that person can be identified. It does not include data where the identity has been removed (anonymous data). We collect only that personal data from you that we need in order to operate our charity in the way that you would anticipate.

We may collect, use, store and transfer different kinds of personal data about you which we have grouped together as follows:

Contact Data	includes first name, last name and email address, telephone number, organisation address, line manager contact information
Communications Data	includes emails, notes of conversations, and records of conversations.

3. How is your personal data collected?

You may give us your Contact, Communications and Sensitive Data by submitting information on our website or by corresponding with us by phone, post, email or otherwise. This includes personal data you provide when you:

- enquire about our charity;
- apply for a grant from us;
- liaise with us in respect of such grant.

4. How we use your personal data

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.
- From time to time, we will send interested parties, marketing communications by email about our services. We will only do so where you have expressly consented to receiving such emails and whenever we send such a communication, we include an option for you to unsubscribe from receiving further such communications.
- Where we need to consider the grant application and process the grant to the beneficiary.
- Between September 2020 to July 2021, we are in receipt of funding from the National Lottery funding for grants made in England. Under the terms of that funding we are required to share the referrer's name, email address and organisational name with the National Lottery Community Fund. This is to allow them to monitor and evaluate grants and fulfil their reporting requirements to the Government. You can find out more about how they manage personal data [here](#).

For users of our website:

Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.

Purposes for which we will use your personal data

We have set out below, in a table format, a description of all the ways we plan to use your personal data, and which of the legal bases we rely on to do so. We have also identified what our legitimate interests are where appropriate.

Note that we may process your personal data for more than one lawful ground depending on the specific purpose for which we are using your data. Please contact us at privacy@buttleuk.org if you need details about the specific legal ground we are relying on to process your personal data where more than one ground has been set out in the table below.

Purpose/Activity	Type of data	Lawful basis for processing
To review a grant application and communicate with you and report to funders	(a) Contact (b) Communications	Necessary for our legitimate interests (to administer grants to support individuals who are seriously affected by financial hardship).
To manage our relationship with you	(a) Contact (b) Communications	Necessary for our legitimate interests (to tailor our charity offerings appropriately, to keep our records updated and to study how our charity is operating).

If you don't provide personal data

Where we need to collect personal data by law, or in order to process a grant application or a donation and you don't provide that data when requested, we may not be able to fulfil our role in that respect.

5. Disclosures of your personal data

We may have to share your personal data with the parties set out below for the purposes set out in the table in paragraph 4 above.

- Companies issuing white goods or other elements of the grant to support delivery / returns or addressing issues
- Third party IT service providers (including email service providers like Mailchimp and online survey providers like One Point Global and cloud service providers)
- Third parties to whom we may choose to sell, transfer, or merge parts of our charity or our assets. Alternatively, we may seek to acquire other charities or merge with them. If a change happens to our charity, then the new owners may use your personal data in the same way as set out in this privacy notice.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal

data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

6. International transfers

Our internal operating system is cloud based and the servers may be located outside the EEA. We have an arrangement whereby we ensure a similar degree of protection is afforded to all data on this system by ensuring that:

- EITHER we have contractual obligations in place with our cloud service provider which requires them to give personal data the same protection it has in Europe.
- OR: the cloud service providers is based in the US and is part of the Privacy Shield which requires them to provide similar protection to personal data shared between the Europe and the US.

7. Data security

We have put in place appropriate security measures to prevent your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal data to those employees, agents, contractors and other third parties who have a need to know. They will only process your personal data on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

8. Data retention

How long will you use my personal data for?

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

In some circumstances you can ask us to delete your data: see section 9 below.

In some circumstances we may anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this information indefinitely without further notice to you.

9. Your legal rights

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues (www.ico.org.uk). We would, however, appreciate the chance to deal with your concerns about data protection before you approach the ICO so please contact us in the first instance.

You also have the right in certain circumstances to:

<p>Request access to your personal data (commonly known as a "data subject access request").</p>	<p>This enables you to receive a copy of the personal data we hold about you and to check that we are lawfully processing it.</p>
<p>Request correction of the personal data that we hold about you.</p>	<p>This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.</p>
<p>Request erasure of your personal data.</p>	<p>This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have successfully exercised your right to object to processing (see below), where we may have processed your information unlawfully or where we are required to erase your personal data to comply with local law. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.</p>
<p>Object to processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms.</p>	<p>You also have the right to object where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.</p>
<p>Request restriction of processing of your personal data.</p>	<p>This enables you to ask us to suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.</p>
<p>Request the transfer of your personal data to you or to a third party.</p>	<p>We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Note that this right only applies to automated information which you</p>

	initially provided consent for us to use or where we used the information to perform a contract with you.
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No fee usually required

You will not have to pay a fee to access your personal data (or to exercise any of the other rights).

What we may need from you

We may need to request specific information from you to help us confirm your identity and ensure your right to access your personal data (or to exercise any of your other rights). This is a security measure to ensure that personal data is not disclosed to any person who has no right to receive it. We may also contact you to ask you for further information in relation to your request to speed up our response.

Time limit to respond

We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated.

Any other questions?

If you have any other questions about your personal data rights that are not explained here, please feel free to contact us at privacy@buttleuk.org. You will also find further information about your personal data rights at the Information Commissioner’s Office website: <https://ico.org.uk/>.