

# Patient Satisfaction September 2018

100%

of patients said their quality of care was good or better



100%

of patients said they would be 'likely' or 'extremely likely' to recommend us to friends and family



100%

of patients rated their consultant care as good or better



98%

of patients answered "yes definitely" when asked if they were involved in decisions surrounding their care



99%

of patients rated their accommodation as good or better



"Always excellent care and support."

"From front desk to exit – the service and patient care was exceptional by everyone."

"The overall experience which could have been daunting was made much better by all the staff I encountered"



parkside  
hospital