

THE RESULTS ARE IN...

# 2015/16 STAR CUSTOMER SURVEY



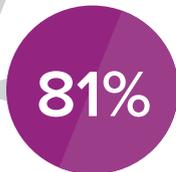
## OVERALL SATISFACTION

Overall, 81% of customers are satisfied with the service provided by Aster.

of customers are satisfied that their rent provides value for money.

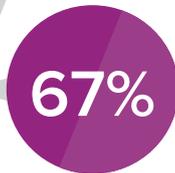


of customers are satisfied with their neighbourhood as a place to live.



of customers think we're good at keeping them informed about things that might affect them.

of customers are satisfied with the way we support their local community.



of customers are satisfied with the way we deal with repairs and maintenance.

of customers are satisfied that their service charges provide value for money.



ASTER  
GROUP

To get involved and give us your feedback, visit our website [www.aster.co.uk](http://www.aster.co.uk)

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