

hello
my name is...

Philip

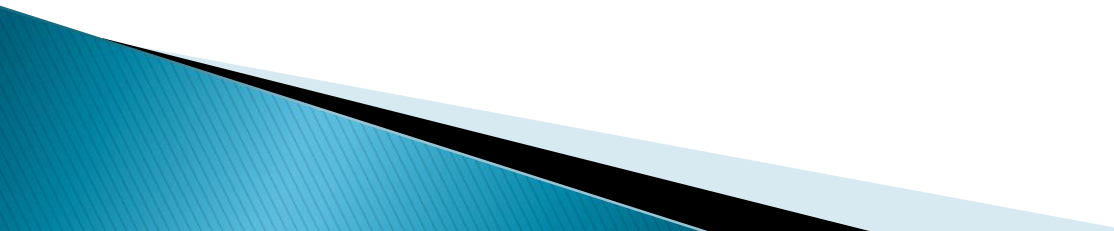
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National Director Quality Improvement

Creating a quality Improvement culture?

▶ QID approach:

- Build capacity: diploma, training and skills guide
 - Influence leadership approach – collective leadership – based on evidence
 - Move from point in time aggregated data to measurement for improvement
 - Embed quality safety and improvement in governance structures
 - Engage staff and patients
- Role of national audit??

The role of National audit

- ▶ A key improvement tool
 - ▶ Committing to audit and transparency – a culture shift
 - ▶ Key steps: front line ownership and leadership commitment to enabling action
 - ▶ Need investment in audit capacity and ICT enablement
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The future of National Audit

- ▶ NOCA the guardian/mother
(father)/umbrella/guarantor/support...
- ▶ Mainstream the findings in performance discussions, local QPS committees etc.
- ▶ Increase profile – not getting credit
- ▶ NOCA generate and participate in strategic planning for future national audits
- ▶ RCSI – QID important relationship



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