



Academic Health Science Networks -stakeholder research 2016



YORKSHIRE & HUMBER
ACADEMIC HEALTH SCIENCE NETWORK

YouGov[®]

Overview



Survey details

This online survey was administered to stakeholders of the Academic Health Science Networks and covers the same areas as the first wave in 2015.

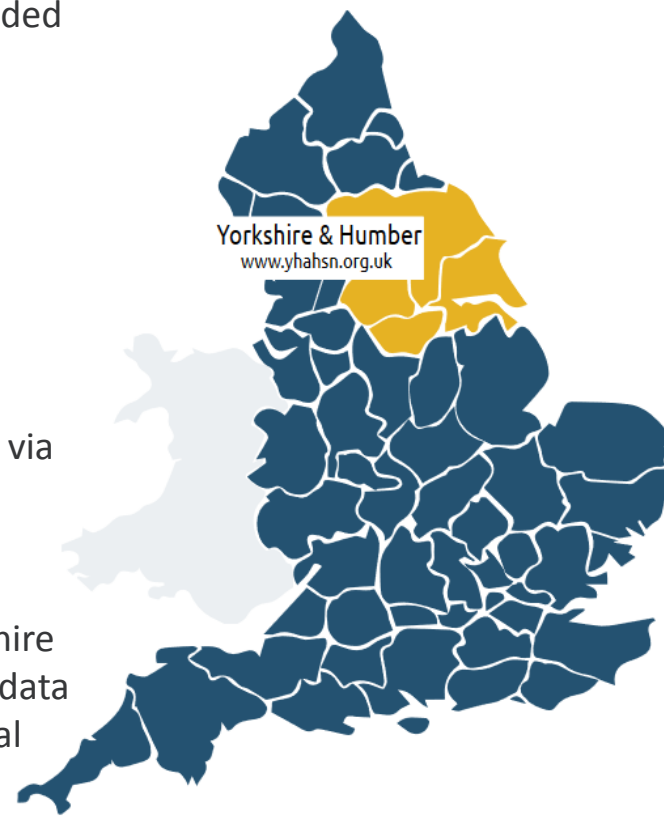
As with last year, stakeholders were initially pre-identified and provided with the opportunity to comment on any of the following:

- The AHSN which they are identified as having worked with/are associated with;
- Any other AHSN; and
- The entire AHSN network at a national level.

In addition, individuals who were not pre-identified as stakeholders were also given the chance to comment on AHSNs of their choosing via open links disseminated by NHS England, other stakeholders, and through AHSNs' own communication channels.

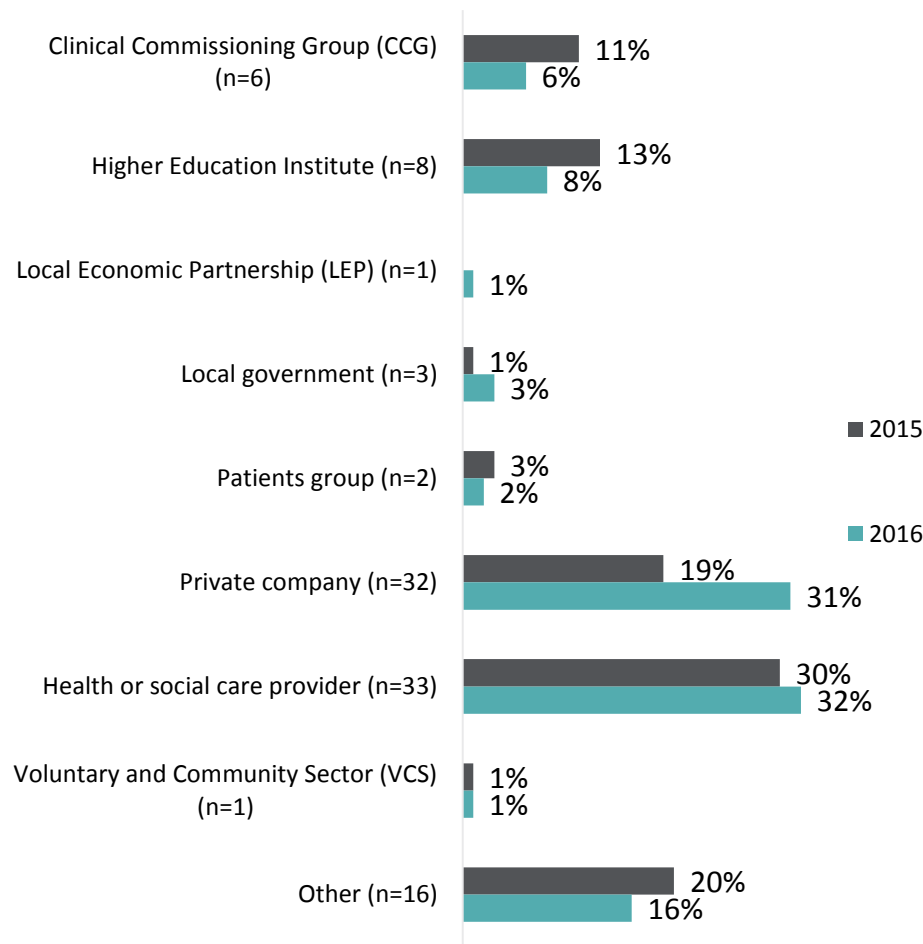
This report contains responses specifically given in relation to Yorkshire & Humber AHSN. This is based on 102 responses. In the report, the data is compared against the 2015 results for this AHSN, and also the total figure for all AHSNs for each specific question.

The survey ran between 17th August and 19th September 2016.

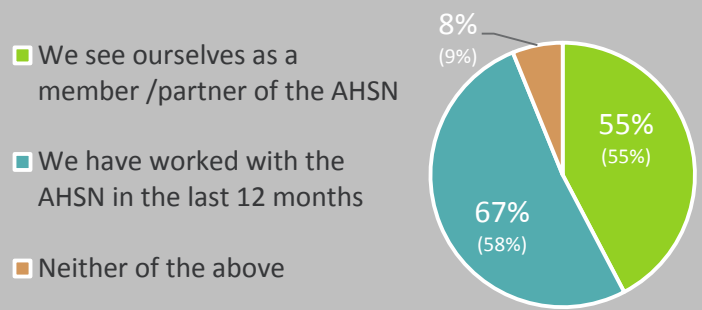


Who took part?

Stakeholder type

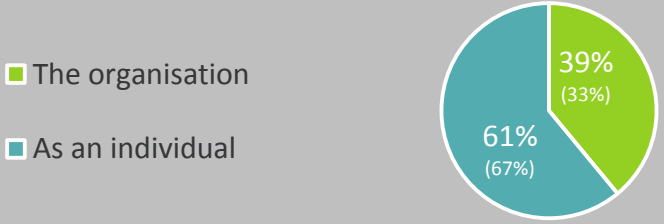


Working relationship



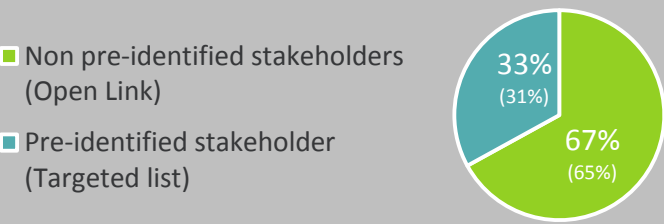
Note: All AHSN figures in brackets

Answering on behalf of their organisation or as an individual



Note: All AHSN figures in brackets

Sample source



Note: All AHSN figures in brackets



Understanding the results

A **sample of stakeholders** were surveyed, rather than the entire population of stakeholders. The percentage results are subject to **sampling tolerances** – which vary depending on the size of the sample and the percentage concerned.

Confidence levels say how ‘sure’ we are about the results. That is, at 95% confidence level we have 95% probability that the results didn’t happen by chance but are similar to what is real for the population. If the survey was rerun 100 times the results in 95 of those surveys would fall very closely to the first run.

For example, for a question where 50% of the stakeholders in a sample of 100 respond with a particular answer, **the chances are 95 in 100 that this result would not vary** more than one percentage point, plus or minus, from the result that would have been obtained from a census of the entire population of stakeholders (using the sample procedure).

However, **caution should be taken** where the sample is smaller than 100. When comparing an individual AHSN’s results to the national average, a difference must be of at least a certain size to be statistically significant. The table below illustrates the percentage difference needed based on example size sizes and percentage, in order to be at the 95% confidence level.

Size of sample	Approximate sampling tolerances applicable to percentages at or near these levels (at the 95% confidence level)		
	90%	70%	50%
100	6% points	9% points	10% points
70	7% points	11% points	12% points
50	8% points	13% points	14% points

Also please note that sometimes the adding together of two percentages will not equal the net calculation because of rounding.

Summary



Executive summary (1)

- Over 8 in 10 stakeholders (82%) recommend working with the Yorkshire and Humber AHSN (slide 42). This is higher (+6 percentage points (pp)) than 2015, and 4pp above the all AHSN average for 2016.
- In 2015, 6 in 10 stakeholders (57%) agreed that the AHSN helped them achieve their objectives in the previous year (slide 40). In the current period, 74% say the same representing a rise of 17pp. This is above the average for all AHSNs (62%).
- 58% of respondents have a 'good' understanding of its role (slide 10). A further 29% say that they have a fair understanding while 13% indicate that they either have little or no understanding of the AHSN's role. The number who say that they have a good understanding is 20pp higher than that recorded in 2015.
- 3 in 10 (30%) state that they have a good understanding of Yorkshire and Humber AHSN's plans and priorities with another 42% having a fair understanding (slide 13). When compared to 2015, the number of those with a good understanding has risen by 11pp, while the number with a fair understanding has declined by 6pp.

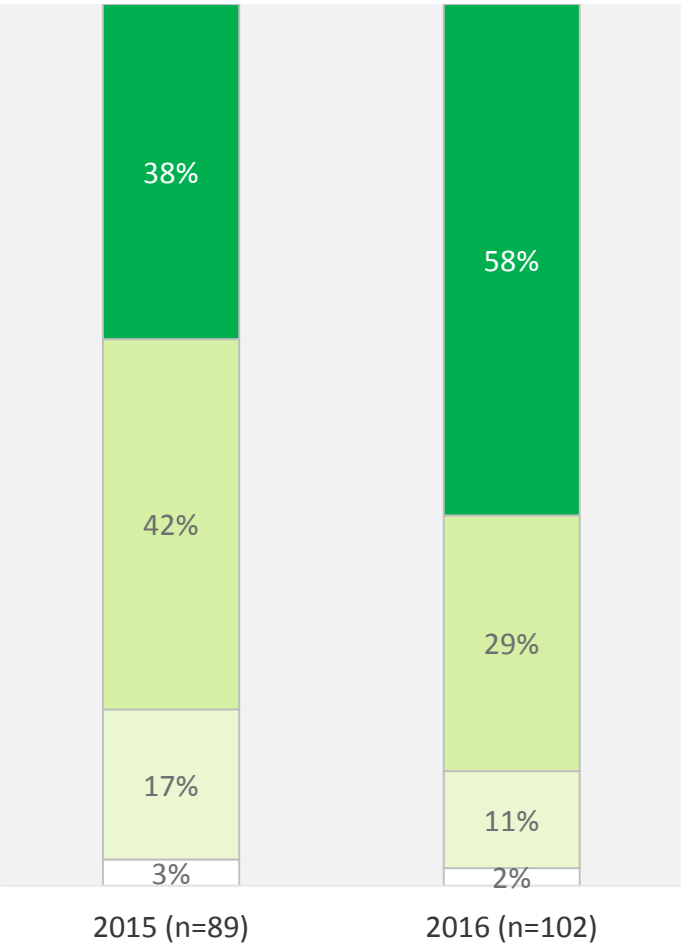
Executive summary (2)

- The proportion of stakeholders who say that they have a good working relationship with the AHSN has increased from 64% in 2015 to 82% in the current period (slide 16).
- 65% agree that the Yorkshire and Humber AHSN has a clear and visible leadership (slide 19). This is higher than in 2015 (57%) and is now around average against all AHSNs.
- The majority (65%) agree that the AHSN's priorities are aligned to local priorities (slide 23).
- 81% value the Yorkshire and Humber AHSN's work in 'facilitating collaboration', a rise of 13pp compared to 2015. Furthermore, 77% find its work in the 'identification, adoption and spread of innovation' valuable representing a rise of 16 pp on 2015 figures (slide 31).
- Over two thirds (77%) consider the 'quality of support' provided by the Yorkshire and Humber AHSN as 'good'. This is a slight rise on 2015 data (8 pp) and places it in the upper tier of all AHSNs (slide 35).

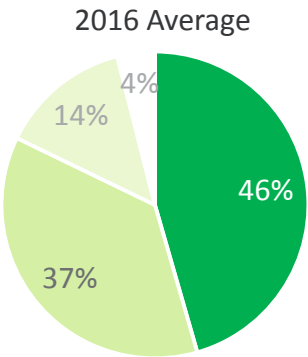
Understanding the role of the AHSN



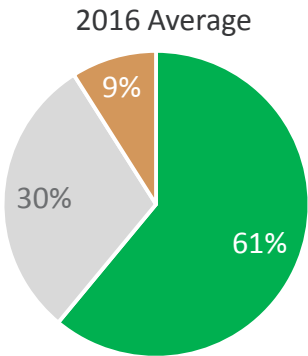
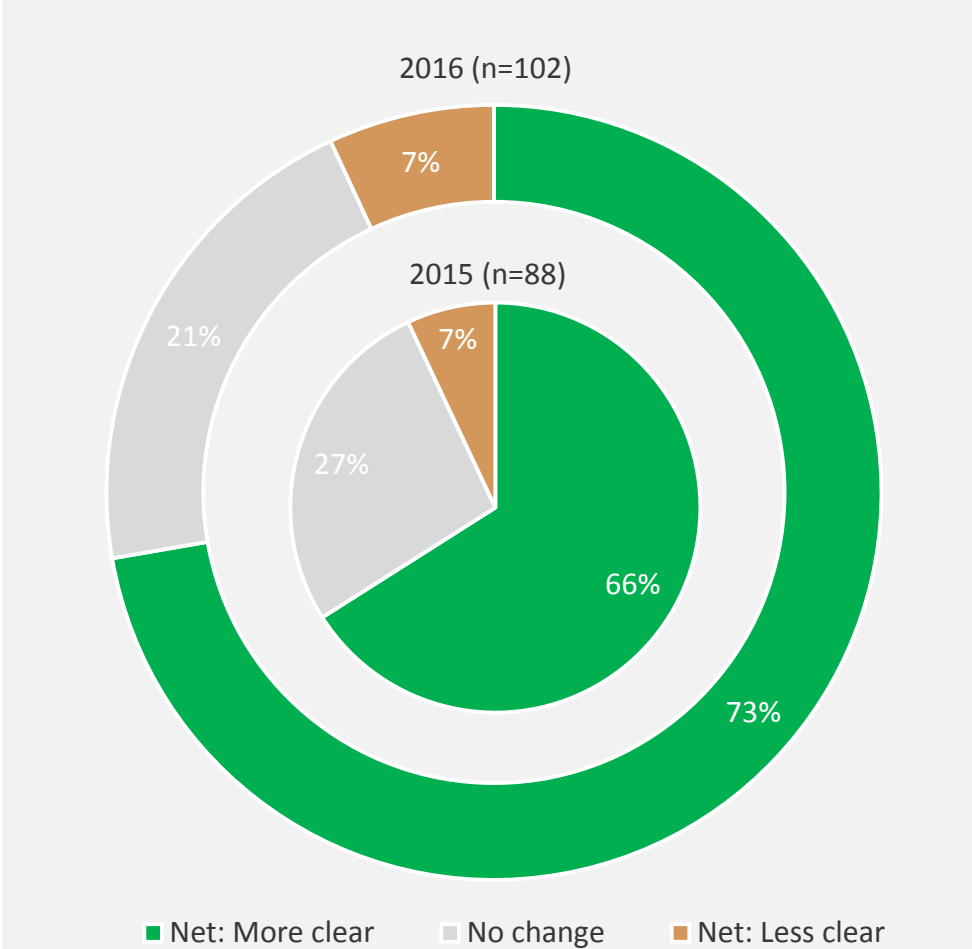
Q. To what extent do you feel you understand the role of the AHSN?



- A good understanding
- A fair understanding
- A little understanding
- None at all



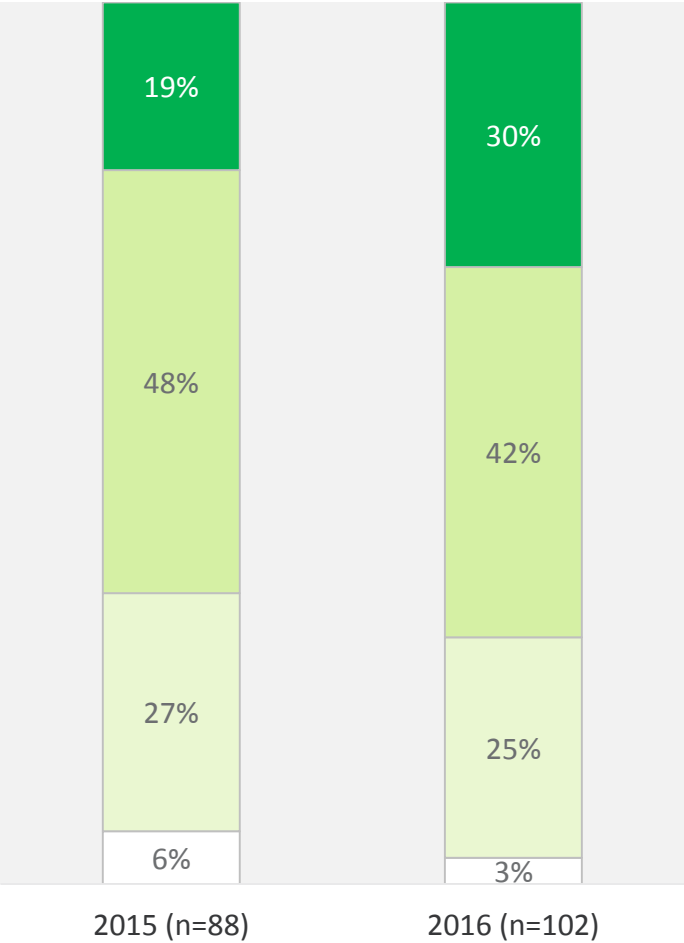
Q. And thinking about the past 12 months, to what extent has the role of the AHSN become more or less clear?



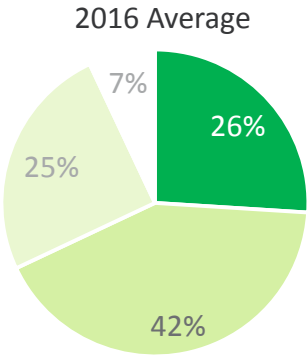
Understanding of AHSN plans and priorities



Q. To what extent, if at all, do you understand the AHSN's plans and priorities?



- A good understanding
- A fair understanding
- A little understanding
- None at all



q6. Which AHSN initiatives or programmes are you aware of?

Improvement Academy

Digital Health

STPs

Physical Health in Mental Health

flowopoly

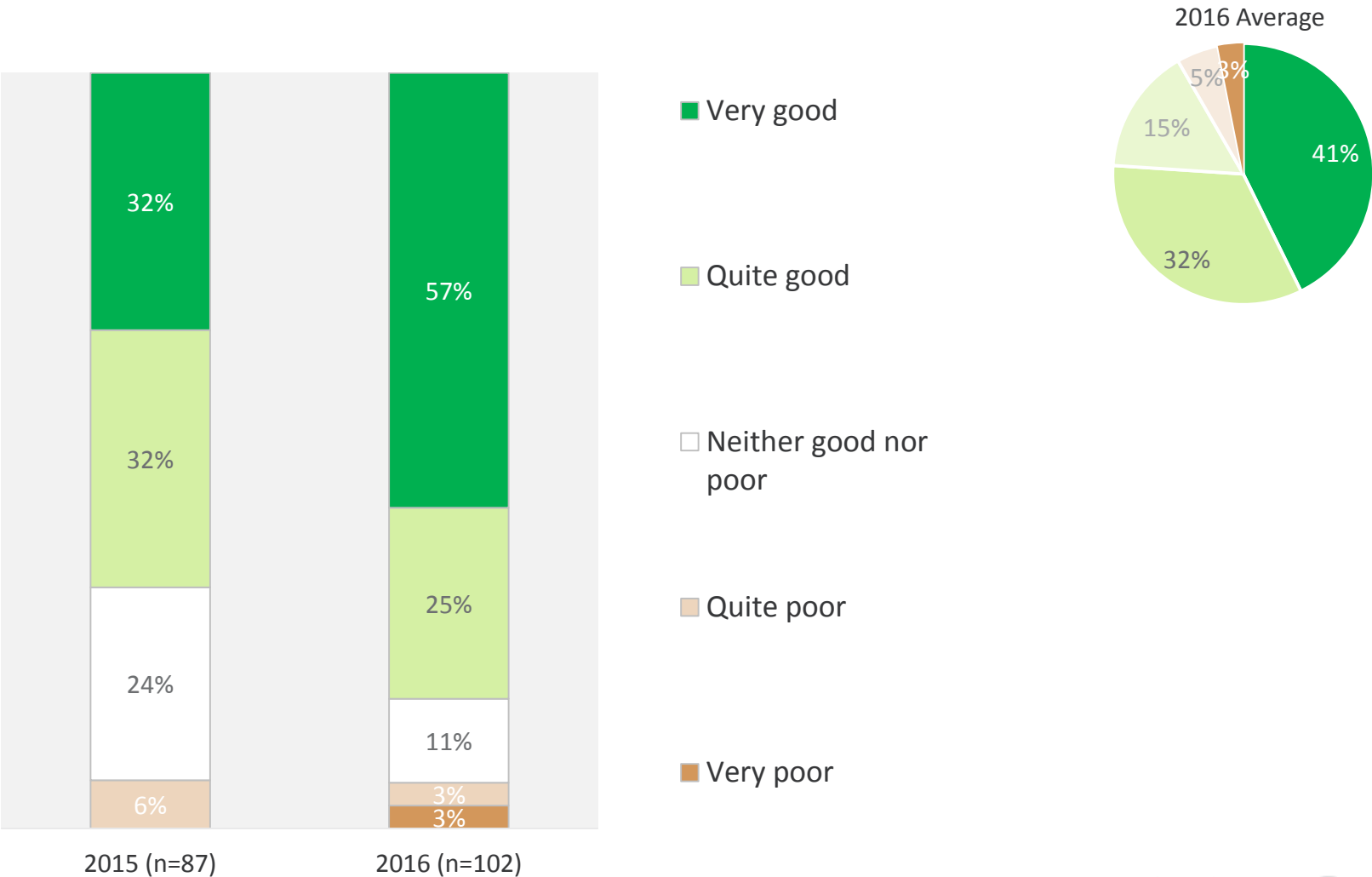
YouGov



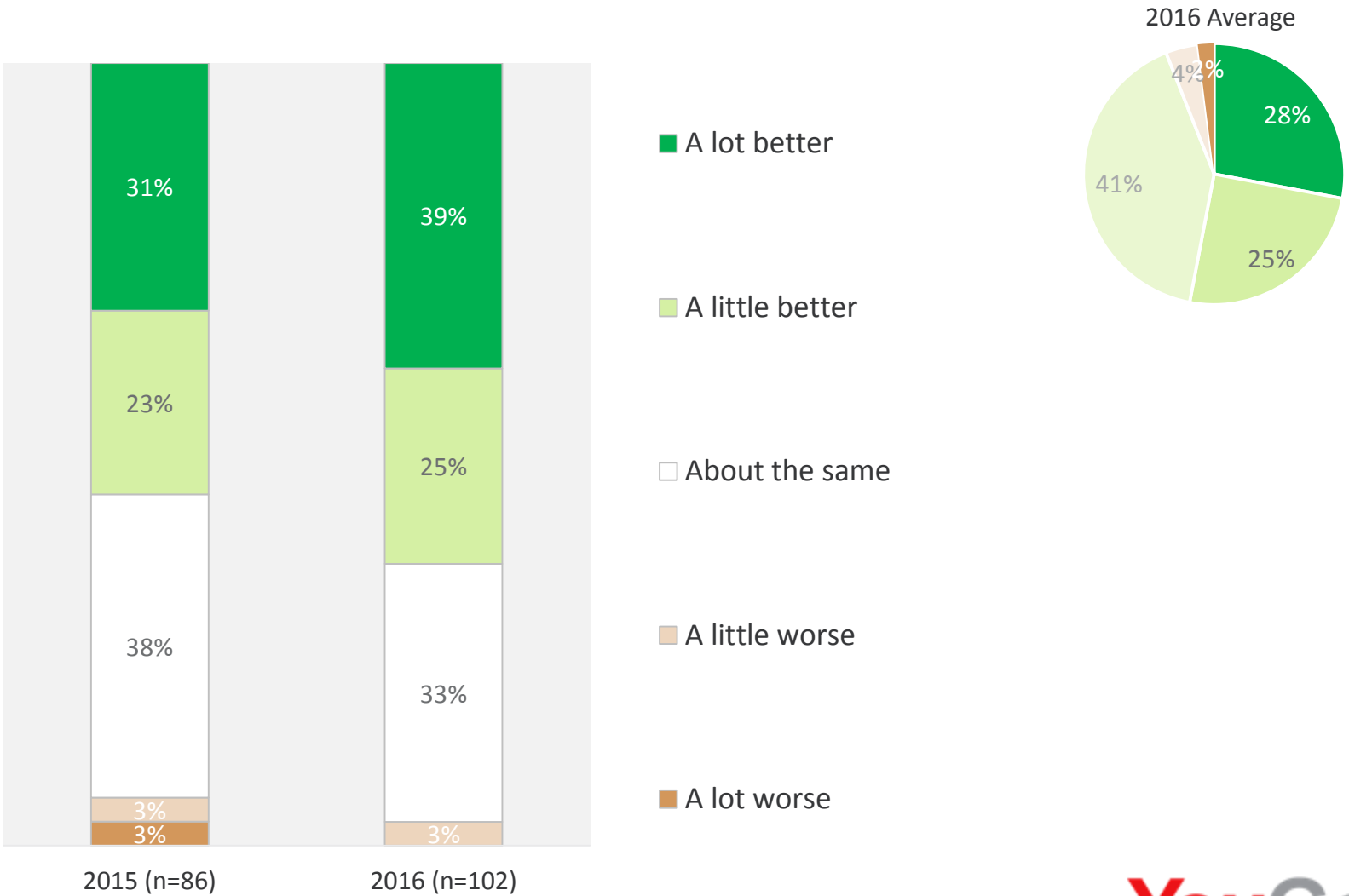
Stakeholder relationship with the AHSN



Q. Overall, how would you rate your working relationship with your AHSN?



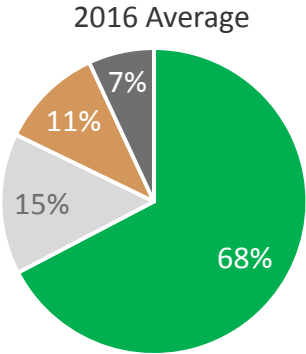
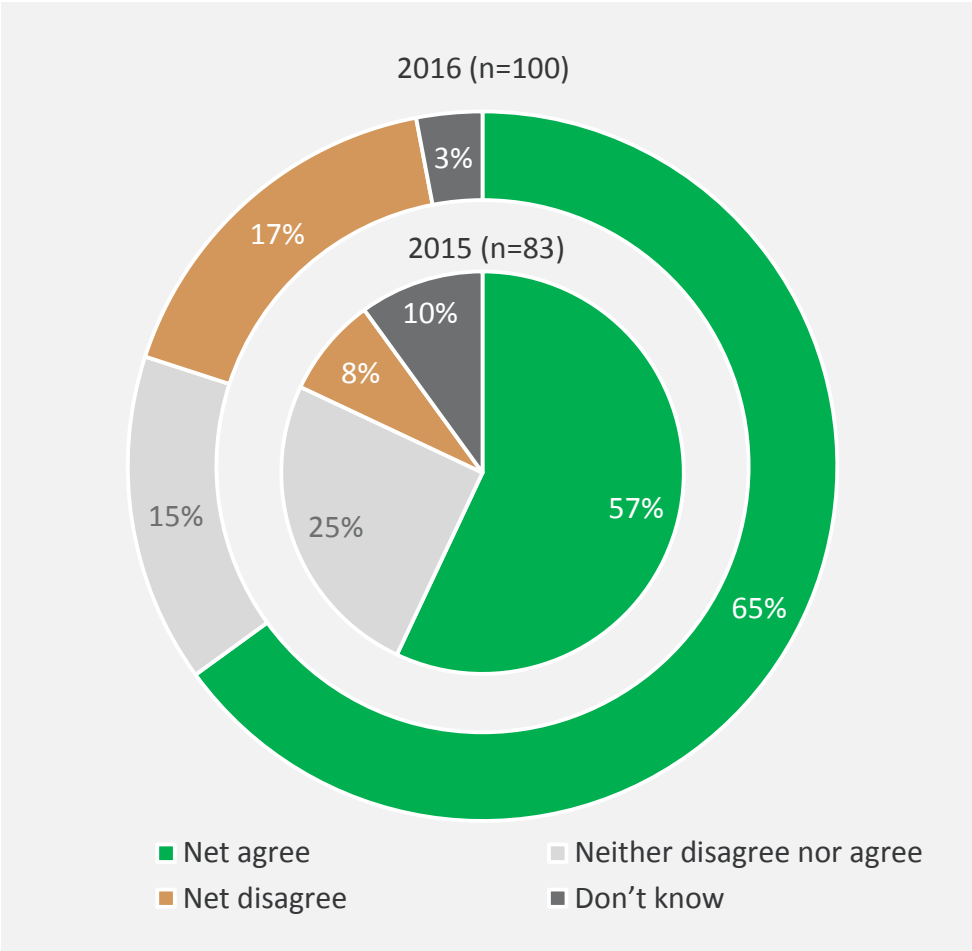
Q. Thinking back over the past 12 months, would you say your working relationship with the AHSN has got better, worse, or is about the same?



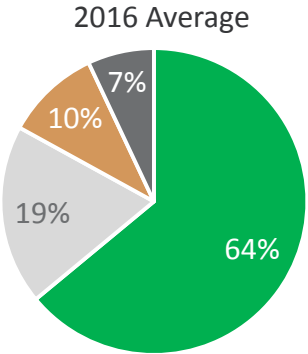
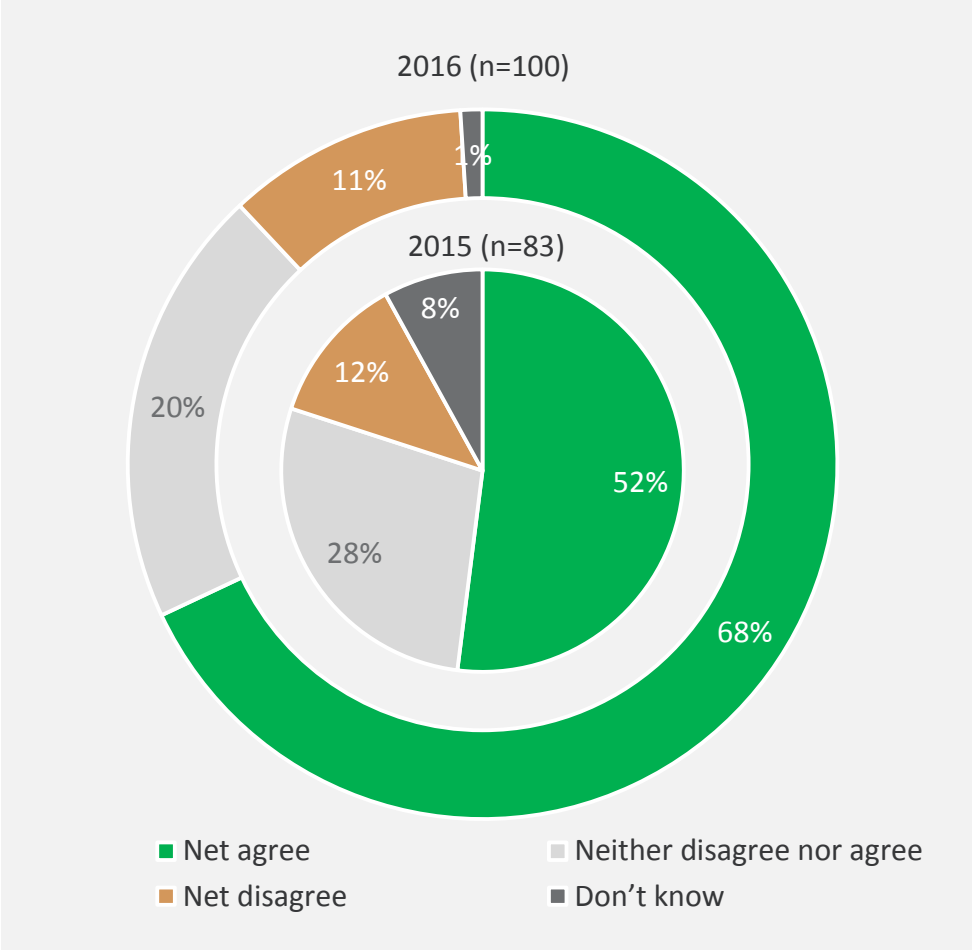
Stakeholder perceptions



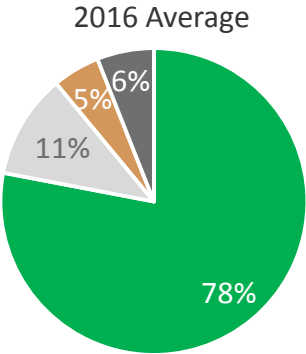
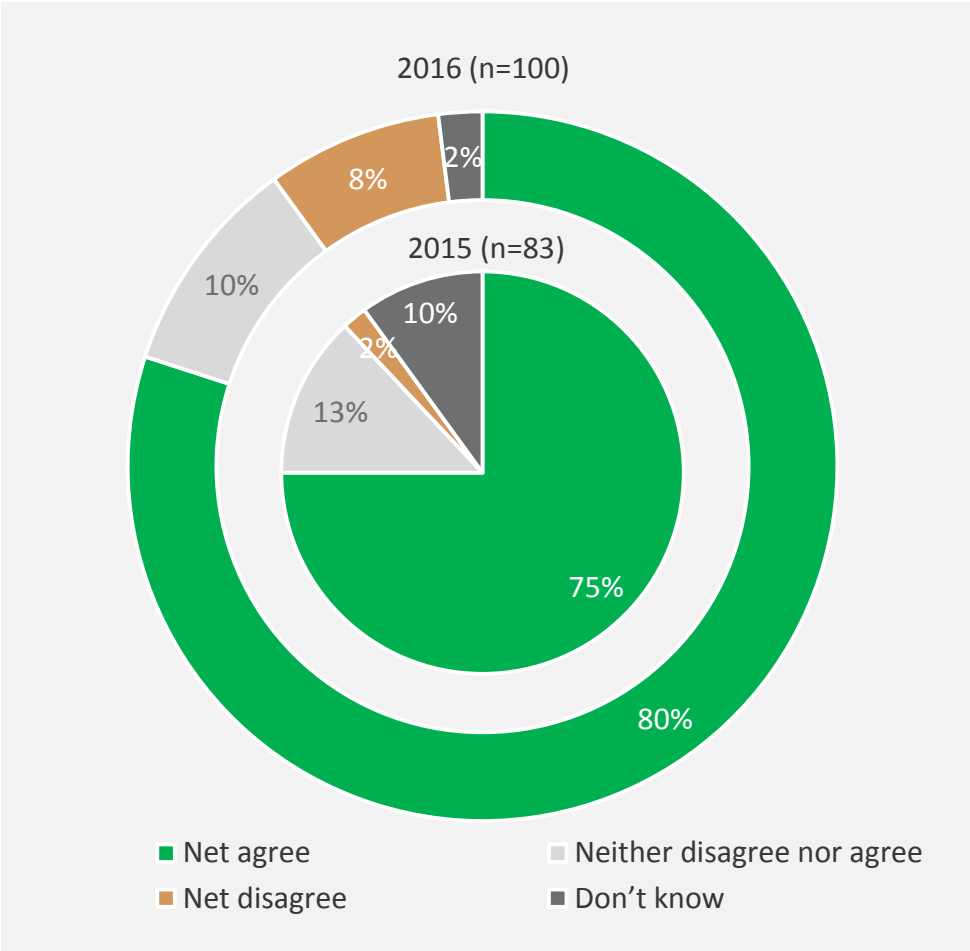
Q. To what extent do you agree or disagree with the following?
The AHSN has clear and visible leadership



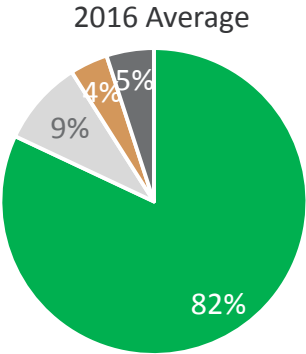
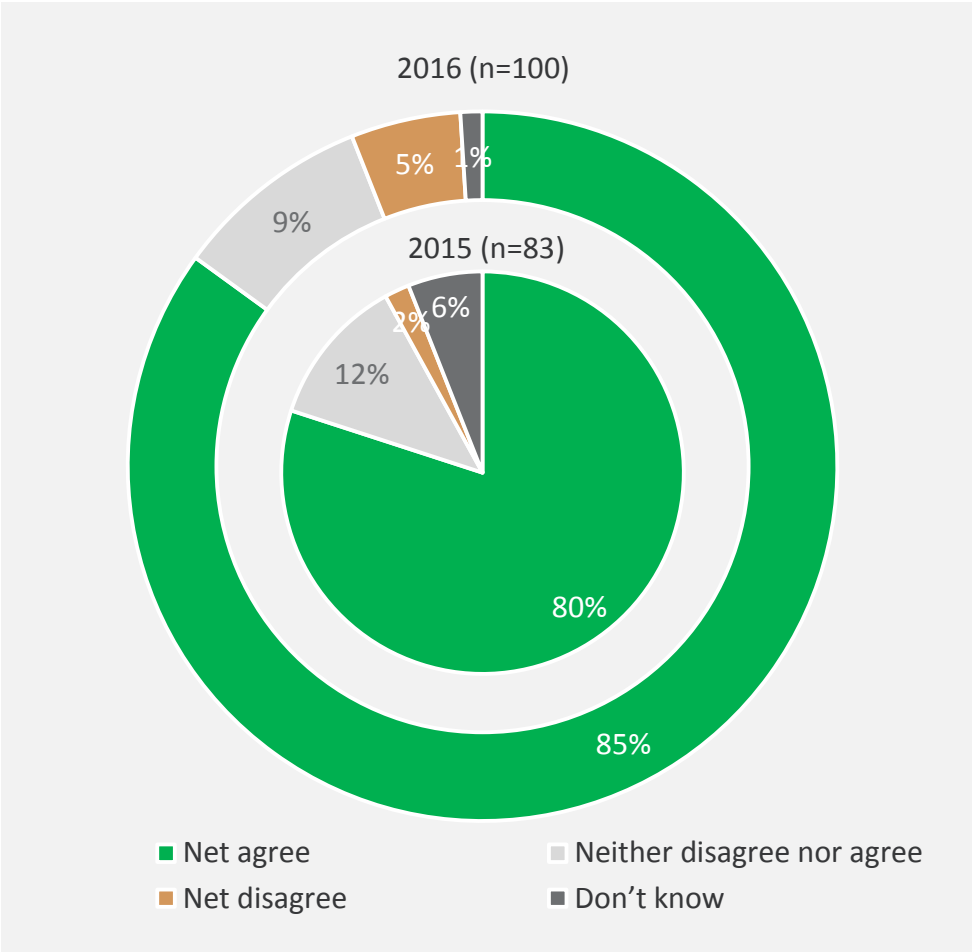
Q. To what extent do you agree or disagree with the following?
I have confidence in the AHSN to deliver its plans and priorities



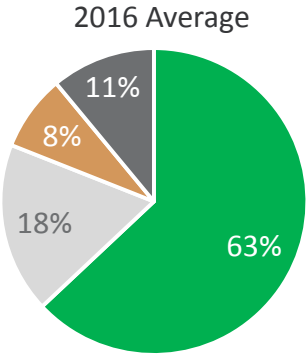
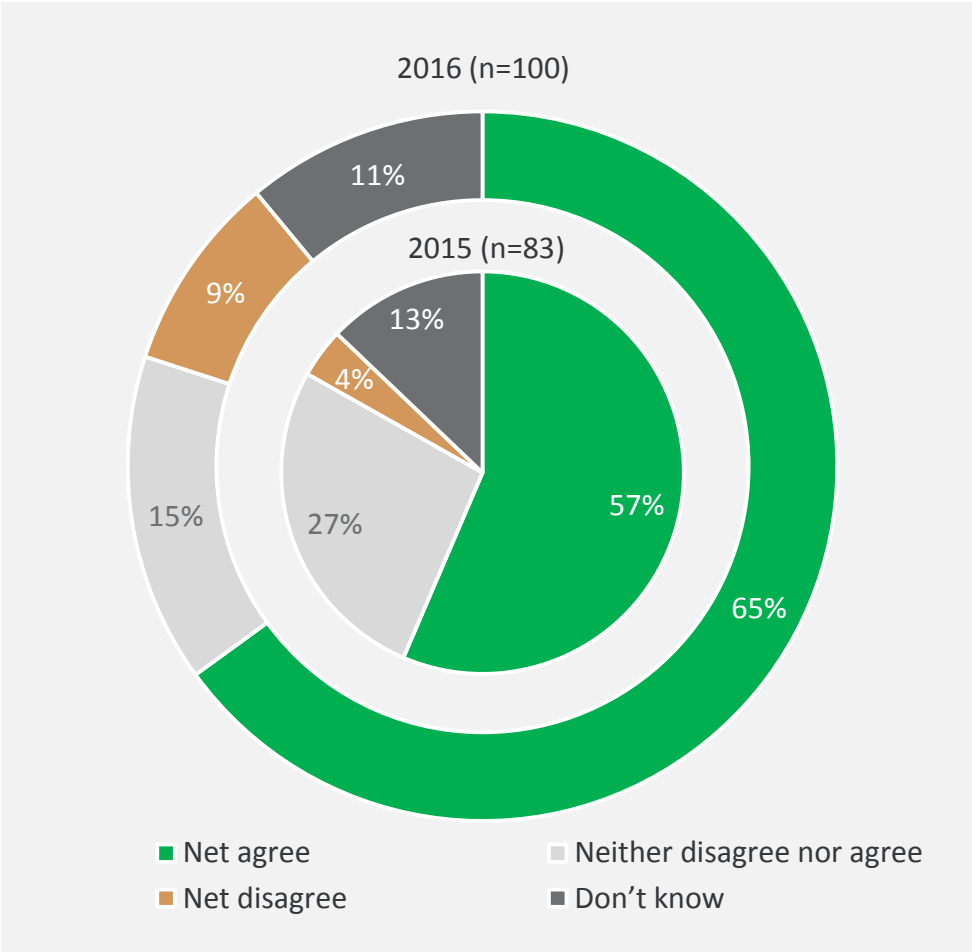
Q. To what extent do you agree or disagree with the following?
AHSN staff are knowledgeable



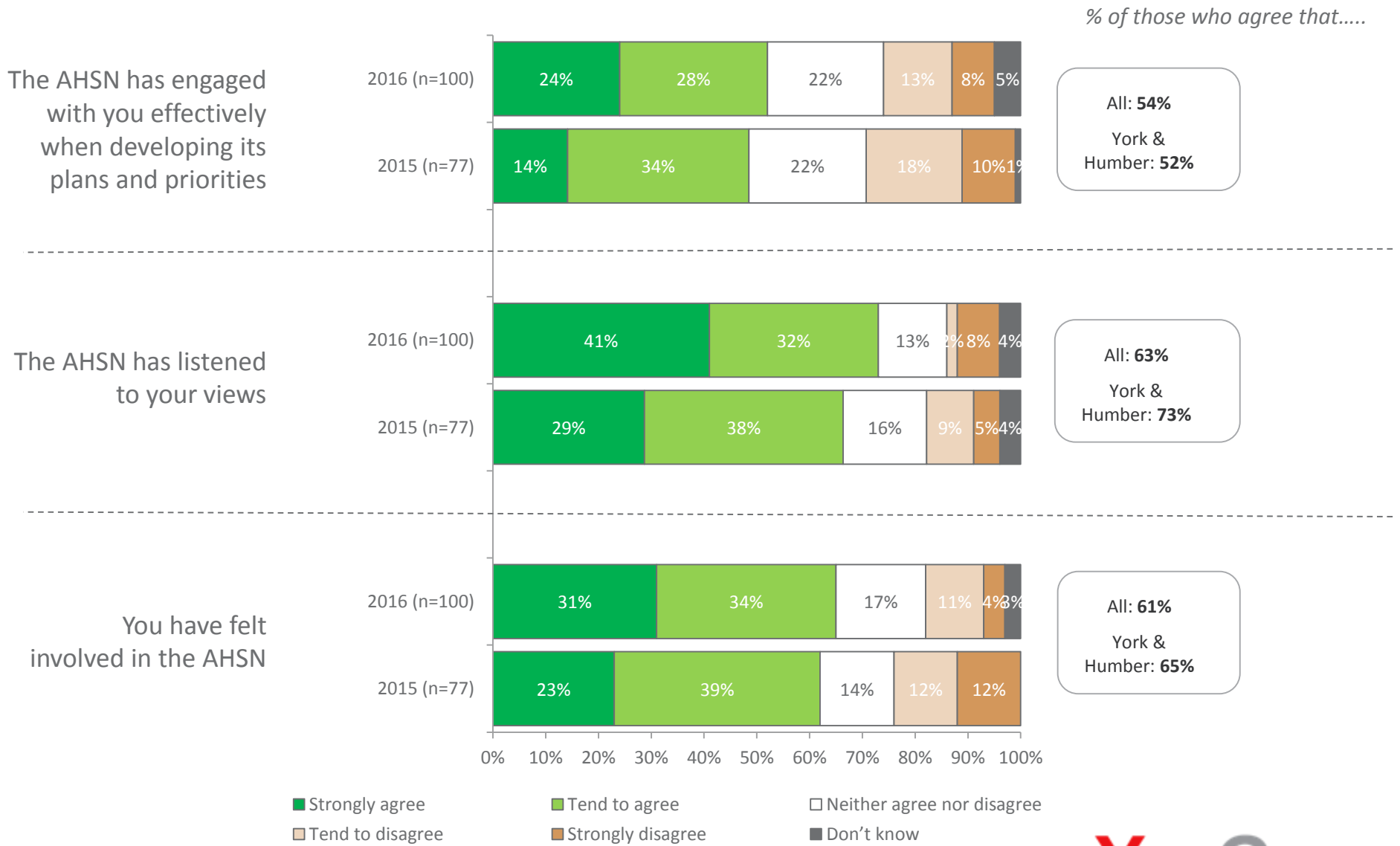
Q. To what extent do you agree or disagree with the following?
AHSN staff are helpful



Q. To what extent do you agree or disagree with the following?
AHSN priorities are aligned to local priorities



Q. To what extent do you agree or disagree that in the last 12 months?



Attitudes towards AHSN staff



Q. If you have any comments about the AHSN's staff, leadership and priorities, please type in below



“Innovative, creative, enthusiastic, driven- excellent!”
Private Company

“The staff have been incredibly dedicated and giving of their time and tremendous expertise. The skill levels are extremely high, they have good vision for developing our region and the nation’s health”
Higher Education Institute

“I've found the whole team to be incredibly outward looking, with a clear desire to facilitate some meaningful connections, projects and innovation. They all demonstrate a sense of direction for the organisation and its partners.”

Local Government

Q. If you have any comments about the AHSN’s staff, leadership and priorities, please type in below *[continued from previous page]*

Theme(s) identified within the answers provided by specific stakeholder groups include:

Theme #1: Some mixed views on relevance

Health or Social Care Provider

“I have dealt with one individual who has been enthusiastic, helpful and pushed our project forwards. With that exception the AHSN has been largely anonymous and is apparently irrelevant to our organisation”

“Not sure the AHSN reaches enough frontline staff or works with enough frontline staff. It does identify experts and works well with them however they are a small fish in a big ocean. However this is a good and excellent starting point providing it moves forward from this.”

Private companies

“Business Process appears protracted in comparison to scale of organisation, needs to be more part of wider regional planning process going forward - not so separate.”

“In the current NHS environment an organisation like the AHSN is absolutely crucial to look at the introduction of new technology innovation and efficiency gains and is a key communicator between commissioners, providers and industry.”

Theme #2: Helpful and Proactive Staff

Higher Education Institute

“The staff have been incredibly dedicated and giving of their time and tremendous expertise. The skill levels are extremely high, they have good vision for developing our region and the nation's health.”

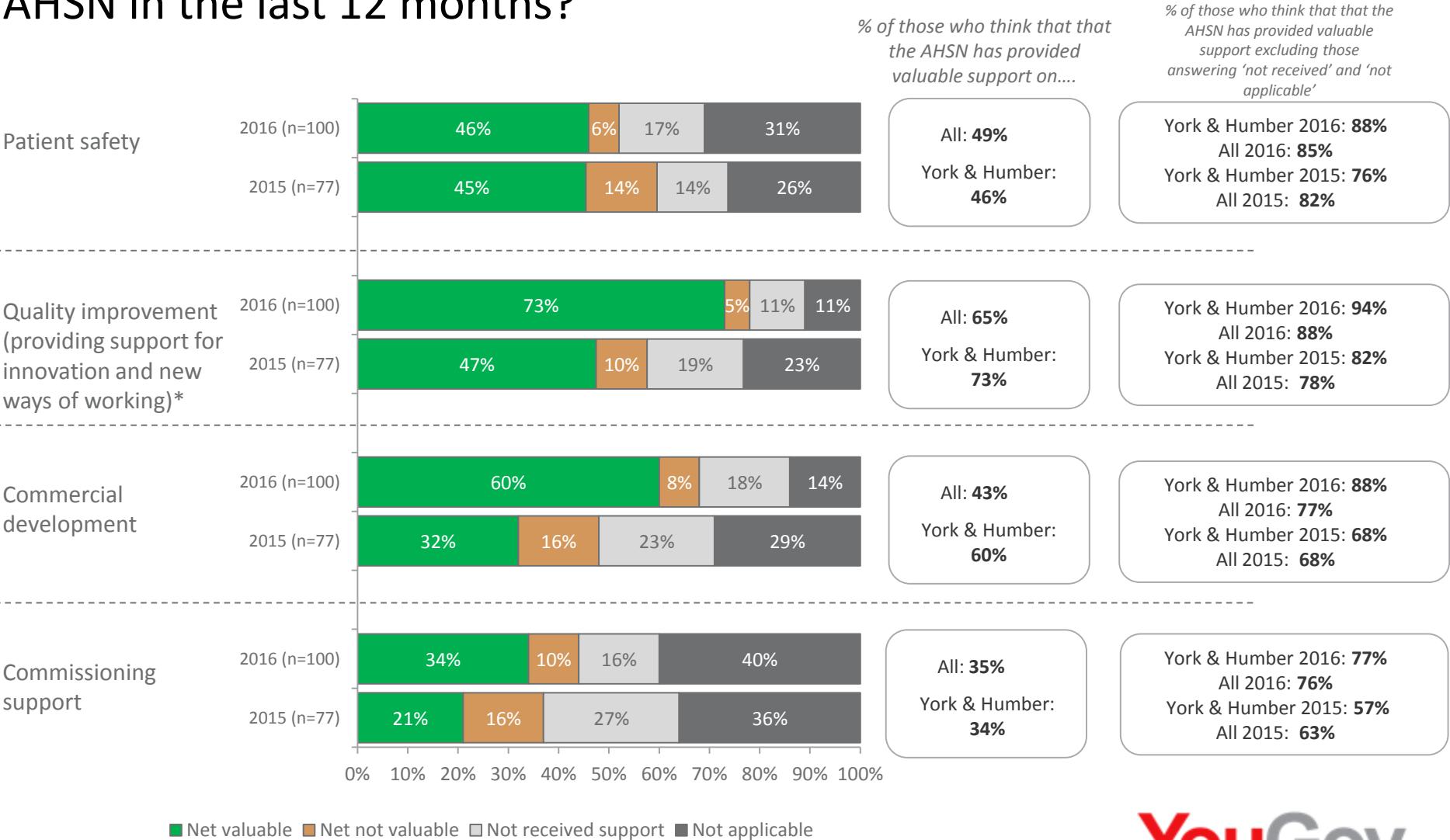
“The current leadership are increasingly more proactive, engaging and collaborative, adding real value to ghetto health and local communities they serve.”



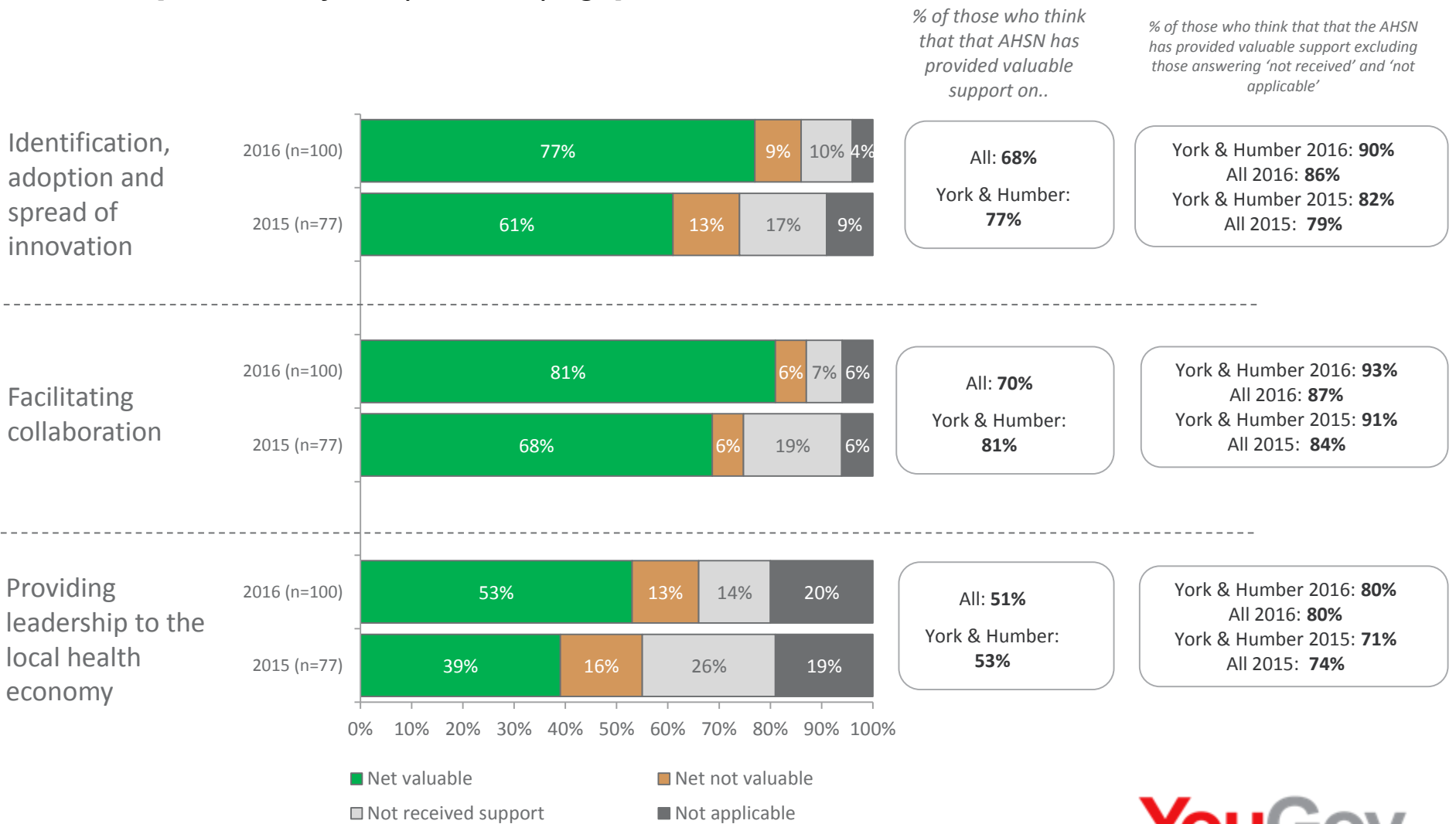
Value associated with the level of support provided



Q. The AHSN aims to work with organisations on the following themes. For each theme, how valuable or not has been the support from the AHSN in the last 12 months?



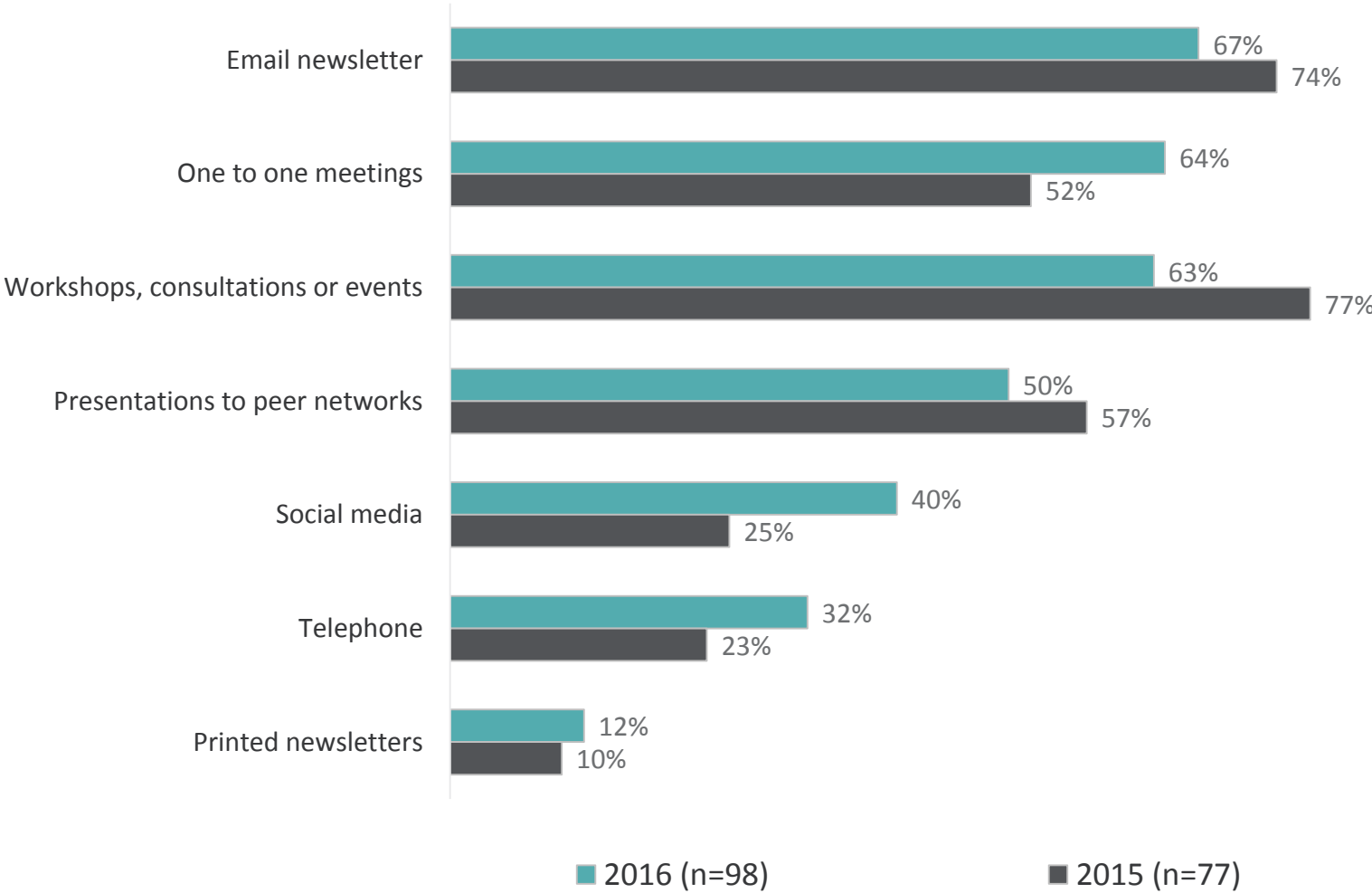
Q. The AHSN aims to work with organisations on the following themes. For each theme, how valuable or not has been the support from the AHSN in the last 12 months? *[continued from previous page]*



Preferred methods of communication between AHSN and stakeholders



Q. Which, if any, of the following are or would be your preferred ways for the AHSN to communicate with you?



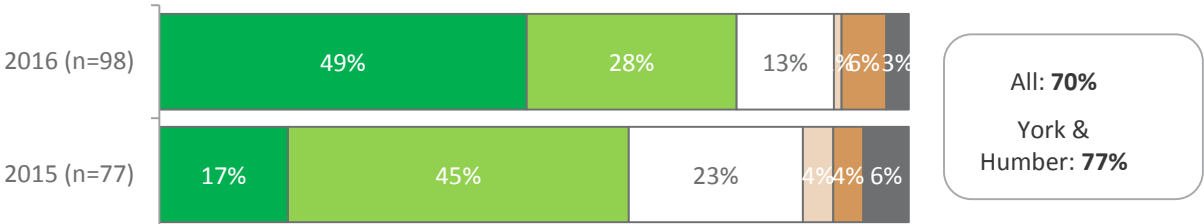
Impressions of AHSN performance & effectiveness



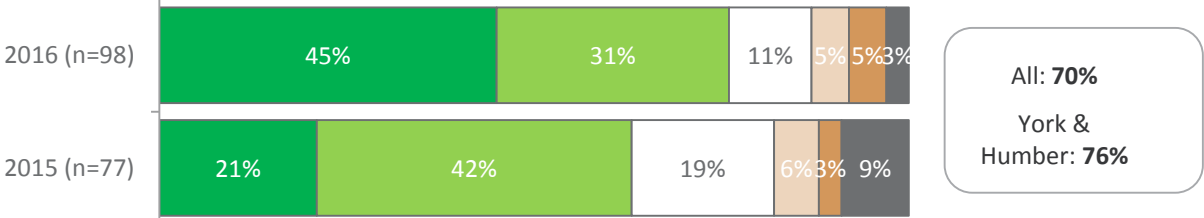
Q. Overall, how would you rate the AHSN's...

Position indicator:
% of those who rate the AHSN as
very / quite good for...

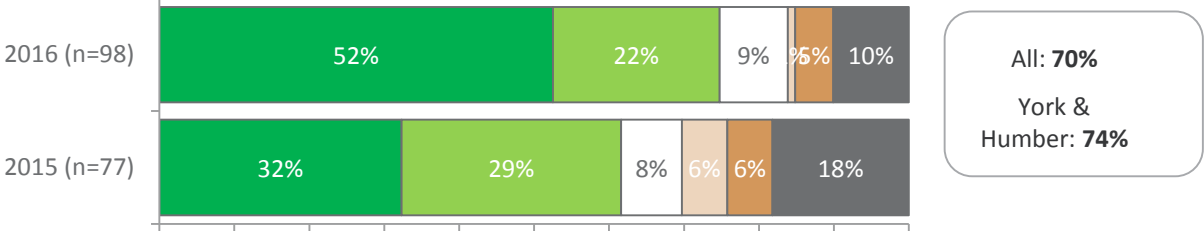
Accessibility



Responsiveness



Quality of advice

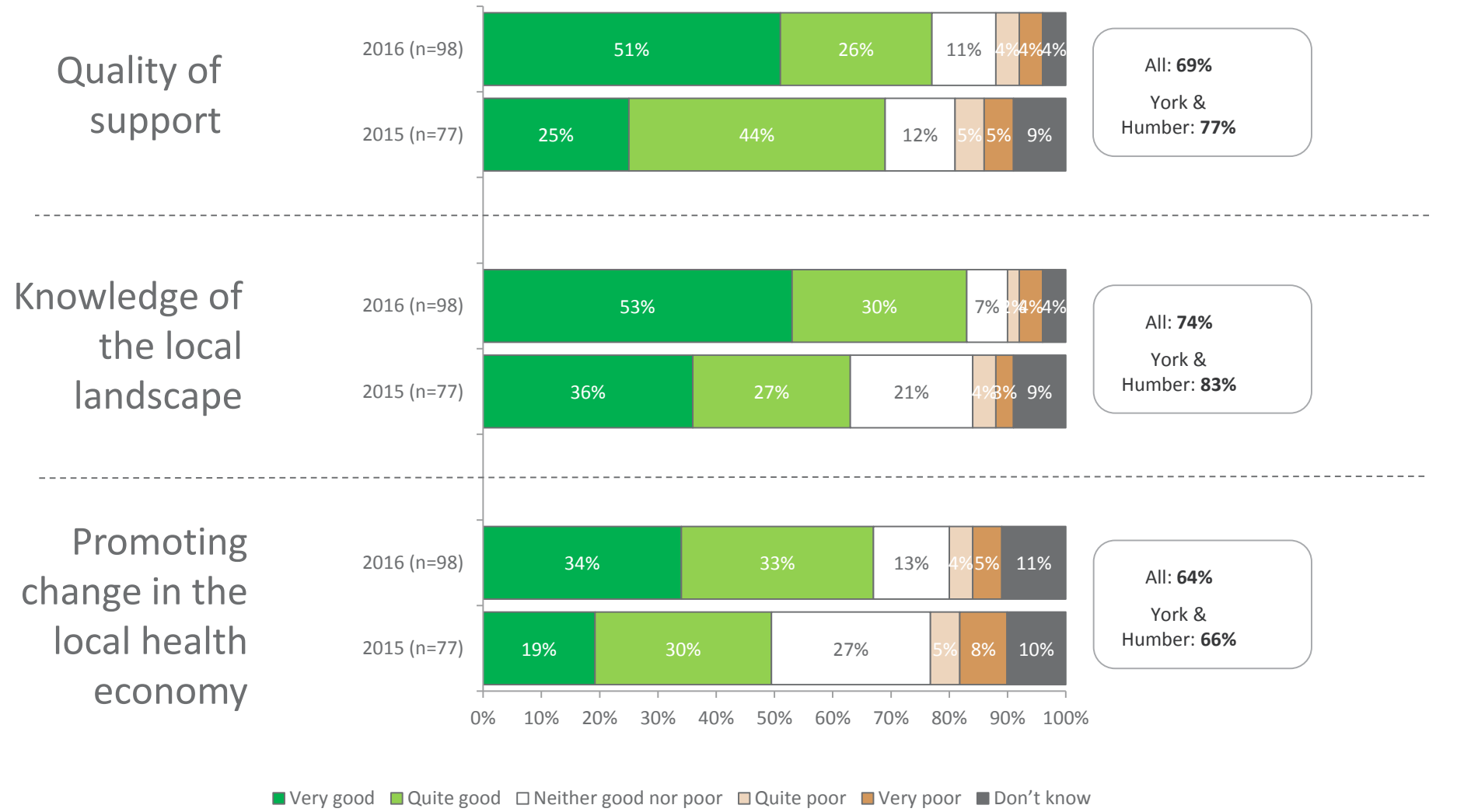


Very good Quite good Neither good nor poor Quite poor Very poor Don't know

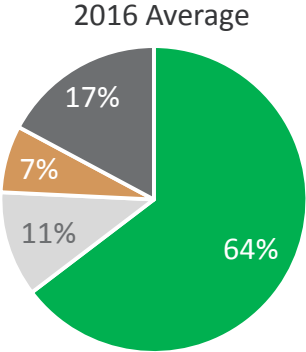
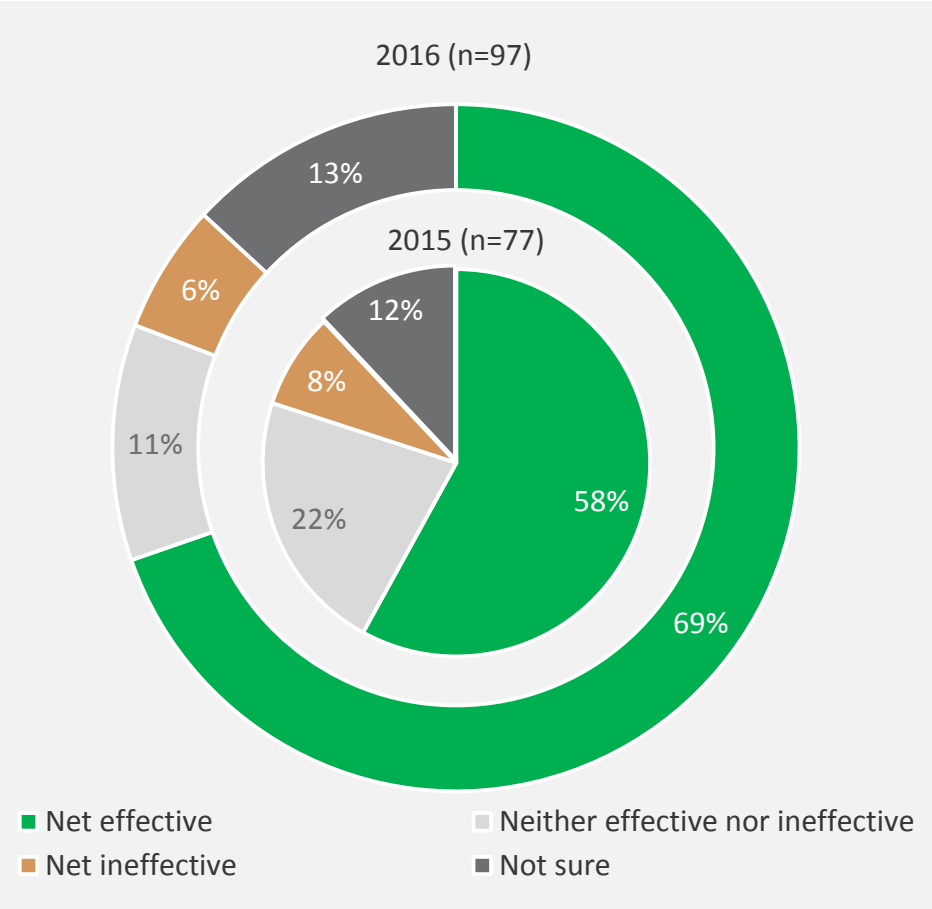


Q. Overall, how would you rate the AHSN's... [continued from previous page]

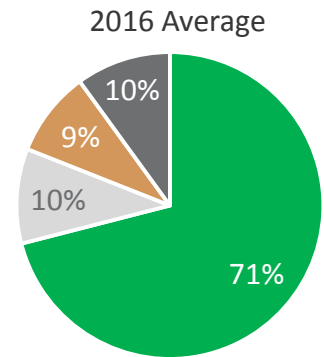
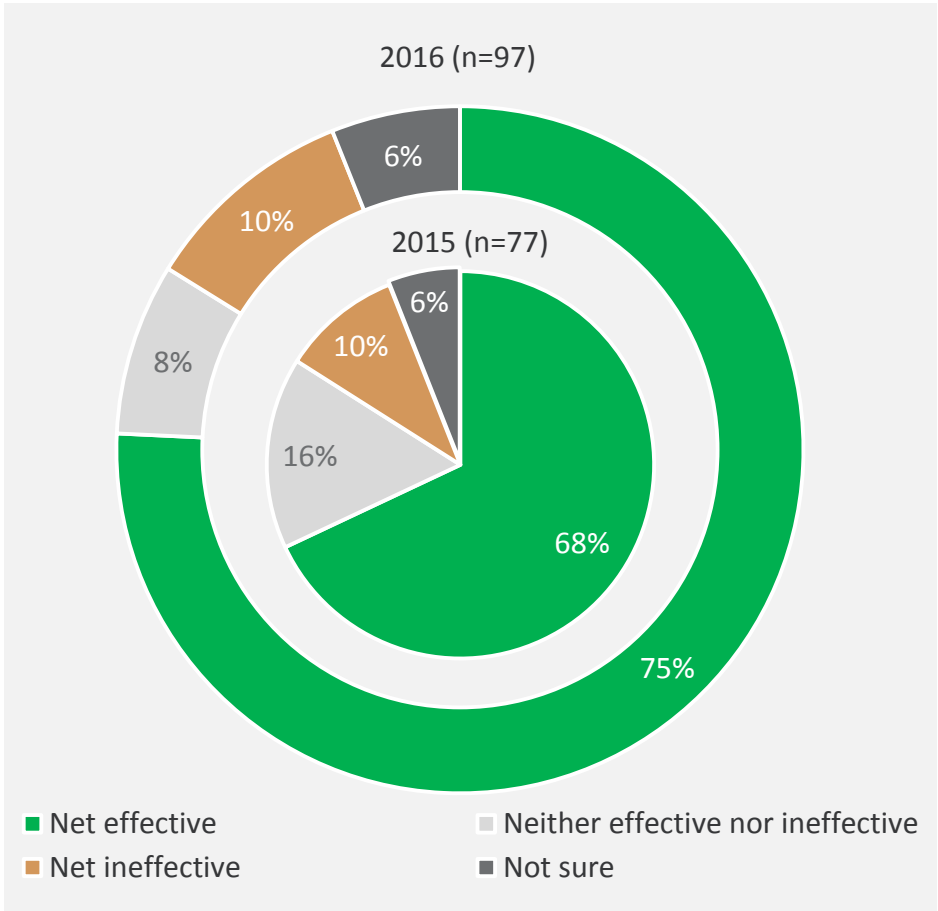
Position indicator:
% of those who rate the
AHSN as good for...



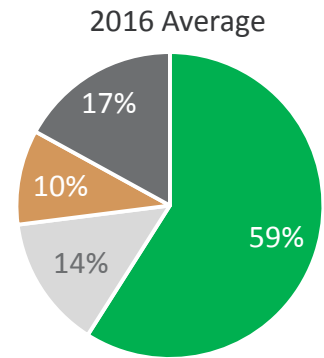
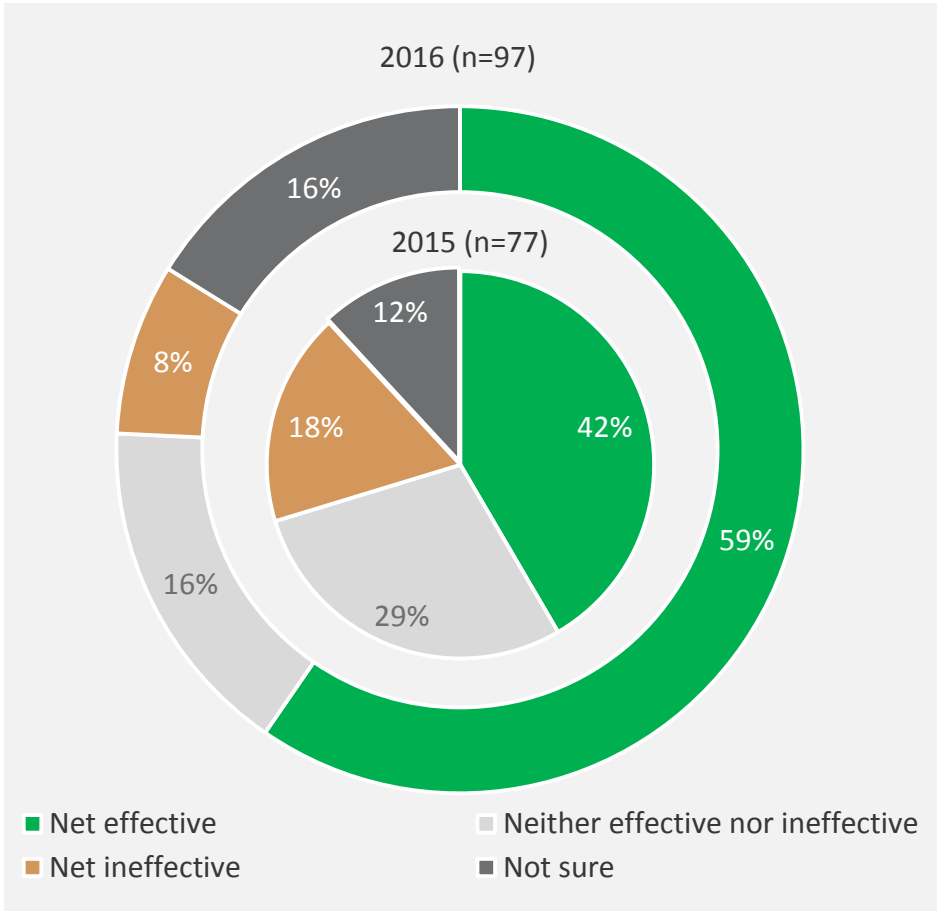
Q. How effective or ineffective is the AHSN in doing each of the following? *Focusing on the needs of patients and local populations*



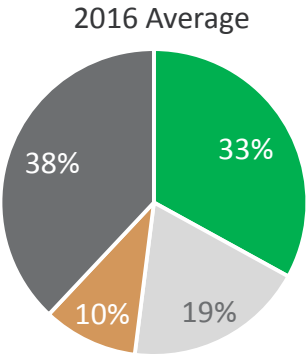
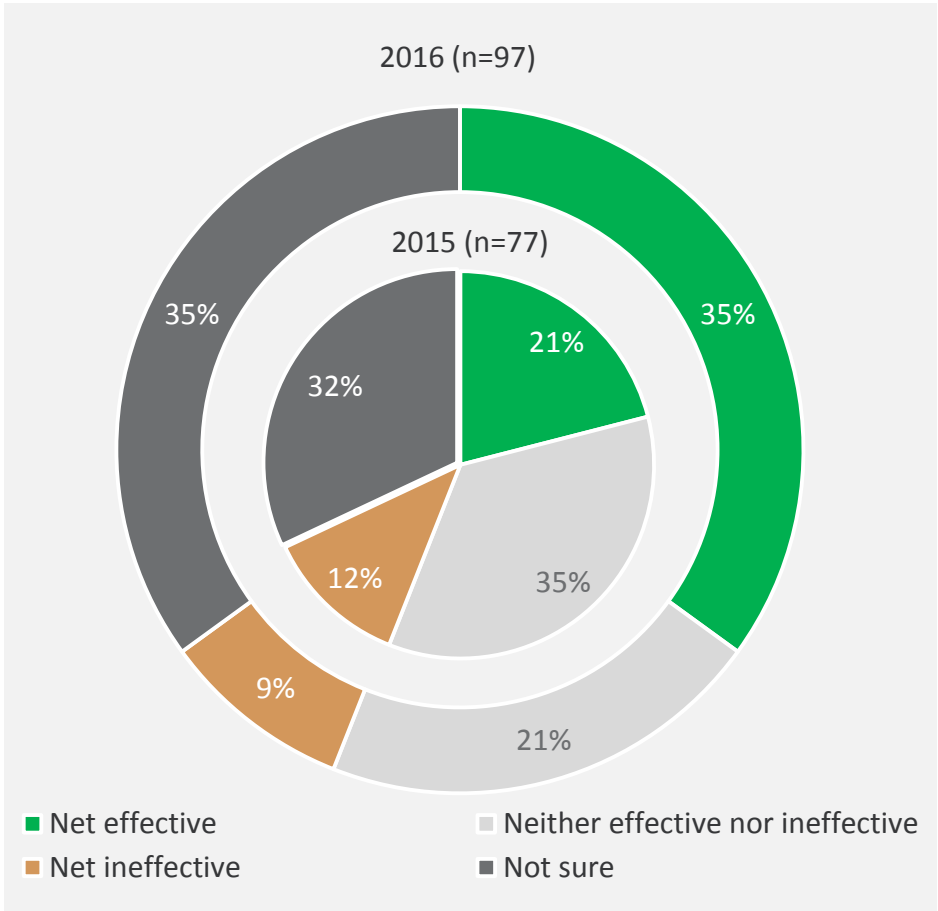
Q. How effective or ineffective is the AHSN in doing each of the following? *Building a culture of partnership and collaboration*



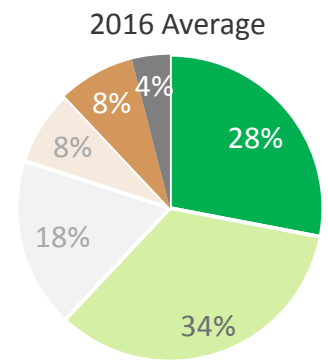
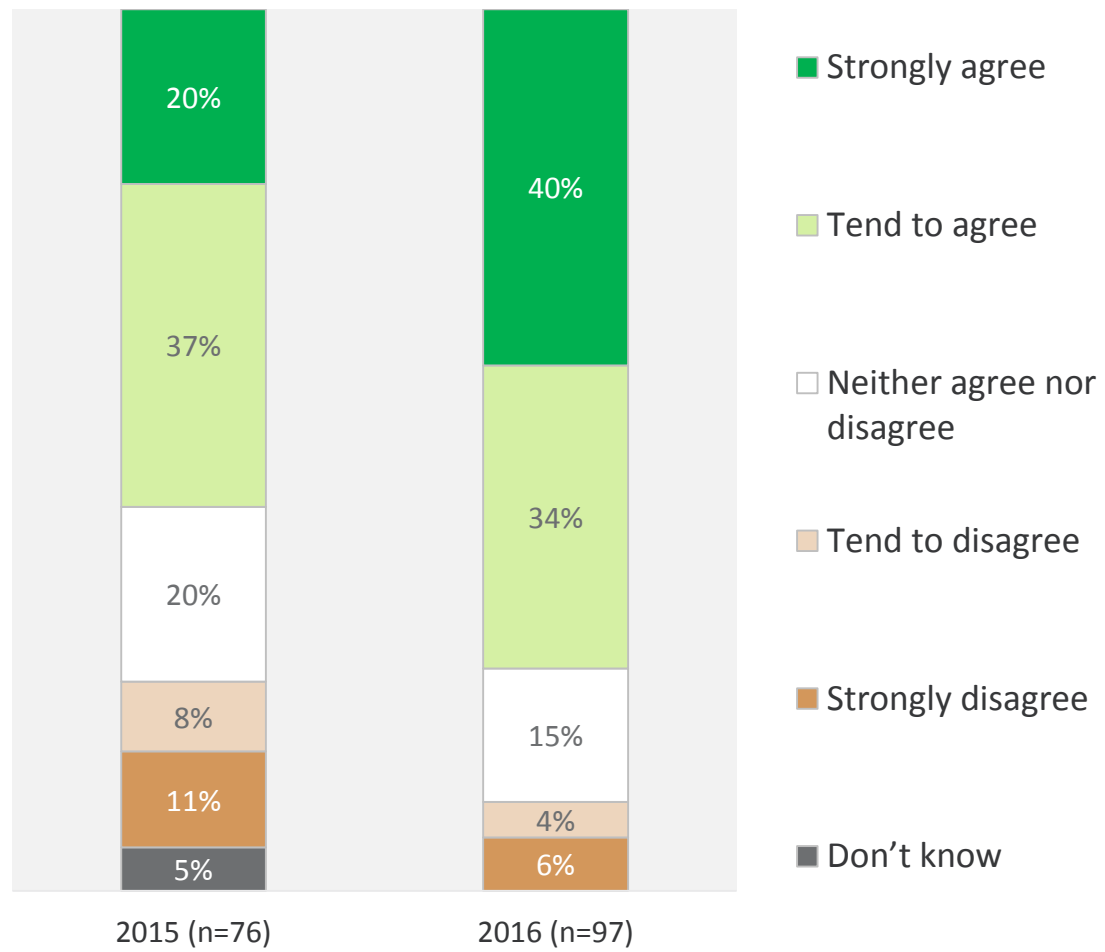
Q. How effective or ineffective is the AHSN in doing each of the following? *Speeding up adoption of innovation into practice*



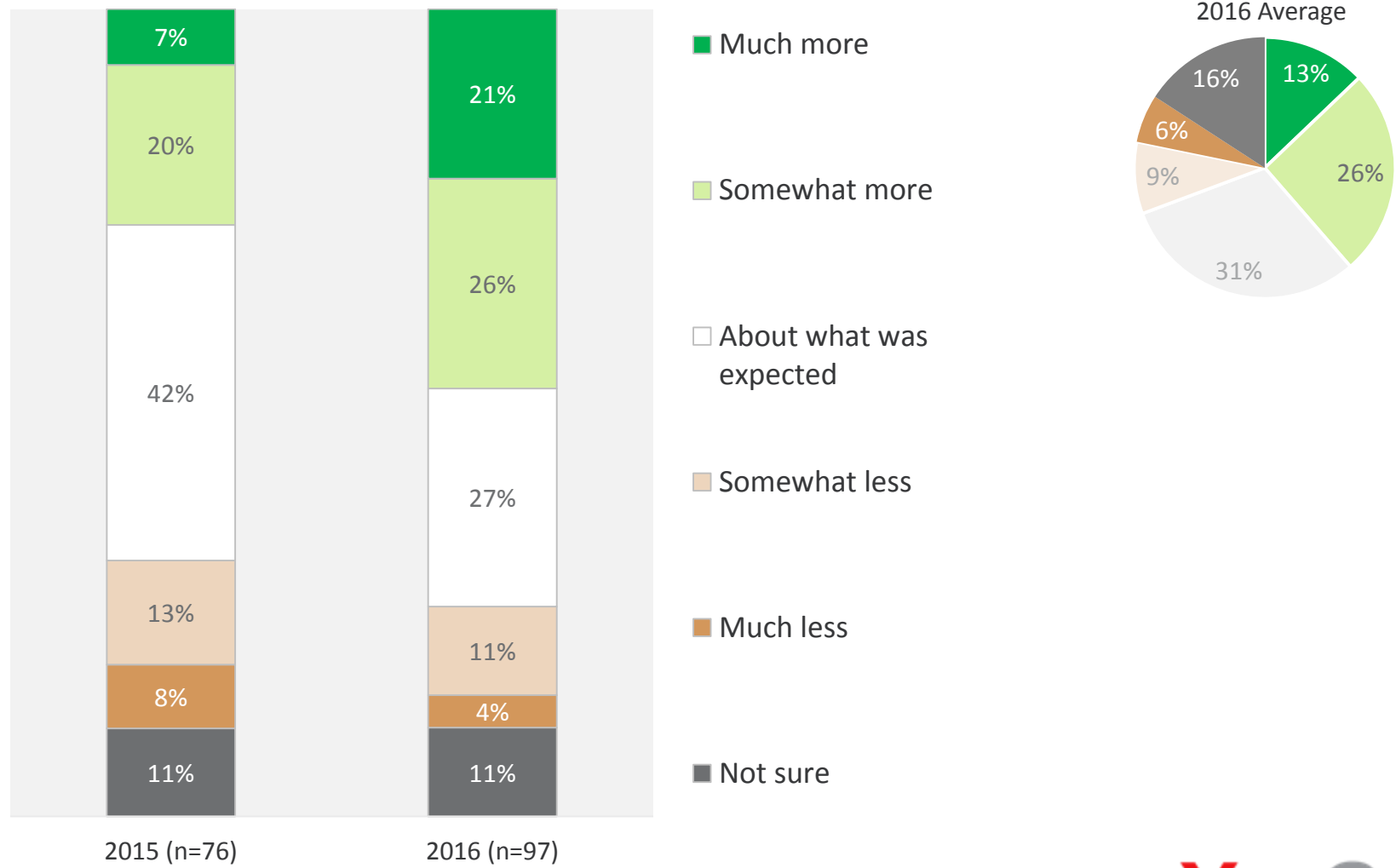
Q. How effective or ineffective is the AHSN in doing each of the following? *Creating wealth*



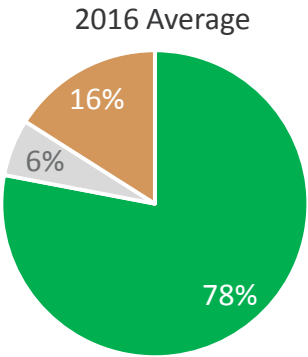
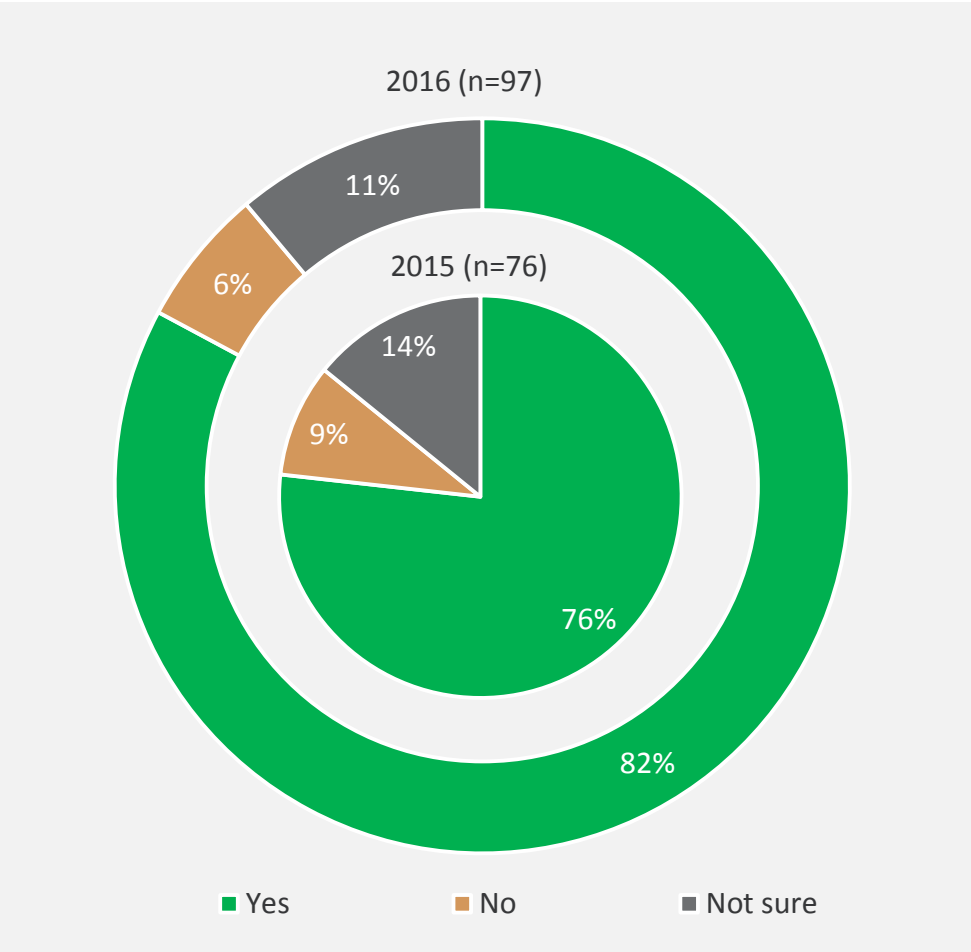
Q. Thinking about the last 12 months to what extent would you agree or disagree that the AHSN has helped you / your organisation achieve your objectives?



Q. Has the AHSN achieved more or less than you expected in the last 12 months?



Q. Would you recommend involvement in /working with the AHSN to others?



Q20. To help your organisation meets its objectives over the next 5 years, what are the most valuable areas of support AHSNs could offer?

Theme(s) identified within the answers provided by specific stakeholder groups include:

Theme #1: Building Links Within the Industry

Private Companies

“By providing a bridge between researchers and developers of ground breaking technologies and departments within the NHS who actually wish to obtain the benefits to be gained by the adoption of new technology”

“Conduit for relationship building / partnership”

“Facilitation of partnership working and joining stakeholders together”

Clinical Commissioning Group (CCG)

“Supporting commercial/public sector partnerships”

“Connecting people across and within private/public sector”

Health or social care provider

“Support to collaborate with commercial partners”

“acting as an honest broker across Y&H to promote change at scale”

Local Government

“An effective working relationship with the Leeds Academic Health Partnership”

Other

“Providing leadership to the local health economy and brokering dialogue”

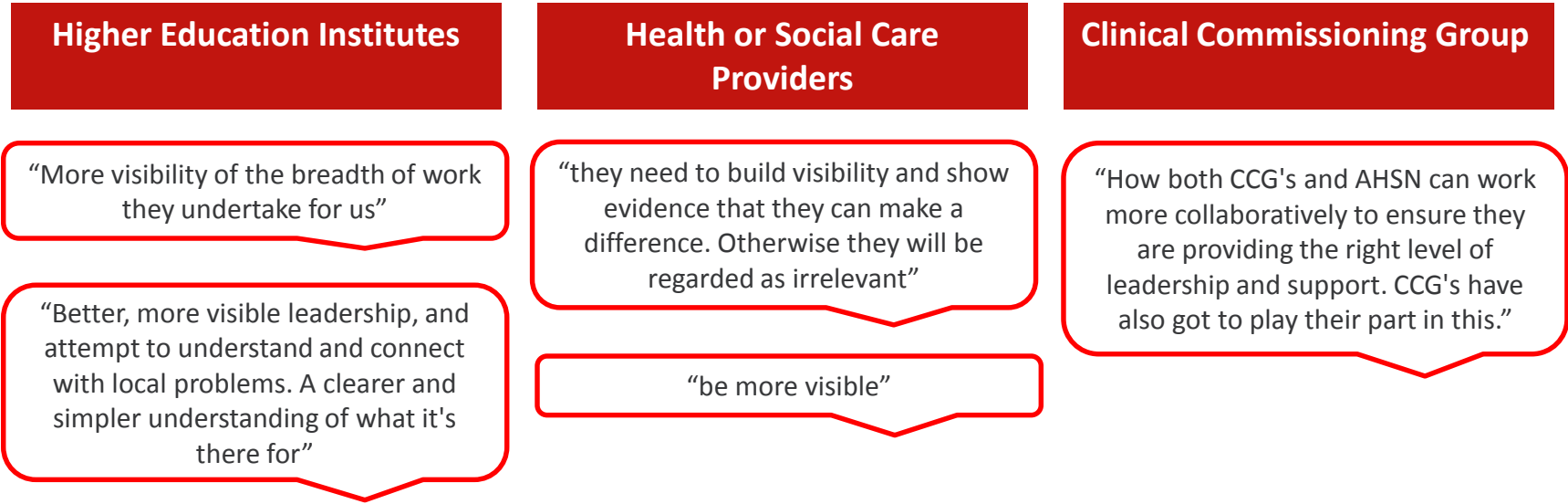
Higher Education Institute

“Networking”

Q. What improvements could the AHSNs make over the next 12 months?

Theme(s) identified within the answers provided by specific stakeholder groups include:

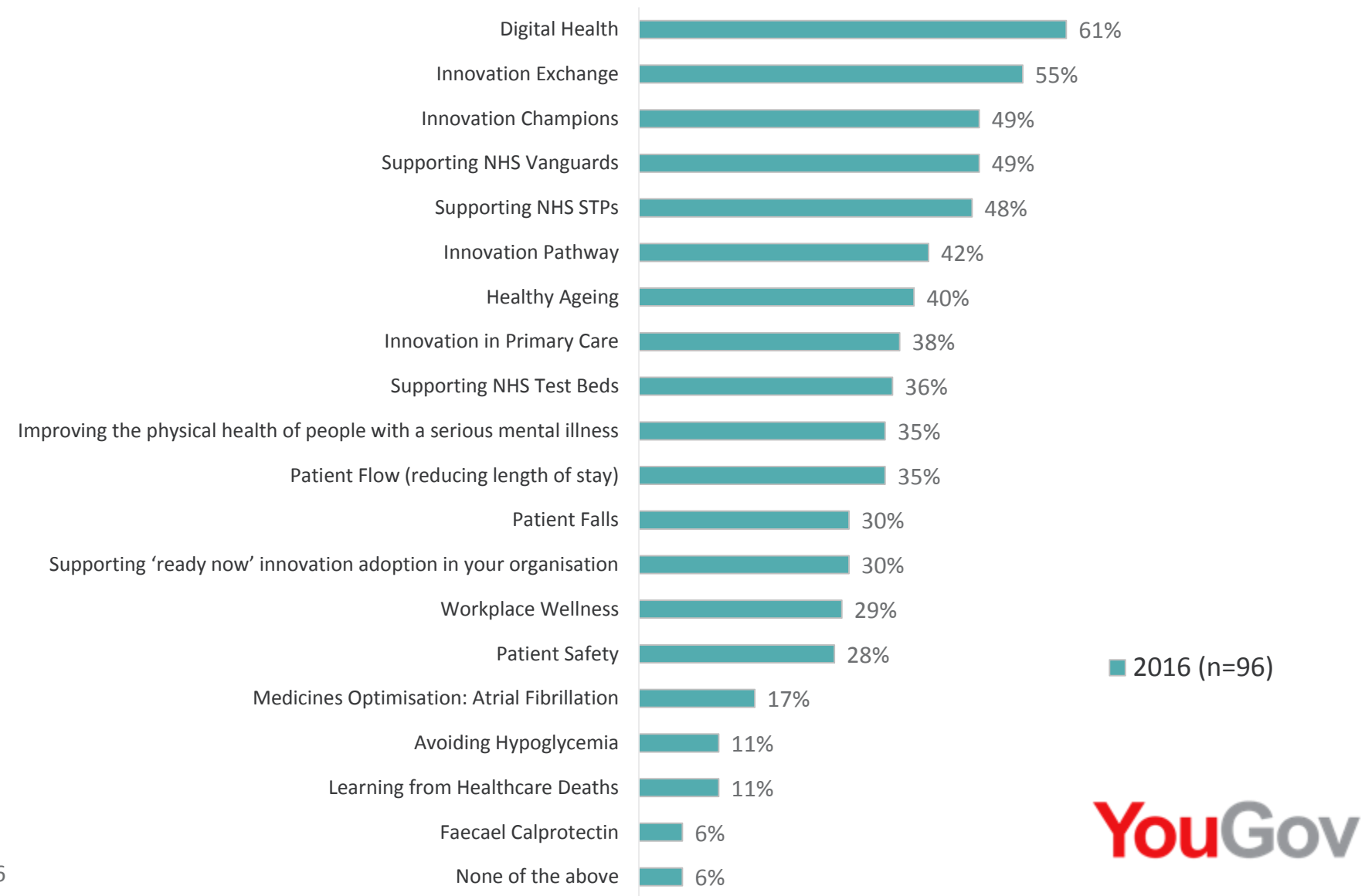
Theme #1: Increase visibility



AHSN specific questions



Q. The following is a list of programmes York & Humber are delivering this year, which do you feel would be of benefit to your organisation?



How could the Yorkshire and Humber AHSN help your organisation build capacity and capability for the rapid adoption of innovation and improvement best practice?

“by bringing commissioners and providers to a common understanding and promoting unity of purpose across the Y&H”
Health or Social Care Provider

“Continuing relationships - it is easier to build confidence in change and innovation when it is cemented in a longer term relationship.”

Local Government

“The AHSN could wrap promising projects in a blanket of support helping teams with the gaps in innovation that they don't know how to do e.g. setting up not for profit company”

Other

“Communicate existing innovations between organisations or at special events to encourage adoption and roll out. Share innovations on website/innovation portal. Connect into STP's and Vanguard work.”

Private Company

[illegible]

“There is limited sharing and adoption of good practice and innovation currently in the system. Bringing health systems together to support rapid adoption would be beneficial. As we move forward with new models of care, collaboration would be a good focus.”

Clinical Commissioning Group (CCG)

“They could help us to commercialise our innovations by introducing our academics to potential commercial partners.”

Higher Education Institute

“By holding stakeholder events and gaining support during the development phase of planning.”

Private Company

What is the single most important thing you require support from the Yorkshire and Humber AHSN in?

