

# KnowBe4 Subscription Levels

Our SaaS subscription is priced per seat, per year. We offer Silver, Gold, Platinum or Diamond levels to meet your organization's needs.

FEATURES	SILVER	GOLD	PLATINUM	MOST POPULAR DIAMOND
Unlimited Phishing Security Tests	✓	✓	✓	✓
Automated Security Awareness Program (ASAP)	✓	✓	✓	✓
Training Access Level I	✓	✓	✓	✓
Automated Training Campaigns	✓	✓	✓	✓
Crypto-Ransom Guarantee	✓	✓	✓	✓
Phish Alert Button	✓	✓	✓	✓
Active Directory Integration	✓	✓	✓	✓
Phishing Reply Tracking	✓	✓	✓	✓
Security 'Hints & Tips'	✓	✓	✓	✓
Training Access Level II		✓	✓	✓
Monthly Email Exposure Check		✓	✓	✓
Vishing Security Test		✓	✓	✓
Smart Groups			✓	✓
Social Engineering Indicators			✓	✓
EZXploit™ - "Automated Human Pentesting"			✓	✓
USB Drive Test™			✓	✓
Vulnerable Browser Plugin Detection			✓	✓
Priority Level Support			✓	✓
Training Access Level III				✓
AIDA™ Artificial Intelligence-driven Agent BETA				✓

**Silver Level:** Training Access Level I which includes the Kevin Mitnick Security Awareness Training in the full 45-minute module, the shortened 25-minute module, and the executive 15-minute version. In addition to unlimited Simulated Phishing Tests and enterprise-strength reporting for the length of your subscription.

**Gold Level:** Includes all Silver level features plus Training Access Level II which includes all 27+ KnowBe4 training modules. Gold also includes monthly Email Exposure Check (EEC) Reports and Vishing Security Test.

- Email Exposure Check monthly reports show you which email addresses from your domain are exposed on the Internet and are a target for phishing attacks
- Vishing Security Tests using IVR attacks over phone (available for U.S. and Canada)

**Platinum Level:** Includes all features of Silver and Gold. Platinum also includes our Advanced Phishing Features; EZXploit, USB Drive Test, Vulnerable Browser Plugin Detection and landing page Social Engineering Indicators.

- **New Smart Groups** allows you to use each employees' behavior and user attributes to tailor and automate your phishing campaigns, training assignments, remedial learning and reporting
- EZXploit™ is a patent-pending functionality that allows an internal, fully automated "human pentest" (available for U.S. and Canada)
- USB Drive Test™ allows you to test your user's reactions to unknown USBs they find
- Vulnerable Browser Plugin Detection reports on browser / device used to open a phishing email and vulnerable browser plugins the user has installed
- Social Engineering Indicators patent-pending technology, turns every simulated phishing email into a tool IT can use to dynamically train employees by instantly showing them the hidden red flags they missed within that email

**Diamond Level:** Includes all features of Silver, Gold and Platinum. Diamond also includes Training Access Level III, giving you full access to our content library of over 300 items including interactive modules, videos, games, posters and newsletters. In addition, you will have access to AIDA our bleeding-edge Artificial Intelligence-driven Agent (available for U.S. and Canada).