



Simonside Primary School

COVID-19 Support - Spring/Summer 2020

Parent/Carer Questionnaire Results

	Strongly Agree / Agree	Disagree/ Strongly Disagree	N/A
<i>During the partial closure, school have offered support to my child and family by:</i>	87 responses		
Making regular contact (either by phone, text messages or Seesaw)	97%	3%	0%
Responding to any messages (either by phone, text or Seesaw)	95%	1%	4%
Making extra contact with children where needed (including messages / home visits)	68%	13%	19%
Contacting additional services to support children and families (where required)	53%	7%	40%
Providing online activities / work on a weekly basis	99%	1%	0%
Providing paper copies of work/activities (if requested)	60%	11%	29%
Providing extra work (if requested)	63%	9%	28%
Providing comments on completed work to support children	92%	3%	5%
Help with technical issues/difficulties	75%	8%	17%
Keeping me informed with any relevant updates	95%	5%	0%
<i>For Parents/Carers of children attending our KEY WORKER Bubbles at any time:</i>	14 responses		
My child feels happy and safe in their group	100%	0%	0%
Clear safety measures are in place	100%	0%	0%
I have been kept well-informed throughout	100%	0%	0%
I am happy with the support I have received from school	100%	0%	0%



For Parents/Carers of children returning to school in Year 1 or Year 6:	12 responses		
My child feels happy and safe in their group	92%	8%	0%
Clear safety measures are in place	100%	0%	0%
I have been kept well-informed throughout	92%	8%	0%
I am happy with the support I have received from school	92%	8%	0%

Additional Positive Comments:

"As always Simonside school were outstanding with keeping in touch making sure the children have plenty of work but also supporting the parents with any questions and making sure they look at all the children's work and leaving positive comments for the kids."

"My son started simonside primary 2 weeks prior to lockdown and has attended as a key worker child. I cannot stress enough how good this school is. My son has never once been worried or concerned about going into school."

"I can not fault our school support always there if needed and really easy to contact staff over seesaw. Also the teachers leaving lovely messages on completed work on seesaw and individual messages to the child making sure they are OK thank you for your support."

"Brilliant support"

"As always the school have been amazing. Under the circumstance provided the very best for the children. A huge well done to you all . Thank you for going that extra mile without all the support we could not have got through this . Thank you for supporting our family."

*"A massive well done to all the staff and children throughout this trying time. *** was welcomed into school when I had no other option but to send him due to my own work. *** is really enjoying being back at school and all the activities this involves."*

*"*** really struggled coming back into school after a lot of time at home. I was very worried about him settling however he has loved being back and I have been very pleased with his progress. Thanks to the staff who have worked with him and helped him settle back in it's been lovely to see him when I get in from work smiling and telling me about his day..."*



"Cannot thank the school enough for all of the support they have shown to the children during this strange time..."

"Simonside always go above and beyond in everything they do for the children and this has been no exception."

"Keep up the good work thanks to all the staff in these hard times."

"I am very happy with the support we have received during this time."

"I have been very pleased with the support I have received during lockdown."

"Amazing support they've given to everyone."

*"Gave me confidence to send my child back to school with clear guidance given in information passed through seesaw. Staff at Simonside are fantastic at what they do! Thank you for keeping *** safe in the learning environment."*

Suggested areas to consider:

Explore ways in which remote face-to-face communication could be used to support children with their learning and allow them to communicate with their friends safely