

Booking and Payment:

- A non-refundable deposit is required to confirm your reservation.
- Full payment must be settled 30 days before the trip departure date.
- Payments can be made via bank transfer or online payment gateway.

Cancellation Policy:

- Cancellations made 30 days or more prior to the departure date will incur a loss of the deposit.
- Cancellations made less than 30 days before the departure date will result in a loss of the full trip cost.

Trip Alterations:

- Berg Reisen Nepal reserves the right to modify or cancel any trip due to unforeseen circumstances, such as natural disasters, political unrest, or other events beyond our control.
- In the event of trip cancellation by Berg Reisen Nepal, clients will be offered an alternative trip or a full refund.

Travel Insurance:

- Comprehensive travel insurance, including coverage for trip cancellations, medical emergencies, and evacuation, is mandatory for all participants.
- Clients must provide proof of travel insurance before the trip commences.

Health and Fitness:

- Participants are responsible for assessing their own physical fitness and ensuring they are adequately prepared for the challenges of the Jeep Safari in Upper Mustang.
- Any pre-existing medical conditions must be disclosed to Berg Reisen Nepal prior to departure.

Permits and Documentation:

- Clients are responsible for obtaining all necessary permits and travel documents required for the Upper Mustang region.
- Berg Reisen Nepal will assist in obtaining necessary permits but is not liable for any issues arising from incomplete or inaccurate documentation provided by clients.

Responsibility and Liability:

- Participants understand and accept the risks associated with adventure travel and acknowledge that Berg Reisen Nepal and its staff will not be held liable for any accidents, injuries, or losses incurred during the trip.
- Clients are advised to follow the instructions of the guide for their safety.

Force Majeure:

- Berg Reisen Nepal is not liable for any delays, changes, or cancellations due to unforeseen circumstances, including but not limited to natural disasters, political instability, or adverse weather conditions.

Unused Services:

- No refunds or compensation will be provided for any unused services or features of the trip.

Dispute Resolution:

- In the event of any disputes, both parties agree to resolve the matter amicably through negotiation or mediation.

By confirming your reservation with Berg Reisen Nepal Pvt. Ltd., you acknowledge and agree to these terms and conditions.