



## CASALA GUARANTY

Casala guarantees that delivered products retain their functional properties for a period of 5 years. The warranty period commences on the date of delivery and is not interrupted, impeded or renewed when a warranty service has been provided. We can handle complaints quickly when you send a clear description together with photos, the model number, the order number and the date of manufacture to Casala. You can find this information on the production sticker under the chair or table.

## CASALA CERTIFICATION

Casala continually strives to reduce the environmental impact in the development of our products. During development, care is taken to make responsible use of raw materials and production techniques. For many years Casala has been working with dedicated suppliers and producers conformed to the ISO14001 standard. This standard is used worldwide to start and assess environmental management systems. In order to ensure wood and paper products originate from responsibly managed forests, Casala encourages the use of international certifications PEFC™ and FSC®. Casala embraces PEFC™ and FSC® as certification institutes. By integrating these standards, we are able to extract our current timber from the forests without harming the needs of future users. Thanks to the established quality requirements and control of production processes, Casala's project furniture guarantees excellent quality, long life and durability.

## CASALA CIRCULAR ECONOMY

Casala realises it is responsible for the environment and the economic and social well-being of our world and considers it important to make a structural contribution. Our objective with regard to Circular Economy is simple: successful corporate social responsibility with focus on a sustainable world. During the design phase we determine the products and materials and examine their impact and behaviour in the product chain. These choices are the basis of adequate management of products and materials. For many years Casala has been working with raw materials that mainly originated in Western Europe. The required transport kilometers are thus kept to a minimum. This contributes to the lowest possible CO-2 emissions. Chairs are frequently discarded after use and seen as waste. This is unnecessary, as the parts are often not at the end of their life cycle. Therefore Casala chooses to refurbish various items from our product range and offers CE guarantee on multiple programs. When purchasing new furniture, you decide in consultation with Casala whether you want to make use of the CE guarantee. Casala CE comes with an official certificate. The moment you want to replace the furniture, you can return this CE certificate. Every CE-certified product will receive a cash refund, a nice start for the purchase of new furniture. This contributes to a more sustainable world, the foundation of Circular Economy. Result: a chair with the same quality and warranty conditions as a new chair.

## CASALA MAINTENANCE

You can find the general maintenance manual at: [www.casala.com/maintenance](http://www.casala.com/maintenance)