Terms & Conditions

Booking Terms & Condition:
Narba Treks and Expedition Pvt. Ltd, is established under the act of Nepal Government. We operate Trek and tour in Nepal, Tibet and Bhutan. We accept your bookings following terms and conditions.

Confirmation voucher:

When trip advance amount receive from you, we send you final confirmation voucher by convenient mail.

Travel Insurance:

Travel insurance can be made by clients. We suggest that clients insured themselves against a comprehensive claim policy. In the insurance policy, it should be covered adequate protection for the entire tour duration such as medical expenses, personal injury, accidents, repatriation expenses, helicopter evacuation, loss of goods, etc.

Passport and visa:
You should carry a valid passport with obtained all of the appropriate visas and all the necessary documents to entry countries which you will visit during your trip. Your passport must be valid more than 06 months beyond the duration of the trip.

Photographs:
We suggest you to carry at least six copies passport size photographs.

Guaranteed trip departure:
Our Trek and tours are guaranteed to depart once they have one fully paid, if we can have very small groups, even a single person.

Late-Booking:
For any bookings can be accepted within 10 days prior to commence tour. If there is required any other additional charges, it must be paid by clients.

Guide/ staff:
While operating any kinds of tours, we prefer local guide and porters will be in our team because it creates employment opportunity among local groups. We encourage our groups to buy the local products produced by the local community than any other product. And we also focus on using the local, restaurant, coffee shop established by the local community.

Changes by client:
If you wish to make any changes on your confirmed tour plan, you should have to inform us in written as soon as possible. We are glad to assist you in this subject, if it is possible.

Tour cancellation Policy:
Trip cancellation must be sent at our office by the clients in written. It will be effective, when we have received written mail by client. If you cancel the trip, money loses as follows:

20 days before trip departure, 20% of the total cost
15 days before trip departure, 30% of the total tour cost.
07 days before trip departure, 100% of the total tour cost

Risk and Liabilities:
We are assured you to make your trip very smooth and pleasant. However, entire tours in Nepal, Bhutan and Tibet are conducted strictly under the rules and regulation.
Narba treks and Expedition Pvt. Ltd. Shall not be responsible for any changes in the itinerary due to unforeseen circumstances such as government restriction, land slide, road blockage, flood, snow, natural disaster and political unrest, cancellation the flight due to bad weather and technical problems, delay, sickness, accident, etc. Any additional expenses arising, it must be borne by client on the spot.