# **AcademiWales**















#PublicServiceWales

# Wales Public Service Summer School 2017

Leading by Choice - becoming a deliberately disciplined leader



# Academi Wales is delighted to announce the 12th annual Wales Public Service Summer School

#### What is Summer School?

Summer School is an immersive residential learning programme bringing together approximately 250 people from across the public and third sector in Wales each year. The event is held over 5 working days, and is hosted within an academic learning environment. Summer School provides the opportunity for people to work across boundaries and cultures to better understand each other and how they will become more effective 21st century leaders.

Academi Wales is fully committed to delivering learning events that are built on the ethos of One Welsh Public Service. Together public service managers and leaders are responsible for improving the economic, social, environmental and cultural well-being of Wales and Summer School provides learners with the opportunity to turn the public service values and leadership behaviours, crucial for success, into action.

# Public service values: the beliefs we hold





Working for the Long Term: To safeguard the ability of future generations to meet their own needs, requires real long-term integration and collaboration addressing the well-being of people and communities, economic prosperity and the health of the natural environment.



**Long term:** The importance of balancing shortterm needs with the need to safeguard the ability to also meet long-term needs.



Always Growing and Improving: We will be at our best for citizens and each other by choosing positive attitudes and behaviours, embracing learning and development and sharing ideas on ways to improve and deliver public services.



**Prevention:** How acting to prevent problems occurring or getting worse may help public bodies meet their objectives.



**Working Together:** Where everyone involved in the delivery of public services, values others contributions, shares common principles and collaborates for the benefit of the people of Wales, within and across organisational boundaries and sectors.



Integration: Considering how the public body's well-being objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.



Treating Everyone with Respect: Recognising, valuing and respecting the diversity of the people of Wales is central to seeing people as individuals and doing the right thing, at the right time and in the right place for citizens and each other.



**Collaboration:** Acting in collaboration with any other person (or different parts of the body itself) that could help the body to meet its well-being objectives.



**Putting Citizens First:** Our organisations need to be focussed on the needs of the people of Wales. This requires us to genuinely involve people in decision making which impacts them and their communities.



Involvement: The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

Within this programme we use the Public Service values to guide how we work, change culture and shape the way we behave. Living these values means being autonomous yet accountable, being both brave and bold and creating a culture that is open and transparent where people achieve their potential.

As in previous years, the programme comprises of keynote presentations from internationally renowned speakers, authors and academics; experiential workshops; facilitated group work and practical case study sessions. Chief Executives from across the Welsh Public Service will chair each day's event to provide insight and local context.

During the last 11 years, over 2900 people have participated in the cross sector learning community of Wales. Each event has been developed around the challenges of that time, with a particularly relevant leadership theme in mind. Summer School delegates are representatives from over 100 public service organisations across Wales.

#### Who is Summer School for?

Summer School is aimed at managers and leaders from across the public and third sector in Wales, who influence and shape the delivery of our services and who are engaged in leading change. It is particularly relevant for those who are working through challenging times and seeking to make significant improvements to their organisational outcomes.

Designed as a 'stretch' programme, this 5 day learning event will provide a unique opportunity to review and refresh current skills, build new knowledge and insight into cutting edge leadership practice and explore innovative ways to 'deliver the business', drawing upon a wealth of global knowledge and experience.

# Leading by Choice - becoming a deliberately disciplined leader

The theme of this year's Summer School is 'Leading by Choice – becoming a deliberately disciplined leader'.

Great leaders are often defined by their successes, and often these successes come through leading with positive intent, creating organisations that have cultures of high performance, commitment and drive for excellence. Achieving this requires leaders and managers who are self-aware, brave, and relentless in their approaches. They use their leadership skills to develop and empower individuals to make decisions and learn from the experience to move forward.

Summer School 2017 will explore some of the key attributes and qualities which support leaders to create positive organisations with honest and open cultures.

#### What have previous delegates said?

"David Snowden completely blew my mind and it was amazing how he blended very academic concepts with practical implications/applications for the public sector in Wales."

**Delegate, Dyfed Powys Police** 

"Great start to Day 3 in the #PublicServiceWales from @wcvaruth: connect! Connect with people, with communities and with the Voluntary Sector."

Delegate, Aneurin Bevan University Health Board

"@AcademiWales thank you for inviting @rozsavage - all I can say is wow!! #PublicServiceWales."

Delegate, Rhonnda Cynon Taff County Borough Council

# Speakers for 2017 include:



#### **Emmanuel Gobillot**

Described as 'the first leadership guru for the MySpace generation' and 'the freshest voice in leadership today', Emmanuel has worked with organisations ranging from Astra Zeneca to Zurich Financial Services via Google and The United Nations. For over 15 years, his interventions have focused on creating the capability in organisations to deliver results through world-class leadership. He is also cofounder of the consultancy Collaboration Partners specialising in helping organisations collaborate better.

One of Europe's most sought after leadership speakers; he is the author of Kogan Page's UK and US bestseller 'The Connected Leader', 'LeaderShift' and 'Follow the Leader'. His latest book Disciplined Collaboration was published by Urbane in 2016. His books have established him as one of the foremost thinkers on new leadership models.



#### Sophie Scott, University College of London

Sophie Scott is a Professor of Cognitive Neuroscience at University College London. She studies the human voice, from speech to beat boxing, and the ways that the brain processes this complex instrument. Her research investigates the neural basis of vocal communication – how our brains process the information in speech and voices, and how our brains control the production of our voice. Over the past few years, she has developed research into human laughter, and at night she turns theory into practice by performing stand up comedy.



#### **Eldar Shafir**

Eldar Shafir is Class of 1987 Professor of Behavioural Science and Public Policy at Princeton University, Director of Princeton's Kahneman-Treisman Center for Behavioural Science and Public Policy, and Scientific Director at ideas42, a social science R&D lab. His research focuses on cognitive science and behavioural economics, with particular interest in the application of behavioural research to policy. Shafir served as a member of President Barack Obama's Advisory Council on Financial Capability, and was named one of Foreign Policy Magazine's 100 Leading Global Thinkers of 2013. He recently received a Guggenheim Fellowship, and the William James Book Award. He edited "The Behavioral Foundations of Public Policy (2012)", and co-authored, "Scarcity: Why Having Too Little Means So Much (2013)". He received a BA from Brown University and a PhD from MIT.



#### Dame Louise Casey DBE CB

Over the last 17 years Dame Louise has been instrumental in the development of a number of bespoke social policy programmes for Government. Drawing on her experiences leading homeless charity Shelter, Dame Louise has consistently delivered brave and innovative solutions to long standing social problems ranging from homelessness to anti-social behaviour to troubled families.

Throughout this, Dame Louise has maintained her commitment to the charity sector and has been a driving force in the establishment of the Institute for Global Homelessness, with the aim of delivering an international solution to homelessness across the world.

At the request of the Prime Minister, she is now leading a review into opportunity and integration in some of our most isolated communities.



#### Chia-Jung Tsay, UCL School of Management

Chia-Jung Tsay is an Assistant Professor in the UCL School of Management. Her research examines the psychological processes that influence decision making and interpersonal perception in performance contexts. She investigates the role of expertise and non-conscious biases in professional selection and advancement.

Tsay graduated Phi Beta Kappa with an A.B. in Psychology and an A.M. in History of Science from Harvard University. In other professional experience, as a classical pianist, Tsay has performed at venues including Carnegie Hall, Lincoln Center, and the U.S. Embassy. She holds degrees from the Juilliard School and the Peabody Conservatory of the Johns Hopkins University, where she later served as faculty. Tsay received a Ph.D. in Organizational Behaviour and Psychology with a secondary Ph.D. field in Music from Harvard University, and previously taught at the Wharton School of the University of Pennsylvania.

"Whatever course you decide upon, there is always someone to tell you that you are wrong. There are always difficulties arising which tempt you to believe that your critics are right. To map out a course of action and follow it to an end requires courage."

**Ralph Waldo Emerson** 

### Workshops for 2017

Morning and afternoon workshops are a key part of the Summer School learning experience and offer a wide variety of topics linked to the overall theme of the event. A full list of workshops will be available online shortly before the event at www.gov.wales/academiwales.

# Coaching

In addition or as an alternative to a workshop we are pleased to also offer the option to benefit from personal 1:1 coaching. These sessions can be selected in place of a workshop. Details of coaches will also be made available in advance of the event.

Workshops and coaching sessions can be signed up to on a first come, first served basis for each day they are provided.

# **Accreditation for the Summer School Learning**

All Summer School delegates have the opportunity to accredit their learning towards a Postgraduate Diploma in Professional Practice; by obtaining a specified number of credits for participating in the week working towards a Postgraduate qualification. In order to gain accreditation, delegates will be required – and supported – to reflect on and evidence their learning throughout the whole week.

Further details about accreditation options will be available on our website.



# A typical day at Summer School

	Preparation for the day ahead
8:00	Delegates meet at the start of each day for a one hour Facilitation Group session. This time will be used to focus upon the learning objectives and outcomes for the day ahead.
	Plenary keynote session
9:15	Following Facilitation Groups, the morning's plenary session will commence in the main hall. Each day will be chaired by a leader from across the Welsh public service. The chair will outline the objectives for the day and introduce the expert speaker for the morning.
	Workshops
12:00	After the morning's keynote session, delegates will attend their first workshop of the day from a selection of focused, interactive workshops building key knowledge, skills and behaviours which link to the theme 'Leading by Choice – becoming a deliberately disciplined leader'.
14:00	Workshops
	After lunch, delegates will attend a second workshop of their choice.
15:00	Plenary keynote session
	Following the afternoon workshops, delegates will meet in the main hall when the Chair will introduce our second keynote speaker of the day. Following this session the Chair will summarise and reflect on the day's key learning.
16:35	Community reflective space
	Following the last keynote session and Q&A, delegates will have an opportunity to discuss the day's learning with other delegates outside of their Facilitation Group, pose their own questions to their table and start to think about the learning of the day and what it means to them, for Wales and the Welsh Public Services.
17:00	Review and reflect – Facilitation Groups
	The final session of the day will see delegates return to their Facilitation Group to discuss, review and reflect on the day's experiences. Learning objectives and outcomes identified for the day will be reviewed. Facilitators will support your learning into outcome-based action. During this session facilitators will provide delegates with summary reading as preparation for the following day.
18:00	Evening activity, down time and preparation for the next day.

NB – the above timings are for example only, to help illustrate the format of Summer School and do not include refreshment breaks. Specific timings will be available prior to the event.

#### How much does it cost?

There is a minimal cost for Summer School of £500 + VAT which covers a contribution to learning costs for the event. The cost of accommodation and food is fully subsidised but delegate's travel costs will not be met by the programme.

Summer School is developed as a week-long immersive experience and as such it is important that all delegates attend the whole week's learning to gain maximum benefit. Priority will be given to those applicants who are able to fully commit to the experience.

Please note that should you be awarded a place at Summer School and then decide to withdraw, your organisation will be liable to pay the full cost of the programme.

# How do you apply?

Demonstrating return on investment has never been more important than in today's climate.

This return on investment is not simply about financial gain; it is very much about return on contribution that is the sustainable impact of the learning on the individual and organisation and how this links to services provided for the people of Wales. With this in mind, we put focus on organisations taking responsibility for identifying their nominees for Summer School.

There are two approaches to apply for your place.

Firstly, applying through an organisational contact. If your organisation appears on the "organisational contacts list" then you must apply via the route specified by your organisation. We will not accept direct applications from individuals employed in these organisations. For those employed in organisations not featured on the list – you should apply direct as outlined below.

#### Apply through your organisational contact

Your organisation will sift internally and agree who will be attending. You can check if you need to go through this route by downloading the organisational contacts list which can be found on the Summer School pages www.gov.wales/academiwales. If this approach is used by your organisation, you must apply via your organisation's application route by 10 March 2017. You must contact your organisation's contact to establish the application process and key dates.

#### **Apply direct**

If your organisation does not feature on the attached list to be found at www.gov.wales/ academiwales you must apply direct by completing our online application form. You must apply by 7 April 2017.

Please note that places are limited so will be awarded through a competitive selection process.

A link to the e-application form can be found on our website: www.gov.wales/academiwales.

All applications should be submitted by our close date: **7 April 2017.** 

#### Confirmation of Places

Academi Wales aims to confirm places by the end of April 2017.

### Other Information

Please note that there may be a small amount of preparatory work which needs to be completed prior to Summer School. Further details will be announced in advance of the event to those who have been awarded a place.

Full event details are available at: www.gov.wales/academiwales

For more information, contact the Summer School team by e-mailing:

academiwalessummerschool@wales.gsi.gov.uk