



Case Study, Healthcare Sector

Challenge

Sano Physiotherapy offer professional physiotherapy, sports massage and sports injury rehabilitation services throughout clinics in the Midlands, Yorkshire, the North East and Teesside.

Prior to making the move to e-days Sano Physiotherapy was using a paper-based absence management system, backed up by excel spreadsheets. With the exponential growth of the company (growing by nearly 300% in 2018) Sano quickly out grew its manual process and needed something more flexible, responsive, and immutable.

As a provider of high-quality healthcare solutions to a number of large corporate clients, solicitors, and private clients it was important for Sano to manager their absence in real time in order to ensure continuity of service and care.

Solution

Sano's customers rely on them to resolve symptoms or ensure the health of a workforce, inaccurate absence management at Sano can cost HR departments and line managers and prolong patients' symptoms unnecessarily.

With that in mind Sano chose to implement e-days to replace its manual process and provide a more visible way of managing absence.

Sano stated that "The clear UI, scalable structure, concise reporting, and completeness of the package along with its mobile integration and understanding of company structures made e-days stand out from the competition. The price was right, and the system was perfect for our requirements."

Impact

Implementing e-days has allowed Sano to ditch its manual paper-based process, freeing up time for all members of its organization, from HR all the way through to the physiotherapists themselves.

To borrow a phrase from Sano's operations manager 'no more rummaging through half dog-eaten paper trails.'

Moving away from a manual process has increased traceability, accountability, security and most importantly accuracy of who is off and when, meaning Sano can confidently plan their time and take on work accordingly and based on up to date resource planning.



59 e-days users

e-days functions used:

- ✓ Entitlement calculation
- ✓ Holiday booking
- ✓ Reporting
- ✓ Long service awards
- ✓ Team calendars
- ✓ Carry Over functionality
- ✓ Overtime & TOIL

e-days Healthcare Sector Clients:

Therapy Direct
St Oswalds Hospice
Castel Froma Neuro Care
Genomics England
Alliance Medical
Leicester Diabetes Centre



Gone are the paper forms, inaccurate reporting and confusing hours spent rummaging through half dog-eaten paper trails.

We now have an accessible, single-point-of-truth for all of our absences across the company.

Our Managers can administer and oversee/audit absence much more thoroughly and responsively.



Operations Manager

Sano Physiotherapy