Epic Africa Adventure Tanzania Safaris

1. Introduction

These Terms & Conditions govern the relationship between Epic Africa Adventure Tanzania Safaris ("we," "us," or "our") and our clients ("you"). By booking a safari with us, you agree to abide by these Terms & Conditions.

2. Booking & Payment

A deposit of 30% of the total safari cost is required to confirm your booking. The balance must be paid at least 30 days before departure.

Payments can be made via bank transfer or other agreed methods.

Late payments may result in the cancellation of your booking without a refund.

3. Cancellation & Refund Policy

Cancellations made 60 days before departure: Full refund minus administrative fees.

Cancellations made 30-59 days before departure: 50% refund.

Cancellations made less than 30 days before departure: No refund.

Refunds are subject to deductions for bank charges and administrative costs.

4. Changes & Amendments

Changes to an itinerary may be requested but are subject to availability and additional costs.

We reserve the right to alter itineraries due to unforeseen circumstances (e.g., weather, government restrictions, or safety concerns).

5. Travel Insurance

We strongly recommend that all clients purchase comprehensive travel insurance covering medical expenses, trip cancellations, and personal belongings.

Epic Africa Adventure Tanzania Safaris is not responsible for any losses, damages, or injuries incurred during the trip.

6. Health & Safety

Clients must inform us of any medical conditions before the safari.

Vaccinations and malaria prevention are recommended.

Clients are responsible for following safety guidelines provided by guides and staff.

7. Liability & Responsibility

While we take all precautions to ensure your safety and comfort, we are not liable for any injuries, illnesses, losses, or damages during the safari.

We are not responsible for delays, cancellations, or disruptions caused by third-party service providers (e.g., airlines, hotels).

8. Force Majeure

We are not liable for cancellations or disruptions due to circumstances beyond our control, such as natural disasters, strikes, government actions, or pandemics.

9. Governing Law

These Terms & Conditions are governed by the laws of Tanzania.

Any disputes shall be resolved through arbitration or legal proceedings in Tanzania.

10. Acceptance of Terms

By booking a safari with Epic Africa Adventure Tanzania Safaris, you acknowledge that you have read, understood, and agreed to these Terms & Conditions.