

USER PRIVACY STATEMENT

Collection of Information

Information You Provide to Us

We collect information you provide directly to us, such as when you create or modify your account, request on-demand services, contact customer support, or otherwise communicate with us. This information may include: name, email, phone number, postal address, profile picture, payment method, items requested (for delivery services), delivery notes, and other information you choose to provide. Information We Collect Through Your Use of Our Services When you use our Services, we collect information about you in the following general categories:

Device Information:

We may collect information about your mobile device, including, for example, the hardware model, operating system and version, software and file names and versions, preferred language, unique device identifier, serial number, device motion information, and mobile network information.

Important Information About Platform Permissions

Most mobile platforms (iOS, Android, etc.) have defined certain types of device data that apps cannot access without your consent. And these platforms have different permission systems for obtaining your consent. The iOS platform will alert you the first time the app wants permission to access certain types of data and will let you consent (or not consent) to that request. Android devices will notify you of the permissions that the app seeks before you first use the app, and your use of the app constitutes your consent. To learn about the platform-level permissions that the app seeks, please check the pages below. Sometimes these permissions require more explanation than the platforms themselves provide, and the permissions we request will change over time.

Android App Permissions

When you install the app on your Android phone, you're shown a list of permissions that the app requests. The descriptions of these permissions are created by Google and are worded the same for every app — currently, there's no way for our app to customize them. So, to make sure you understand what features we access and what data we actually collect, we've provided a more detailed breakdown and discussion of the permissions below.

Phone, Device ID & call information

- read phone status and identity
- call phone

This permission requests information about your mobile device, including, the device ID in order to be able to register for push notifications.

Also, allows an application to initiate a phone call without going through the Dialer user interface for the user to confirm the call, for contacting Nile Taxi.

Storage, Photos/Media/Files

- modify or delete the contents of your SD card
- read the contents of your SD card

This permission allows access to your SD card in order to choose a profile picture for your account.

Location

- access fine location

This permission allows the app to get your precise location.

Other

- full network access
- prevent phone from sleeping
- receive data from Internet
- control vibration
- view network connections

full network access

This permission is required to access the internet, including communicating with our servers, and downloading data.

prevent phone from sleeping

This permission wakes your phone up when a notification is received.

control vibration

This permission allows the app to vibrate your phone when something important happens, e.g. when you receive a notification.

view network connections

This permission is used to notify you when a network connection is unavailable.