# CMI LEVEL 3 Diploma in Principles of Management and Leadership

/ Online / In House

The Level 3 qualifications are aimed at practicing or aspiring managers who will supervise or manage a team to achieve clearly defined outcomes and who have day-to-day operational activities as a key part of their roles. This qualification gives managers the communication and motivational skills to help improve operational efficiency.

These qualifications offer a broad range of knowledge ranging from team leading to project and resource management. The Award is the shortest and most concise qualification. It takes between 1 and 3 months to complete.

## Who Should Attend?

The qualification has been designed for practicing or aspiring managers in roles such as:

- Team Leader
- Supervisor
- Project Officer
- Shift Manager
- Foreperson

# **Course Content:**

### **Diploma**

20/20 offer the following 8 modules for the Level 3 Diploma. These are focused on Management and Leadership with a project focused environment. Learners must complete these to a minimum Total Qualification time of 121 hours.

- Principles of Management & Leadership (68 hours)
- Contributing to the Delivery of a Project (55 hours)
- Managing a Team to Achieve Results (23 hours)
- Building Stakeholder Relationships using Effective Communication (20 hours)
- Responding to Conflict in the Workplace (13 hours)
- Monitoring Quality to Improve Outcomes (24 hours)
- Managing Data and Information (21 hours)
- Managing Own Personal and Professional Development (20 hours)

### **Price List**

/ Online - £1,795 + VAT

\*if you are have an in-house requirements or are looking for an alternative module, please speak with a member of our team.