

21CC Events Ltd

Standard Terms Of Business – Delivery Of Event Management Services

(Revision 1.7)



These Terms and Conditions are the standard terms for the provision of event management services by 21CC Group Ltd, trading as 21CC Events, a private limited company registered in Scotland under number SC417594, whose registered address is Hopetoun Sawmill, Hopetoun Estate. EH30 9SL.

1.0 Application

- 1.1 All Quotations are made and Confirmations accepted subject to the following Terms and Conditions and no addition to, or variation of, such Terms and Conditions shall be binding unless agreed to by the Company in writing.
- 1.2 Any Confirmations made with the Company shall constitute unqualified acceptance of such Terms and Conditions. These Terms and Conditions shall apply to all Quotations and Confirmations.
- 1.3 In the event of conflict between these Terms and Conditions and any other terms and conditions (of the Client or otherwise), the former shall prevail unless expressly otherwise agreed by the Company in writing.

2.0 Definitions and Interpretation

2.1 In these Terms and Conditions, unless the context otherwise requires, the following expressions have the following meanings:

"the Agreement"	means the agreement entered into by the Client and the Company incorporating these Terms and Conditions which shall govern the Event Management Service;
"Business Day"	means, any day (other than Saturday or Sunday) on which ordinary banks are open for their full range of normal business in the UK;
"Client"	means any individual, firm or corporate body (which expression shall, where the context so admits, include its successors and assigns) which makes a booking with the Company;
"Company"	means 21CC Group Ltd
"Confidential Information"	means, in relation to either Party, information which is disclosed to that Party by the other Party pursuant to or in connection with the Agreement (whether orally or in writing or any other medium, and whether or not the information is expressly stated to be confidential or marked as such);
"Confirmation"	means the notification made by the Client that they wish the Event to proceed. This notification is subject to these Terms and Conditions;
"Event"	means the event or events the subject of the Quotation;
"Event Management Service"	means the event management services to be provided by the Company as specified in the Quotation;
"Quotation"	means any written quotation submitted by the Company to the Client; and
"Total Price"	means the total sums payable for the Event Management Service.

2.2 Unless the context otherwise requires, each reference in these Terms and Conditions to:

- 2.2.1 "writing", and any cognate expression, includes a reference to any communication effected by electronic or facsimile transmission or similar means;
- 2.2.2 a statute or a provision of a statute is a reference to that statute or provision as amended or re-enacted at the relevant time;
- 2.2.3 "these Terms and Conditions" is a reference to these Terms and Conditions and each of the Schedules as amended or supplemented at the relevant time;
- 2.2.4 a Schedule is a schedule to these Terms and Conditions; and
- 2.2.5 a Clause or paragraph is a reference to a Clause of these Terms and Conditions (other than the Schedules) or a paragraph of the relevant Schedule.
- 2.2.6 a "Party" or the "Parties" refer to the parties to these Terms and Conditions.

2.3 The headings used in these Terms and Conditions are for convenience only and shall have no effect upon the interpretation of these Terms and Conditions.

2.4 Words imparting the singular number shall include the plural and vice versa.

2.5 References to any gender shall include the other gender.

2.6 References to persons shall include corporations.

3.0 Event Management Services

- 3.1 The Company shall throughout the continuance of the Agreement provide an Event Management Service to the Client.
- 3.2 The Company will use reasonable care and skill in providing the Event Management Service.

4.0 Price

- 4.1 All prices stated by the Company in the Quotation, unless specially stated otherwise, are exclusive of VAT which, where applicable, will be separately charged at the appropriate rate.

5.0 Payment

- 5.1 The Client shall pay to the Company a deposit of 25% of the Total Price (the "Deposit") upon the signing of the Agreement.
- 5.2 Following the signing of the Agreement, an additional payment of 50% of the Total Price shall be paid approximately 6 month prior to the Event. The balance of the Total Price shall be paid to the Company no later than 1 month prior to the start of the Event.
- 5.3 If the Agreement is signed within 2 months prior to the start of the Event, notwithstanding sub-Clauses 5.1 and 5.2, the Total Price shall be payable in full at the time of signing.
- 5.4 Additional items including, but not limited to, out of pocket expenses, disbursements, or any items requested by the Client after the signing of this Agreement must be confirmed by the Client in writing before being acted upon by the Company. Any such items shall be invoiced by the Company to the Client at the discretion of the Company and payment therefor shall be due within 14 days of the date of the invoice.
- 5.5 The Client shall pay to the Company (including invoices for items set out in sub-Clause 5.4) any amounts due and owing within 14 days of the date of the Company's invoice.
- 5.6 Time shall be of the essence for payments under the Agreement. If the Client fails to make any payment on its due date then the Company shall, without prejudice to any right which the Company may have pursuant to any statutory provision in force from time to time, have the right to charge the Client interest on any sums over due until payment is made in full, both before and after any judgment, at the rate of 5% per annum over the Bank Of England base rate from time to time in force.
- 5.7 If payment of an invoice is late, The Company may halt work until such time as the payment has been made, or satisfactory assurances have been given as to when payment will be made. In the case of work being halted due to late payment, The Client will be informed by The Company that this is the case.
- 5.8 If the production of the Event is halted due to late payment and payment is made with insufficient time remaining to complete the production of The Event, the elements of the Event that are complete and safe to delivered will be presented on the Event day. No refund will be given for elements of the production that could not be presented due to insufficient time as a result of late payment.
- 5.9 If the final payment has not been made by the Event date, The Company reserves the right not to present services or any third party services and any payment made to date will be forfeit.
- 5.10 We accept the following methods of payment:
 - 5.10.1 BACS transfer (preferable)
 - 5.10.2 Card over the phone
 - 5.10.3 Card using the 'pay now' button on your invoice

6.0 Variation and Amendments

- 6.1 If the Client wishes to vary any details of the Confirmation, it must notify the Company in writing as soon as possible. The Company shall endeavour to make any required changes and any additional costs thereby incurred shall be invoiced to the Client.
- 6.2 If, due to circumstances beyond the Company's control, it has to make any change in the arrangements relating to the Confirmation it shall notify the Client forthwith. The Company shall endeavour to keep such changes to a minimum and shall seek to offer the Client arrangements as close to the original as is reasonably possible in the circumstances.
- 6.3 The Company reserves the right to do the following:
 - 6.3.1 amend any accidental error or omission in a Quotation;
 - 6.3.2 amend any Quotation in order to reflect a change in the circumstances beyond the reasonable control of the Company; and
 - 6.3.3 vary its schedule of charges from time to time.

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7.0 Entertainment & Special Acts

- 7.1 Any third party entertainment managed by The Company on behalf of The Client is subject to the additional terms and conditions of the act or acts.
- 7.2 Any costs associated with the entertainment, such as riders, accommodation and transport are chargeable to The Client over and above the agreed contract rate.
- 7.3 Under certain emergency circumstances, i.e. last minute illness, accident or other events beyond our control we may have to replace an Act with a substitute of similar price or quality without notice or compensation.
- 7.4 In the event of illness and/or injury to the Act, breakdown or failure of the Act's transportation, any act of god or event beyond the control of the Act, including but not limited to fire, flood, epidemic, riot or public disorder, the Act reserves the right to cancel the Contract. The Act will in no way be liable for any loss, either financial or otherwise incurred by the Hirer due to such cancellation.
- 7.5 Provided the Act is ready, willing and able to perform, the Hirer agrees to compensate the Act in accordance with the terms hereof, regardless of act of god, fire, accident, riots, terrorism, strike, or any event of any kind or character whatsoever, whether similar or dissimilar
- 7.6 No portion of the Event may be broadcast, recorded, filmed, taped, or embodied in any form for any purpose of reproducing such performance without prior written consent from the Act. No recording for live or future broadcast on (for example but not limited to) television, radio or internet is permitted. Any rights requested are subject to separate agreement and contract directly between the third party and the Act. Stills photography is permitted throughout the performance unless otherwise stated by the Act.

8.0 Liability and Indemnity

- 8.1 Where the Event is cancelled or terminated and where such cancellation or termination occurs due to reasons which are outside the Company's reasonable control, the Company shall be entitled to retain from any sums hitherto received from the Client or which may still be due from the Client to the Company such costs, expenses and disbursements which it has incurred or for which it shall or may be liable in connection with the Event and such contribution to the Company's overhead as shall be reasonable and shall return any balance to the Client. The Company may, but shall not be obliged to, take such steps as it shall in its discretion consider reasonable to obtain reimbursement of any such costs and expenses and shall, subject to deduction of costs incurred in connection therewith, reimburse any sums so recovered to the Client.
- 8.2 Except in respect of death or personal injury caused by the Company's negligence, the Company shall not by reason of any representation, implied warranty, condition or other term, or any duty at common law or under the terms of the Agreement, be liable for any loss of profit or any indirect, special or consequential loss, damage, costs, expenses or other claims (whether caused by the Company's servants or agents or otherwise) in connection with the performance of obligations arising under the Agreement or with the use by the Client of the Event Management Services supplied in connection with the Event.
- 8.3 The Client shall indemnify the Company against all damages, costs, claims and expenses incurred by it arising from loss or damage to any equipment (including that of third parties) caused by the Client or its agents or employees or the public.
- 8.4 The Company shall not be liable to the Client or be deemed to be in breach of the Agreement by reason of any delay in performing, or any failure to perform, any of the Company's obligations if the delay or failure was due to any cause beyond the Company's reasonable control.
- 8.5 If Electrical generators or additional power supplies are required and if the Client does not avail itself of the opportunity of the Company providing an emergency supply (where this is available) the Company shall accept no responsibility for loss or damage howsoever caused as a result of any failure in the primary supply.

9.0 Confidentiality

- 9.1 Each Party undertakes that, except as provided by sub-Clause 9.2 or as authorised in writing by the other Party, it shall, at all times during the continuance of the Agreement and for 5 years after its termination:
- 9.1.1 keep confidential all Confidential Information;
 - 9.1.2 not disclose any Confidential Information to any other party;
 - 9.1.3 not use any Confidential Information for any purpose other than as contemplated by and subject to the terms of the Agreement;
 - 9.1.4 not make any copies of, record in any way or part with possession of any Confidential Information; and
 - 9.1.5 ensure that none of its directors, officers, employees, agents, sub-contractors or advisers does any act which, if done by that Party, would be a breach of the provisions of sub-Clauses 9.1.1 to 9.1.4 above.
- 9.2 Either Party may:
- 9.2.1 disclose any Confidential Information to:
 - 9.2.1.1 any governmental or other authority or regulatory body; or
 - 9.2.1.2 any employee or officer of that Party or of any of the aforementioned persons, parties or bodies;to such extent only as is necessary for the purposes contemplated by the Agreement (including, but not limited to, the provision of the Services), or as required by law. In each case that Party shall first inform the person, party or body in question that the Confidential Information is confidential and (except where the disclosure is to any such body or any employee or officer of any such body) obtaining and submitting to the other Party a written confidentiality undertaking from the party in question. Such undertaking should be as nearly as practicable in the terms of this Clause 9, to keep the Confidential Information confidential and to use it only for the purposes for which the disclosure is made; and
 - 9.2.2 use any Confidential Information for any purpose, or disclose it to any other person, to the extent only that it is at the date of the Agreement, or at any time after that date becomes, public knowledge through no fault of that Party. In making such use or disclosure, that Party must not disclose any part of the Confidential Information which is not public knowledge.
- 9.3 The provisions of this Clause 9 shall continue in force in accordance with their terms, notwithstanding the termination of the Agreement for any reason.

10.0 Ownership

- 10.1 All products, materials and equipment used by The Company for the delivery of services remain the property of The Company.
- 10.2 All drafts, designs and intellectual content of our services, which are performed by The Company remain exclusively the legal position, property and rights of The Company.
- 10.3 The Company reserves the right to photograph products and services in action and to use this imagery without restriction.
- 10.4 The Company reserves the right to video products in action and to use the footage without restriction.

11.0 Force Majeure

- 11.1 The Company will not be liable for any failure or delay in performing obligations where that failure or delay results from any cause that is beyond the Company's reasonable control. Such causes include, but are not limited to: power failure, internet service provider failure, strikes, lock-outs or other industrial action by third parties, riots and other civil unrest, fire, explosion, flood, storms, earthquakes, subsidence, acts of terrorism (threatened or actual), acts of war (declared, undeclared, threatened, actual or preparations for war), epidemic or other natural disaster, or any other event that is beyond the reasonable control of the Company.
- 11.2 If any event described under this Clause occurs, which is likely to adversely affect the Company's performance of any obligations under these Terms and Conditions:
- 11.2.1 The Company will inform the Client as soon as is reasonably possible;
 - 11.2.2 The Company's obligations under these Terms and Conditions will be suspended and any time limits that the Company is bound by will be extended accordingly;
 - 11.2.3 The Company will inform the Client when the event outside of the Company's control is over and provide details of any new dates, times or availability of the Delivery of Services as necessary, including any additional costs as a result;
 - 11.2.4 If an event outside of the Company's control occurs and the Client wishes to cancel the Contract, the Client may do so in accordance with your right to Cancel under Clause 12.

12.0 Term, Cancellation and Termination

- 12.1 This Agreement shall come into force on the contract date and shall continue for an agreed term from that date, subject to the provisions of this Clause 12.
- 12.2 If the Client wishes to cancel the Event, they may do so at any time by written notice to the Company provided that:
- 12.2.1 under no circumstances will the Deposit be returnable;
 - 12.2.2 if the cancellation notice is received by the Company not less than 6 months before the start date of the Event, 25% of the Total Price payable shall become immediately due and payable to the extent that the same has not already been received by the Company;
 - 12.2.3 if the cancellation notice is received by the Company not less than 3 months but less than 6 months before the start date of the Event, 50% of the Total Price payable shall become immediately due and payable to the extent that the same has not already been received by the Company;
 - 12.2.4 if the cancellation notice is received by the Company not less than 1 months but less than 3 months before the start date of the Event, 75% of the Total Price payable shall become immediately due and payable to the extent that the same has not already been received by the Company;

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- 12.2.5 if the cancellation notice is received by the Company less than 1 month before the start date of the Event, the balance of the Total Price shall become immediately due and payable to the extent that the same has not already been received by the Company;
- 12.2.6 any additional costs reasonably incurred by the Company in cancelling any arrangements connected with the Event shall be paid by the Client on demand, including costs committed by The Company on behalf of The Client.
- 12.3 It is The Client's responsibility to have cancellation insurance in place to cover the Total Price of the Contract for the Delivery Of Services, supplier costs and any other committed costs, including the refund of any ticketed events.
- 12.4 Notwithstanding sub-Clause 12.2, either Party may immediately terminate the Agreement by giving written notice to the other Party if:
- 12.4.1 any sum owing to that Party by the other Party under any of the provisions of the Agreement is not paid within 30 Business Days of the due date for payment;
- 12.4.2 the other Party commits any other breach of any of the provisions of the Agreement and, if the breach is capable of remedy, fails to remedy it within 20 Business Days after being given written notice giving full particulars of the breach and requiring it to be remedied;
- 12.4.3 an encumbrancer takes possession, or where the other Party is a company, a receiver is appointed, of any of the property or assets of that other Party;
- 12.4.4 the other Party makes any voluntary arrangement with its creditors or, being a company, becomes subject to an administration order (within the meaning of the Insolvency Act 1986);
- 12.4.5 the other Party, being an individual or firm, has a bankruptcy order made against it or, being a company, goes into liquidation (except for the purposes of bona fide amalgamation or re-construction and in such a manner that the company resulting therefrom effectively agrees to be bound by or assume the obligations imposed on that other Party under the Agreement);
- 12.4.6 anything analogous to any of the foregoing under the law of any jurisdiction occurs in relation to the other Party;
- 12.4.7 that other Party ceases, or threatens to cease, to carry on business; or
- 12.4.8 control of that other Party is acquired by any person or connected persons not having control of that other Party on the date of the Agreement. For the purposes of this Clause 12, "control" and "connected persons" shall have the meanings ascribed thereto by Sections 1124 and 1122 respectively of the Corporation Tax Act 2010.
- 12.5 For the purposes of sub-Clause 12.4.2, a breach shall be considered capable of remedy if the Party in breach can comply with the provision in question in all respects.
- 12.6 The rights to terminate this Agreement given by this Clause 12 shall not prejudice any other right or remedy of either Party in respect of the breach concerned (if any) or any other breach.

13.0 Verbal Agreements

- 13.1 Non-return of confirmation documents (whether written or electronic) does not constitute cancellation.
- 13.2 All verbal agreements will remain in force.

14.0 Effects of Termination

- 14.1 Upon the termination of the Agreement for any reason:
- 14.1.1 any sum owing by either Party to the other under any of the provisions of the Agreement shall become immediately due and payable;
- 14.1.2 all Clauses which, either expressly or by their nature, relate to the period after the expiry or termination of the Agreement shall remain in full force and effect;
- 14.1.3 termination shall not affect or prejudice any right to damages or other remedy which the terminating Party may have in respect of the event giving rise to the termination or any other right to damages or other remedy which any Party may have in respect of any breach of the Agreement which existed at or before the date of termination;
- 14.1.4 subject as provided in this Clause 14 and except in respect of any accrued rights neither Party shall be under any further obligation to the other; and
- 14.1.5 each Party shall immediately cease to use, either directly or indirectly, any Confidential Information, and shall immediately return to the other Party any documents in its possession or control which contain or record any Confidential Information.

15.0 No Waiver

- 15.1 No failure or delay by either Party in exercising any of its rights under the Agreement shall be deemed to be a waiver of that right, and no waiver by either Party of a breach of any provision of the Agreement shall be deemed to be a waiver of any subsequent breach of the same or any other provision.

16.0 Further Assurance

- 16.1 Each Party shall execute and do all such further deeds, documents and things as may be necessary to carry the provisions of the Agreement into full force and effect.

17.0 Costs

- 17.1 Subject to any provisions to the contrary each Party to the Agreement shall pay its own costs of and incidental to the negotiation, preparation, execution and carrying into effect of the Agreement.

18.0 Set-Off

- 18.1 Neither Party shall be entitled to set-off any sums in any manner from payments due or sums received in respect of any claim under the Agreement or any other agreement at any time.

19.0 Assignment and Sub-Contracting

- 19.1 The Company shall be entitled to perform any of the obligations undertaken by it through any other member of its group or through suitably qualified and skilled sub-contractors. Any act or omission of such other member or sub-contractor shall, for the purposes of the Agreement, be deemed to be an act or omission of the Company.

20.0 Time

- 20.1 The Parties agree that the times and dates referred to in the Agreement are for guidance only and are not of the essence of the Agreement and may be varied by mutual agreement between the Parties.

21.0 Relationship of the Parties

- 21.1 Nothing in the Agreement shall constitute or be deemed to constitute a partnership, joint venture, agency or other fiduciary relationship between the Parties other than the contractual relationship expressly provided for in the Agreement.

22.0 Non-Solicitation

- 22.1 Neither Party shall, for the term of the Agreement and for a period of 1 year after its termination or expiry, employ or contract the services of any person who is or was employed or otherwise engaged by the other Party at any time in relation to the Agreement without the express written consent of that Party.
- 22.2 Neither Party shall, for the term of the Agreement and for a period of 1 year after its termination or expiry, solicit or entice away from the other Party any customer or client where any such solicitation or enticement would cause damage to the business of that Party without the express written consent of that Party.

23.0 Third Party Rights

- 23.1 No part of the Agreement is intended to confer rights on any third parties and accordingly the Contracts (Rights of Third Parties) Act 1999 shall not apply to the Agreement.
- 23.2 Subject to this Clause 23 the Agreement shall continue and be binding on the transferee, successors and assigns of either Party as required.

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24.0 Notices

- 24.1 All notices under the Agreement shall be in writing and be deemed duly given if signed by, or on behalf of, a duly authorised officer of the Party giving the notice.
- 24.2 Notices shall be deemed to have been duly given:
- 24.2.1 when delivered, if delivered by courier or other messenger (including registered mail) during normal business hours of the recipient; or
 - 24.2.2 when sent, if transmitted by facsimile or e-mail and a successful transmission report or return receipt is generated; or
 - 24.2.3 on the fifth business day following mailing, if mailed by national ordinary mail, postage prepaid; or
 - 24.2.4 on the tenth business day following mailing, if mailed by airmail, postage prepaid.
- In each case notices shall be addressed to the most recent address, e-mail address, or facsimile number notified to the other Party.

25.0 Entire Agreement

- 25.1 The Agreement contains the entire agreement between the Parties with respect to its subject matter and may not be modified except by an instrument in writing signed by the duly authorised representatives of the Parties.
- 25.2 Each Party acknowledges that, in entering into the Agreement, it does not rely on any representation, warranty or other provision except as expressly provided in the Agreement, and all conditions, warranties or other terms implied by statute or common law are excluded to the fullest extent permitted by law.

26.0 Severance

- 26.1 In the event that one or more of the provisions of the Agreement is found to be unlawful, invalid or otherwise unenforceable, that / those provision(s) shall be deemed severed from the remainder of the Agreement. The remainder of the Agreement shall be valid and enforceable.

27.0 Dispute Resolution

- 27.1 The Parties shall attempt to resolve any dispute arising out of or relating to the Agreement through negotiations between their appointed representatives who have the authority to settle such disputes.
- 27.2 If negotiations under sub-Clause 27.1 do not resolve the matter within 1 month of receipt of a written invitation to negotiate, the parties will attempt to resolve the dispute in good faith through an agreed Alternative Dispute Resolution ("ADR") procedure.
- 27.3 If the ADR procedure under sub-Clause 27.2 does not resolve the matter within 1 month of the initiation of that procedure, or if either Party will not participate in the ADR procedure, the dispute may be referred to arbitration by either Party.
- 27.4 The seat of the arbitration under sub-Clause 27.3 shall be Scotland. The arbitration shall be governed by the Arbitration Act 1996 and Rules for Arbitration as agreed between the Parties. In the event that the Parties are unable to agree on the arbitrator(s) or the Rules for Arbitration, either Party may, upon giving written notice to the other Party, apply to the President or Deputy President for the time being of the Chartered Institute of Arbitrators for the appointment of an arbitrator or arbitrators and for any decision on rules that may be required.
- 27.5 Nothing in this Clause 27 shall prohibit either Party or its affiliates from applying to a court for interim injunctive relief.
- 27.6 The Parties hereby agree that the decision and outcome of the final method of dispute resolution under this Clause 27 shall be final and binding on both Parties.

28.0 Law and Jurisdiction

- 28.1 These Terms and Conditions and the Agreement (including any non-contractual matters and obligations arising therefrom or associated therewith) shall be governed by, and construed in accordance with, the laws of Scotland.
- 28.2 Subject to the provisions of Clause 27, any dispute, controversy, proceedings or claim between the Parties relating to these Terms and Conditions or the Agreement (including any non-contractual matters and obligations arising therefrom or associated therewith) shall fall within the jurisdiction of the courts of Scotland.

29.0 Complaints and Feedback

- 29.1 The Company always welcome feedback from The Client and, whilst The Company always use all reasonable endeavours to ensure that your experience as a customer is a positive one, the Company nevertheless want to hear from you if you have any cause for complaint.
- 29.2 All complaints are handled in accordance with The Company's complaints handling policy and procedure.

30.0 Privacy Policy

- 30.1 To review our Privacy Policy in relation to how we gather and use your data for the delivery of our services, please [click here](#). A hard copy is available upon request.
- 30.2 To review our Privacy Policy in relation to how we gather and use your data for marketing of our services, please [click here](#). A hard copy is available upon request.

31.0 Agreement

- 31.1 If you accept our terms of business, sign the Contract and return it to The Company.
- 31.2 If a signed contract is not received by return, receipt of payment of the deposit sum requested will deem compliance with these Terms and Conditions.
- 31.3 The person signing the contract on behalf of The Client should ensure they are authorised to sign The Contract. The Contract is legally binding.

We assure you of the highest level of service. Thank you for choosing 21CC Group Ltd.

Geoff Crow
Director
21CC Group Ltd