

FREQUENTLY ASKED QUESTIONS

Electric Burners

1

HOW DOES IT WORK?

Pop a chunk of your chosen wax melt into the top bowl of the burner, switch on and enjoy your fragrance as the wax melts.

2

WHERE CAN I USE IT?

Place unit on a level, flat, cool, heat resistant surface away from draughts, other heat sources and flammable objects.

3

HOW DO I REMOVE THE WAX?

Let the wax cool and harden. Reheat for a couple of minutes until the wax becomes a little soft, then, whilst wearing protective gloves, apply some gentle pressure to one side and simply pop it out.

4

HOW DO I CHANGE THE BULB?

There are different methods to change bulbs in different burners. Please refer to specific user instructions.

5

WHAT CAN I USE IN MY ELECTRIC BURNER?

Good quality wax melts - Goose Creek and Woodbridge are recommended. The burners aren't intended for use with fragranced/potpourri oils.

6

WHAT ELSE SHOULD I KNOW?

Your electric burner will get hot during use, therefore don't leave them unattended, and keep out of reach of children and pets. Don't move or touch your electric burner while the wax is molten. If your wax runs out, switch off the appliance - don't let it burn dry. Don't use any metal objects to get the wax out, this could damage the burner.