

Payment Terms

- A non-refundable deposit of 20% =USD 600 is required upon booking confirmation.
- The remaining balance must be paid before the 45 days of trek starts.

Booking Cancellation Terms

We understand that travel plans may change unexpectedly. Our cancellation policy is designed to be as fair and flexible as possible for our clients.

Cancellation by the Client

- More than 30 days before departure: 80% refund of total trip cost (20% non-refundable deposit retained).
- 15 to 30 days before departure: 50% refund of total trip cost.
- 7 to 14 days before departure: 25% refund of total trip cost.
- Less than 7 days before departure or no-show: No refund will be provided.

Cancellation by the Company

- If we must cancel a trip due to unforeseen circumstances such as political unrest, natural disasters, insufficient bookings, or other force majeure events:
- You will be offered an alternative trip of equal value, or
- A full refund of the trip cost (excluding any transaction or booking fees) will be provided.

Non-Refundable Charges

- Flight tickets, permits, or other third-party bookings are subject to the provider's cancellation policies and may be non-refundable.
- Bank and transaction charges are non-refundable.

Trip Alterations

- Changes to your booking (such as date changes) can be made up to 15 days before the start of the trip, subject to availability and administrative costs.

Health & Safety

- The client confirms they are physically fit for the trek.
- The company reserves the right to alter the itinerary due to weather, safety, or unforeseen circumstances.
- In case of illness or emergency, evacuation will be arranged at the client's expense unless covered by insurance.

Travel Insurance

- The client is responsible for securing adequate insurance covering high-altitude trekking, emergency evacuation, and medical treatment.

11. Liability Waiver

- While all safety precautions are taken, the company is not liable for personal injury, loss, or damage during the trek unless caused by gross negligence.