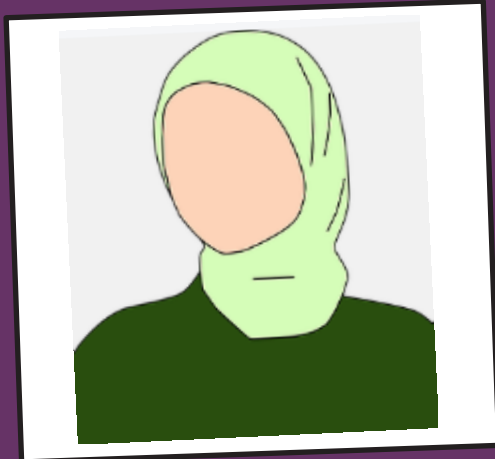


A bit about my life:



Ada, 62

I have a condition that means my sight is getting bad. This has made visiting the doctors increasingly difficult, I often leave it too long before I go. I can't read the signs on the doors or at reception, and I know I won't be able to see the screen when my name comes up and that makes me anxious every time I come to the doctors.

The receptionist that's on might not know I can't see well, and I'd have to tell them to get help, which I'd rather not have to do.

I can read the prescription but I need to hold it very close to my eyes so I wouldn't do that in the doctors.

How would you rate your visit to the doctors now?



Small Changes for Ada

- *The GP reception staff made sure that Ada's medical record flagged her condition and noted the help she needed*
- *We showed Ada how to use the magnifier on her smartphone so she could read prescriptions and signs without it being obvious*
- *We showed Ada **Seeing AI**, and gave her information on a few other apps she might like to try*
- *We told Ada about **AbilityNet**, who will help people to get technology set up to suit their needs, for free. And about **KVIN** who are local to Kirklees and run workshops on how to use apps and assistive technology.*
- *GP Staff said they'd make sure emails and posters were at least font size 14 and in plain black text so that they were easier to read for anyone with a visual impairment*

Ada's Experience now



- *I don't feel so anxious about going to the doctors now that I know I won't have to explain that I can't see well and that I need help.*
- *I like the magnifier function, it means I can read things when I'm out and about without feeling embarrassed.*
- *I thought that the app (Seeing AI) was okay but I wouldn't use all of the things it does, and I wouldn't want to use the talking parts in public without having headphones in*
- *I didn't know you could get help setting things up, that's good to know*