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**20 April**

**NATIONAL  
HOUSING  
FEDERATION**

# Housing Governance 2018

## Conference and Exhibition

Thursday 14 June | 99 City Road Conference Centre, London

**The only event where you will:**

- **hear all of the critical updates you need on regulation and governance**
- **receive technical information and the analysis of its impact**
- **develop meaningful relationships with the most proactive governance professionals in the sector.**

**Book today at** [housing.org.uk/housinggovernance](http://housing.org.uk/housinggovernance)



@natfedevents  
#NHFGovernance



# Welcome

Housing Governance 2018 is an essential event for anyone with responsibility for governance.

This is the only event where you will receive all the policy and regulatory updates needed for your role on issues ranging from how to plan for GDPR to the implications of the Hackitt review.

The conference will also provide you with the opportunity to explore creative ways to develop tenant engagement and best practice associated with making your board diverse, modern and forward looking.

- Hear essential policy and regulation updates from the regulator.
- Reflect on the Grenfell Tower fire tragedy and discuss the critical government actions that can ensure it is never repeated.
- Explore creative strategies for engaging tenants and learn how to demonstrate a strong commitment to consumer regulations.
- Prioritise outstanding issues on GDPR and create the right governance to manage long term compliance.
- Develop diverse, professional boards that are fit for the new housing environment.



**The NHF Housing Governance Conference remains one of my professional highlights of the year; a great opportunity to refresh thinking, learn from others and network with peers.**

**Adrian Gordon**, Governance Manager, **Together Housing Group**, Past attendee



**The only governance conference I attend every year. Great for both technical updates and networking opportunities across the sector.**

**Matt Sugden**, Group General Counsel and Company Secretary, **Accent Housing**, Past attendee

## ADVISORY BOARD

The advisory board is a group of leaders who use their expertise and influence to co-create the conference, assisting with the strategic direction of the event.

We'd like to thank the advisory board for their collaboration and input this year:

**Stephen Bull**, Senior Consultant, **Campbell Tickell**

**Tish Etter**, Group Secretary, **Thames Valley Housing Association**

**Zoe Ollerearnshaw**, Group Director of Governance & Compliance, **A2Dominion**

**Lucy Rickson**, Corporate Support Manager, **Westward Housing Group**

**Jo Robinson**, Executive Director Governance and Compliance, **Optivo**

# Programme

08:45 Registration, refreshments, networking and exhibition viewing

10:00 **Chair's welcome and introduction**

**Clare Miller**, Group Director of Governance and Compliance, **Clarion Housing Group**

10:15 **The housing landscape: exploring the latest developments in housing policy, governance and regulation**

- Implications of the renewed government focus on housing
- Future opportunities and risks for housing associations
- Forecasting the long term impact of deregulation on social housing

**David Orr**, Chief Executive, **National Housing Federation**

**Fiona MacGregor**, Executive Director of Regulation, **Regulator of Social Housing**

11:00 **One year on from the Grenfell Tower fire: critical governance considerations for housing associations**

- Public inquiry update: overview of findings to date and what they might mean for housing governance
- Responding to the Hackitt Review recommendations – how will these change our approach to building safety?
  - Evaluating emerging standards, procedures and policies
  - Considering the cultural and practical changes needed to deliver a new framework for building safety
- The role of the 'responsible person' – what does this mean for board governance?
- Best practice for resident engagement on building safety, balancing the views of residents with your responsibilities for keeping homes safe

**Lucy Grove**, Grenfell Programme Lead, **National Housing Federation**

**Lee Sugden**, Chief Executive, **Salix Homes**

**Gordon Perry**, Board Member, **Trafford Housing Trust**, **Broadacres Housing Association** and **ARK Consultancy**

11:40 Refreshments, networking and exhibition viewing

12:10 **GDPR - completing your journey to compliance**

Hear from two housing associations on the challenges they faced while adapting to become GDPR compliant and what lessons they have learnt.

- The key risks of non-compliance and the priority actions post GDPR deadline
- Examining the specific areas of exposure for housing professionals
- Putting effective governance in place to manage the long term culture change required

**Penny Huggard**, Head of Governance and Compliance, **Futures Housing Group**

**Stephanie Vasey**, Data Governance Manager, **Hanover Housing Association**

**Stacey Egerton**, Senior Policy Officer, **ICO**

Attend to hear from:



**This is a time of huge opportunity for governance professionals and events like this help keep us up to date with the latest issues, for example GDPR and diversity, and with current thinking.**

Peter Swabey, Policy and Research Director, ICSA: The Governance Institute

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12:50 **Breakout sessions – please select one option**

**B1**

**Deregulation and self-governance – one year on**

Recap on the key regulatory changes on asset disposals, deregistrations and mergers

- Clarify the charity commission regulations which will now need to be met
- Examine the immediate governance impact of deregulation in terms of:
  - notifications process
  - reporting
  - asset management
- Explore practical examples of how the new freedoms can be exercised and where the pitfalls may lie

**Rachel Challinor**, Director of Governance, Performance and Compliance, **Longhurst Group**

**Katrina Laud**, Senior Consultant, Housing Consultancy, **Savills**

**John Maton**, Head of Charitable Status, **The Charity Commission**

**B2**

**Supporting the continuous development of your board**

- Weigh up whether remuneration of board members will help attract talent. Will it lead to better performance?
- Understand the appraisal process as a key tool to supporting the continuous development of your board
- Examine strategies for optimising tenant involvement on boards
- How can boards ensure they acquire the appropriate skills and knowledge?

**Radojka Miljevic**, Partner, **Campbell Tickell**

**Peter Swabey**, Policy and Research Director, **ICSA: The Governance Institute**



13:25 Lunch, networking and exhibition viewing

14:25 **Breakout sessions – please select one option**

**B6**

**What should the board be asking and expecting to understand?**

In a world of ever changing information the Board needs to have a basic understanding of a wide range of areas in order to identify risks, challenges and opportunities. How should boards go about assimilating this information and what should that information include in 2018?

**Jenny Brown**, Chief Operating Officer - Not for Profit, **Grant Thornton**

**Tracy Allison**, Group Director of Transformation and Business Services and Deputy CEO, **Hyde Housing**



**B4**

**Governing the delivery of care and support services**

- Overcome the challenge of delivering your care and support services objectives under financial pressure
- Manage risk in the context of changing regulation and decreasing funding
- Update on CQC guidance

**Claire Luxton**, Head of Corporate Governance and Assurance, **Look Ahead Care and Support**

**Holly Dagnall**, Director of Homes and Wellbeing, **Nottingham Community Housing Association**

**Donna Kelly**, Regional Director – Merseyside, **Onward Homes**

**Sponsorship and exhibiting opportunities**

**Sponsorship**



To discuss sponsorship opportunities please contact James Moscicki, Sponsorship Account Director at the National Housing Federation at james.moscicki@housing.org.uk or call 07824 383213.

**Exhibiting opportunities**



To find out about exhibiting at the conference please contact Julian Hurst at Foremarke Exhibitions on julian.hurst@foremarke.uk.com or call 020 8877 8899.

### B5

#### Enabling meaningful tenant engagement

- Develop more effective mechanisms to engage with and empower tenants to work in partnership with housing associations
- Create channels to capture tenants' views and integrate feedback into strategy
- Transform models of tenant governance
- Outline recent changes to the housing consumer regulations
- Assess the impact of meeting and exceeding consumer standards on economic and social performance indicators

**Elsbeth Mackenzie**, Chief Executive, **Thrive Homes**

**Angela Lockwood**, Group Chief Executive, **North Star**

**Aasia Nisar**, Community Engagement and Scrutiny Manager, **Sovereign**

### B3

#### Legal update

- Updates on the latest regulation and key governance actions needed:
  - anti-money laundering regulations
  - new criminal offence rules for tax evasion
  - consumer credit regime
  - modern slavery act



15:40 Refreshments, networking and exhibition viewing

#### 16:10 **Achieving diversity at board level**

- Reflecting your customer – the importance of diversity and representation on boards
- Examine how diversity can positively influence the quality of decision making and the overall success of your organisation
- Preparing for, engaging, attracting, and retaining diverse members for your board
- Looking beyond housing for great examples of effective diversity practice

**Raj Patel**, Chief Executive, **Housing Diversity Network**

**Peter Swabey**, Policy and Research Director, **ICSA: The Governance Institute**

#### 16:50 **Managing merger integration**

- Compare the merger experiences of different sizes and types of organisation?
- Manage merger integration issues and identify key priorities and areas of risk:
  - combine two governance systems
  - managing operational integration
  - aligning cultures
- What we can learn from past mergers?
- Examine evolving models for cooperation

**Jo Robinson**, Executive Director of Governance and Compliance, **Optivo**

17:15 Closing comments from the Chair

#### 17:20 **Drinks reception**

Join your peers from a broad mixture of associations of different sizes, regions and focuses to reflect on the day and build connections.



The National Housing Federation is the voice of affordable housing in England. We believe that everyone should have the home they need at a price they can afford. That's why we represent the work of housing associations and campaign for better housing. Our members provide two and a half million homes for more than five million people. And each year they invest in a diverse range of neighbourhood projects that help create strong, vibrant communities.

[housing.org.uk/housinggovernance](http://housing.org.uk/housinggovernance)

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020 7067 1066

Event Support Team, National Housing Federation, Lion Court, 25 Procter Street, London, WC1V 6NY

## Housing Governance 2018

14 June 2018 | 99 City Road Conference Centre, 99 City Road, London EC1Y 1AX

### 1st Delegate

Delegate name	Job title
Mobile no.	Organisation
Address	Tel
Delegate email (MUST BE SUPPLIED)	Contact name (if different)
Contact email (if different)	Twitter handle @
Dietary/other requirements (e.g. wheelchair access)	

### 2nd Delegate

Delegate name	Job title
Mobile no.	Email
Dietary/other requirements (e.g. wheelchair access)	Twitter handle @

### 3rd Delegate

Delegate name	Job title
Mobile no.	Email
Dietary/other requirements (e.g. wheelchair access)	Twitter handle @

#### Where did you hear about the conference?

- Letter/brochure from the Federation
  Search engine
  Twitter
  Federation external affairs manager  
 Email
  Employer/colleague
  Phone call from the Federation
  Other (please specify) \_\_\_\_\_

	Session choices*					
	12:50 - 13:25		14:25 - 15:00		15:00 - 15:40	
<b>Delegate 1</b>	B1	B2	B6	B4	B5	B3
<b>Delegate 2</b>	B1	B2	B6	B4	B5	B3
<b>Delegate 3</b>	B1	B2	B6	B4	B5	B3

\*Delegates can only attend ONE session at any time. Sessions are subject to availability at time of booking.

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NO VAT PAYABLE

### Delegate fees

The conference fee includes attendance at all sessions, refreshments, lunch on the day and the post conference drinks reception.

<b>Member</b>	Early bird	<b>£355</b>
	Standard	<b>£430</b>
<b>Not for profit/ Public sector</b>	Early bird	<b>£405</b>
	Standard	<b>£480</b>
<b>Private sector</b>	Early bird	<b>£505</b>
	Standard	<b>£580</b>

### Payment

Total payment £ \_\_\_\_\_

**I understand that payment must be made at the time of booking.**

- I enclose a cheque payable to the National Housing Federation  
 I have paid by BACS and attach the remittance advice (Please quote **GOV0618** on all BACS transmissions)  
 National Housing Federation bank account details are: Lloyds, Kings Cross Branch, 344 Grays Inn Road, London, WC1X 8BX  
 Federation Sort Code: 30-94-73 Account No. 00113238  
 If you would like to pay by debit/credit card please tick the box and we will contact you to take payment (We do not accept Diners Card or AMEX)

**ALL CANCELLATIONS MUST BE MADE IN WRITING.** Cancellations will be charged a £100 cancellation fee per person. The full fee is payable for any cancellations received after Friday 18 May 2018.

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- Please tick the box if you do not wish to receive information about existing and future policy work, briefings, products and services provided by the National Housing Federation.  
 Please tick the box if you do not wish to have your details passed to third party organisations.

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