

1. Booking and Payment:

- A non-refundable deposit of 25% of the total trip cost is required at the time of booking.
- The remaining balance must be paid at least 30 days before the trip departure date.
- Payments can be made via bank transfer, credit card, or other agreed methods.

2. Cancellation Policy:

- Cancellations must be made in writing.
- Cancellations made 30 days or more before departure will forfeit the deposit.
- Cancellations made less than 30 days before departure will result in a 50% refund of the total trip cost.
- No refunds will be provided for cancellations made within 7 days of departure.

3. Health and Fitness:

- Participants must be in good health and physical condition.
- A medical certificate may be required to confirm fitness for the climb.

4. Insurance:

- Comprehensive travel and medical insurance is mandatory for all participants.
- Insurance must cover high-altitude trekking and climbing, emergency evacuation, and medical expenses.

5. Itinerary Changes:

- Berg Reisen Nepal Pvt. Ltd. reserves the right to modify the itinerary due to unforeseen circumstances such as weather, natural disasters, or other safety concerns.
- Any additional costs resulting from itinerary changes will be the responsibility of the participant.

6. Responsibilities and Risks:

- Climbing and trekking involve inherent risks. Participants must understand and accept these risks.
- Berg Reisen Nepal Pvt. Ltd. and its staff will not be liable for any injury, loss, or damage during the trip.

7. Equipment:

- Participants are responsible for providing their own personal climbing gear. A detailed gear list will be provided.
- Group climbing equipment will be supplied by Berg Reisen Nepal Pvt. Ltd.

8. Behavior:

- Participants are expected to respect local customs, culture, and the natural environment.
- Any behavior deemed disruptive or dangerous will result in immediate removal from the trip without a refund.

9. Complaints:

- Any complaints should be reported to the guide or company representative as soon as possible

to allow for prompt resolution.

By booking a trip with Berg Reisen Nepal Pvt. Ltd., participants agree to these terms and conditions.