CENTRE SERVICES PRICE GUIDE

MEETING & CONFERENCE

Meetings are for more than just talking. At the The EpiCentre our meeting spaces are designed to impress and make sure you can cater for all your clients' needs. With its spacious, fresh interior and strategically located near Cambridge and part of the South Cambridge Business and Technology Cluster, The EpiCentre is an ideal location for your next meeting, conference or presentation. Show off your business in one of our stylish meeting rooms or present to larger groups in our Conference room.

ROOM	SPACE FOR	PRICE
Meeting room 1	8-12 people	Hourly: £25 Full-Day: £150
Meeting room 2	4-6 people	Hourly: £20 Full-Day: £100
Conference room	24 people	Hourly: £50 Full-Day: £300

The EpiCentre, Enterprise Way, Haverhill
Research Park, Withersfield, Haverhill,
Cambridge, CB9 7LR

Tel: 01440 782100
Web: epicentrehaverhill.co.uk

THEEPICENTRE

OXFORD INNOVATION SPACE

CORE NETWORK & PHONE SERVICES

PRODUCT	BANDWIDTH Upload and download	PRICE	PRODUCT DESCRIPTION
Internet Service - Standard	50 Mbps	£20 pcm	Provides access to the Internet over a shared connection at a standard speed of up to 50 Mbps (Per User).
Internet Service - Premium	100 Mbps	£30 pcm	Provides access to the Internet over a shared connection at an enhanced speed of up to 100 Mbps (Per User).
Dedicated Bandwidth (5 Mb bundles)	5 Mbps	£100 pcm	Provides access to the Internet with dedicated bandwidth, provisioned in 5 MB bundles. Replaces the shared service.
Internet Service & Phone Service	n/a	£45 pcm	Combined Internet and Telephony Bundle offered as a discounted rate
Phone Service	n/a	£20 pcm	A geographic DDI number which individuals can place in bound and outbound calls to the public network. A physical phone and Voicemail is included with this service.

ADDITIONAL NETWORK SERVICES

PRODUCT	PRICE	PRODUCT DESCRIPTION
Public IP Address x1	£12.50 pcm	Provides a public IP address which can be utilised by the tenant for their own router/firewall.
Public IP Address x5	£60 pcm	Provides 5 public IP addresses which can be utilised by the tenant for their own router/firewall.
Additional Data Ports	£2 pcm	Each port can be used for telephony, data or both at the same time.

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ADDITIONAL PHONE SERVICES

PRODUCT	PRICE	PRODUCT DESCRIPTION
Main Number	£10 pcm	A main office number which can receive inbound calls and distribute them to reception, hunt groups or auto attendants. Company voice-mail is included within this service. (Per User).
Analogue Line	£20 pcm	Provides a connection for Fax or point of sale equipment that only work over analogue lines.
Virtual Main Number	£15 pcm	Provides a licence which allows a main number to be activated.
Virtual Phone Service	£15 pcm	A geographic number which can place inbound and outbound calls to the public network.
Auto Attendant (IVR) Basic	£40 pcm	Provides a range of options to the caller, which can then direct the call to other internal or external numbers, as well as hunt groups. One level of options per auto attendant.
Call Recording (Per Ext) 30 day storage	£25 pcm	Assigned to a number, the call recording service records and stores all inbound and outbound audio of calls to that number.
Auto Attendant (IVR) Enhanced	£95 pcm	Provides a range of options to the caller, which can then direct the call to other internal or external numbers, as well as hunt groups. Two levels of options per auto attendant.
Call Recording (Per Ext) 6 Month Storage	£35 pcm	
Fax to E-mail Service	£20 pcm	Assigned to a number, the Fax2email service decodes inbound fax calls and sends them via email to a specified address in TIFF (Tagged image file format) file format.
Port in a Number	£200 one-off	Bring an existing geographic number into the telephony service platform. Charged per request.
Port out a Number	£200 one-off	Take a geographic number away from the centre telephony service. Charged per request.
Conference Bridge + 1 ID	£30 pcm	Provides a dial in number and unique ID to host a conference calls with multiple participants.
Conference Bridge Additional ID	£30 pcm	Used in conjunction with the conference bridge service, provides additional ID's which can be given to individuals.
Enhanced Call Reports	£10 pcm	Provides each member with access to Enhanced Call Reports.
Softphone App	£5 pcm	Allows x 1 phone number used on the softphone app. An active telephone number is required for this service.

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