

Overview

Booking Deposit

When you are sure you are going to Bhutan; it will be wise to put your reservation in line as early as possible as Bhutan Air reservation is quite a tricky matter. Druk Air is the only airlines flying into and out of Bhutan and operates with 2 A 319 craft with capacity less than 100 passengers and gets filled up quickly. Paro International Airport of Bhutan is connected with Bangkok, Delhi, Kolkata, Kathmandu and Singapore but with limited operations. To confirm your trip with us, **kindly transfer the airfare and a deposit of 20% of the land tour cost at your earliest convenience to our bank account. You can find our bank details in the tour invoice.**

Balance payment

The balance and final payment is due 60 days prior departure. The payment schedule may vary with customised and private trips on case-to-case basis. All payments as of now has to be made through wire transfer.

Passport & Visa

Bhutan Visa/Permits are Guaranteed by us. The passport must be valid for at least 6 months beyond the last day of your trip and there must be a blank visa pages for the visa sticker, entry and exit seals. You will need to send us a passport size image of every person to stamp it on the visa.

We apply the Bhutan visa on your behalf after receiving the full tour payment, we will then email you the approval 5-7 working days thereafter.

Accommodation

Majority of the hotels are 3 stars (by international standard), which are small properties with 20-30 rooms. They are built in traditional architectures. You will have en suite bathroom with running hot and cold water. The hotels exhibit Bhutanese décor and are generally comfortable. All the hotels provide free Wi-Fi. The lobbies and receptions are cozy. They are staffed with friendly locals. We have a few more luxury 4 & 5 star hotels, accommodation upgrade requires an additional top up. On this trip, we provide varieties of accommodation from camping top home/farm stays to hotels and resorts.

Meals

Our tour feature full board meals (B, L, D) with tea and snack breaks Bhutanese delicacies are rich with spicy chili and cheese. It is varied and each region has its own specialties. You'll find lots of dairy, a wide variety of fresh organic vegetables, and spices such as cardamom, ginger, caraway and turmeric. Meat and poultry dishes are usually served in the form of stews or curries and all meals are accompanied by either white or red rice. Buckwheat and maize are sometimes substituted for rice. All the hotels, resorts and local restaurants serve delicious local food and some of them also

serve Chinese and Indian cuisines.

Tour Guide

In order to ensure that visitors receive high quality professional service, all our tour guides are trained by the Tourism Council of Bhutan. Most of our tour guides have been working in tourism industry for years, they are trained to specialize in either cultural or adventure tours. Our Tour Guides are college educated locals. All of them are proficient in English and some of them are fluent in other languages like German, French, Japanese, Mandarin and Hindi, they are very friendly and committed to deliver the best services.

Roads & Transportation

This trip is largely a motor vehicle-based tour with some optional hikes. There are a few hiking excursions on this trip. If you are not into hiking, you can always forgo the hike and use your car. Traveling from one city to another requires 2-3 hours driving. On this trip the roads are perfectly paved and are often carved into hills and follow rivers. We travel in mini coach; drivers are skilled and know the Bhutan roadways very well. Driver may speak little or no English. The guide and driver are not the same person.

Travel protection Plan

While we do our best to ensure that your trip goes as smoothly as planned, there is always a chance of unforeseen events and conditions such as illness, accident, inclement weather, flight cancellation, missed connection, or loss of baggage etc. which may cause interruption, delay or total cancellation of your trip putting your hard earned travel investment in jeopardy. It's also possible that you may need medical assistance, emergency evacuation or medical transportation when you get ill or involve in an accident when you are traveling in remote areas. Our trip cost does not cover any of these expenses or losses and so we strongly recommend you that you should protect yourself and your travel investment against those unfavorable conditions.

Cancellation & refund

Notice of cancellation and refund request must be received in written form. Cancellation fee structure has been listed below: 90 days prior departure-No charges 60-89 days prior departure-US\$ 150 (Administrative Fee) 45 days to 59 days prior departure-20% of the land cost 30 days to 44 days prior departure-50% of the land cost 20 days to 29 days prior departure-80% of the land cost Less than 20 days-100% Airfare cancellation fee will be as per airlines policy. Some hotels may ask a non-refundable deposit which will be communicated to you accordingly.