

Service Commitment	Premier Service	Core Service	E-Service	Transactional (no ongoing service)
Annual Strategy Review & Financial Check Up Offered	✓			
6 Monthly update / meeting	✓			
Annual Strategy Review		✓		
Ad Hoc Strategy Review at the office available for a fee of £250			✓	✓
Statements and relevant communications forwarded to you where appropriate	✓	✓	✓	
Records amended where requested by you, your providers or the Regulator	✓	✓	✓	✓
Access to your adviser, or another in their absence	✓	✓	✓	
Access to our Pre-Defined Portfolios	✓	✓	*	*
Access to DFM's	✓	*	*	*
Email bulletins regarding investment			✓	
Access to Risk Rated Funds	✓	✓	✓	✓
Undertake specific requests subject to prior agreement of payment terms	✓	✓	✓	✓
Minimum annual income to receive this service level	£750	£375	£150	£0
Level of ongoing charge	0.75% Over £350,000 = 0.6% Over £500,000 = 0.5%	0.75%	0.75%	0%

*Available for a further cost (see below) and may not be suitable for a lower investment amount

Example:

- If a client had £100,000 to invest and wanted an ongoing service this would cost 0.75% per year = £750. This would entitle the client to our Premier Service.
- If a client had £50,000 to invest and wanted an ongoing service this would cost 0.75% per year - £375. This would entitle the client to our Core Service. If this client wanted the more detailed service level as offered by the Premier package, they could pay a further fee of £375 to achieve this.