

# Out-patient tuberculosis (TB) service at Edgware Community Hospital

## Information for patients

To ensure you are getting the very best care, we will be moving our TB out-patient clinics from Edgware Community Hospital to the Royal Free Hospital from 10 February 2020. This leaflet outlines the changes we will be making and what they will mean for you.

### **When will the out-patient clinic move to the Royal Free Hospital?**

Your appointments will take place at the Royal Free Hospital from 10 February 2020.

Patients who need an appointment on or after 10 February 2020 will be sent an appointment letter and leaflet to explain where you will need to come on the day.

### **Why are you making these changes?**

Moving our out-patient clinics from Edgware Community Hospital will mean that the service at the Royal Free Hospital can provide an improved one-stop clinic where you can be assessed, diagnosed and treated by TB specialist doctors in one place.

### **How will this benefit me?**

#### **Benefits include:**

- the chance to take part in world-leading, high quality research studies to improve patient care
- the walk-in service will be increased to five days each week
- we will be open for longer – between 8am and 6pm. This will provide you with more flexibility and choice of appointment times to better suit your needs.
- more tests will be available at the Royal Free Hospital so we are less likely to need to send you to another location for any tests you may need

## **What can I do if I do not want to go to the Royal Free Hospital?**

Please speak to your TB nurse or doctor who will explain the options available to you.

## **Where will the clinics take place at the Royal Free Hospital?**

Your appointment will take place at The Grove Centre, Rowland Hill Street, Hampstead, London NW3 2AG.

## **How do I get to The Grove?**

Parking at the Royal Free Hospital is limited, so it is best to take public transport if possible. There are also spaces for bikes if you are able to cycle. Please visit the Transport for London website to plan your journey:

[www.tfl.gov.uk/plan-a-journey](http://www.tfl.gov.uk/plan-a-journey)

## **Coming from Belsize Park tube station**

If you are coming from Belsize Park, exit the station and turn right onto Haverstock Hill. Continue for about five minutes, past a row of shops on your right. When you reach The George pub turn right onto Rowland Hill Street and go down the hill towards the Royal Free Hospital. Continue along the path under the bridge to the South car park. Keep walking down the hill in the car park until you see The Grove Centre in front of you. It is at the bottom of the south car park.

## **Coming from Hampstead Heath overground train station**

If you are coming from Hampstead Heath, exit the station and turn left onto South End road. Walk down the hill, past The Garden Gate pub and the zebra crossing on the right. Continue walking until you see two zebra crossings at the bottom of the hill, cross over to your right and turn left onto Fleet Road. Take your first right (on the corner there is a purple building called The Rec Club). Continue down this path for a few minutes and go under the footbridge. On the left you will see The Grove Centre.

## **Need directions?**

If you are unsure about where you need to go, please do not hesitate to ask a hospital volunteer for directions to The Grove Centre or contact the TB team on: 020 7472 6816

## **Can I claim travel expenses?**

You may be eligible to get help with your travel costs. You can find more information and the options available on our website:

[www.royalfree.nhs.uk/contact-us/getting-to-our-hospitals/help-with-travel-costs/](http://www.royalfree.nhs.uk/contact-us/getting-to-our-hospitals/help-with-travel-costs/)

If you are unable to access our website, please call 020 3758 2000 and ask to be put through to the cashier's office.

### **Will there be any changes to the day or time of my appointment?**

If you see your doctor on a Wednesday afternoon at Edgware Community Hospital, you will now be seen at The Grove Centre at the Royal Free Hospital on Wednesday mornings. An appointment letter will be sent to you to confirm the time and date of your appointment.

### **Who should I contact if I have any queries about my appointment or these changes?**

Please speak to your TB nurse. You can also call us on: 020 7472 6816 or email: [rftb@nhs.net](mailto:rftb@nhs.net)

### **What will the opening times for the walk-in service at the Royal Free Hospital be?**

The walk-in service will be open from 9am to 5pm, Monday to Friday (except bank holidays).

### **More information**

For more information about the TB service at the Royal Free London, please visit: [www.royalfree.nhs.uk/services/services-a-z/tuberculosis](http://www.royalfree.nhs.uk/services/services-a-z/tuberculosis)

### **Your feedback**

If you have any feedback on this leaflet or for a list of references, please email: [rf.communications@nhs.net](mailto:rf.communications@nhs.net).

### **Alternative formats**

This leaflet is also available in large print. If you need this leaflet in another format – for example Braille, a language other than English or audio – please speak to a member of staff

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[www.royalfree.nhs.uk](http://www.royalfree.nhs.uk)