Assessment in the virtual fracture clinic

Information for patients

Our fracture clinics have been redesigned to offer you a safe and effective process for assessing your broken bone(s).

Coming to a traditional fracture clinic can be unnecessary in many cases, and often difficult due to the pain and immobility you may experience.

It can be apparent at the time of your first fracture clinic appointment that the opinion of a specialist is required.

This can now be provided at our virtual fracture clinic. The ‘virtual’ clinic is the hub of the new assessment process.

Your x-ray(s) and initial assessment documentation will be reviewed in the virtual fracture clinic by the orthopaedic team within 72 hours of your attendance at the emergency department.

You will not need to attend the hospital for the assessment to take place.

A trained, experienced orthopaedic nurse or physiotherapist will contact you by telephone after this assessment to discuss your treatment or provide advice. They may also arrange a follow-up appointment at the most appropriate clinic.

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<th>Date of your assessment:</th>
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<td>An orthopaedic nurse or physiotherapist from the virtual fracture clinic will call you at some point between the hours of 9am and midday.</td>
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Please ensure the hospital has your correct contact details prior to leaving the emergency department and that you are available to receive this call. If you are not available on the telephone a message will be left where possible.

Patients and their GPs will receive a letter outlining the assessment and outcome.
If you have any questions, please contact the virtual fracture clinic at the hospital you attended:

- **For Barnet Hospital:**
  - Phone on 020 8216 4445, 9am to midday, Monday-Friday, or leave a voicemail outside of these hours.
  - Email: RF-TR.barnethospitalvfc@nhs.net

- **For the Royal Free Hospital:**
  - Phone on 020 7472 6222, 9am to midday, Monday-Friday, or leave a voicemail outside of these hours.
  - Email to: RF-TR.royalfreehospitalvfc@nhs.net

This leaflet is also available in large print. If you need this leaflet in another format – for example Braille, a language other than English or audio – please ask a member of staff.

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www.royalfree.nhs.uk