

Sustainability Plan



ACTION	KPIS		2016	2017	2018	2022 PLAN OBJECTIVE	2023
RECOVERY AND TREATMENT To improve the recovery process of waste collected (including through their transformation into energy) and promote separate waste collection to help reduce the environmental impact of cities	Percentage of municipal waste collected sent for recovery of material or energy		98.86%	99.00%	99.70%	99.00%	99.00%
	Percentage separate waste collection in the municipalities served (apart from Milan)		60.0%	70.0%	74.3%	71.0%	76.0%
	Percentage separate waste collection in the city of Milan		52.0%	54.0%	59.7%	60.0%	65.0%
	Waste treatment capacity (municipal + special waste) aimed at recovering material at the Group's plants (kt)		658	888	926	1,239	1,280
	<i>Δ compared to 2015</i>		86%	151%	162%	250%	262%
	Waste treatment capacity aimed at energy recovery at the plants managed by the Group (kt)		2,079	2,355	2,471	REVISED	2,886
	<i>Δ compared to 2015</i>		1%	14%	20%		40%
	CSS produced by Group plants (kt)		126.78	132.29	128.66	NEW	469
REDUCTION POLICIES To reduce the production of waste through a prevention, reduction and reuse policy	Territories where waste prevention and reduction actions are active (% of total population served)		-	-	81%	NEW	>80%/year
	Number of waste prevention and reduction projects activated		-	-	30	NEW	80
	Investments allocated to the development of technologies and services linked to the circular economy (k€) - year		-	49,035	42,181	450,000	670,000 (cumulated 19-23)
RISK MANAGEMENT To verify that the system used to identify, manage and prevent business risks adequately covers sustainability risks (and, in particular, social-environmental risks), also in organisational terms	Specific risk intelligence system for sustainability risks		-	started	ongoing	finalize integration	finalize integration
WATER To implement actions aimed at reducing water consumption in the collection and distribution processes, so as to improve water quality and reduce water dispersion	Linear water losses (m3/km/days) - Group average		-	27.6	27.8	REVISED	22.5
	<i>Δ compared to 2017</i>		-	-	0.6%		-18%
	Percentage of population equivalent without access to sewage treatment (% of total AE at 12/31/2016 in the municipalities served)		-	21.7%	21.7%	REVISED	8%
BIODIVERSITY To adhere to projects aiming to protect the soil and protected species, monitoring and protecting biodiversity in the territories of competence	Plants monitored with respect to the protection of biodiversity		-	0%	0%	100%	100% (at 2022)

Letter to stakeholders

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