

Booking & Confirmation:

To secure your spot, a deposit is required. Once received, you'll get a warm confirmation from our team, and your adventure is officially on!

Flexible Payment:

Remaining payment is due 30 days before departure. We accept multiple payment methods to make it easy for you.

Cancellation & Refunds:

Life happens! If you need to cancel:

More than 30 days before departure: 50% of the deposit is refundable.

Within 30 days of departure: Non-refundable, but we can help you transfer your spot to another trek or traveler.

Travel Insurance:

For your safety, comprehensive travel insurance covering trekking, medical emergencies, and evacuation is required. We can guide you in selecting the right plan.

Health & Fitness:

The trek is moderate in difficulty. You should be physically active and able to hike for several hours a day. Pre-trek advice will be provided to help you prepare.

Altitude & Weather:

The Himalayas are unpredictable. We prioritize your safety—our guides may adjust the itinerary if needed due to weather, trail conditions, or altitude health concerns.

Group Harmony:

This is a group departure trek. Respect fellow trekkers, guides, and local communities to ensure a memorable experience for everyone.

Environmental Respect:

Leave no trace! Help us protect the mountains by minimizing waste, respecting wildlife, and supporting sustainable trekking practices.

Photography & Sharing:

Feel free to capture memories! By joining the trek, you agree that Himalaya Heart Treks may use photos for promotional purposes (with respect for privacy).

Our Promise:

Our team is here to make your Everest Panorama Trek safe, fun, and unforgettable. Any issues along the way? Just speak with your guide—we'll make it right.