

## **Privacy and cookie statement**

### **Introduction**

AuctionPort takes the protection of personal data of our customers and partners seriously. We are committed to transparency about how we handle this data. In accordance with the 'Algemene Verordening Gegevensbescherming' (AVG), also known as General Data Protection Regulation (GDPR), we have established our privacy policy to ensure that we comply with the requirements for processing personal data.

Our purposes for processing personal data are limited to what is necessary for our business activities. Examples include sending emails to maintain customer relations, processing payments or a telephone contact name.

AuctionPort only processes personal data that is necessary for our business activities and that we obtain through legitimate means.

AuctionPort commits to refrain from sharing this data with third parties without obtaining the explicit consent of the relevant individual. However, except when necessary for the execution of business activities or if we are required to do so by law.

AuctionPort takes all reasonable measures to protect personal data from unauthorized access, loss, destruction, or alteration.

AuctionPort ensures that all employees are aware of our privacy policy and take appropriate measures to protect personal data.

As an affected party, you have the right to be informed of what personal data we collect about you and why.

You are entitled to have this data corrected, deleted, or restricted.

You also have the right to object to the processing of your data.

AuctionPort will regularly review and update its privacy policy to ensure that it complies with current laws and regulations.

If you have any questions concerning our privacy policy or the handling of personal data, please feel free to contact us.

### **Data processing manager**

AuctionPort is responsible for the processing of your data.

AuctionPort is a Belgian company, registered in the Belgian Trade Register with VAT number BE0686.968.747.

AuctionPort's registered office is located at Grensstraat 240, 2950 Kapellen, Belgium.

In this statement, "we" refers to AuctionPort.

Questions regarding your personal data

For inquiries regarding your personal data, please refer to our Data Protection Officer:

dpo@auctionport.be

### **Definition of Personal Data**

Personal data is all information relating to an identified or identifiable individual or company, also known as the data subject.

This includes, for example, names, addresses, e-mail addresses, dates of birth, phone numbers, IP addresses, financial data and other information that can be used to identify an individual.

The term "identifiable" means that it must be possible to identify a person directly or indirectly, for example through a combination of information.

### **Definition of cookies**

Cookies are small text files that are put on your computer, phone or other devices by a website that contains information about your interaction with that website. They are used to remember your preferences, such as your language settings or login information. In addition, cookies collect information about how you use the website, for example, which pages you visited and how long you spent on the website. This enables the website to provide a better user experience and optimize the website. Cookies can be either session cookies, which are deleted as soon as you leave the website, or permanent cookies, which remain on your device until they expire or are deleted.

### **Purpose of processing personal data**

The purpose of processing personal data is to collect and use information relating to an identified or identifiable natural person or business, also known as the data subject. This information may be used to provide a variety of purposes, such as providing products or services to the data subject, maintaining customer relationships, complying with legal obligations, performing analyses to optimize business processes, personalizing advertisements, and securing company assets.

The processing of personal data must always comply with applicable laws and regulations, such as the General Data Protection Regulation (AVG) in the European Union. This means that personal data may only be processed if there is a legitimate basis for doing so, such as the data subject's consent, the need to perform a contract, or a legal obligation to process the data.

## **Processing of personal data by AuctionPort.**

AuctionPort collects the following data from a data subject, given by the data subject to AuctionPort when creating an account.

In doing so, we can distinguish between a private and a professional account.

For a private account, we collect:

- Salutation: Mr./ Mrs.
- First name
- Last name
- Location: street, house number, zip code, city, and country
- Cell phone number
- E-mail address
- IP address

For a professional account, we collect:

- Salutation: Mr. / Mrs.
- Company name
- VAT number (for verification via VIES)
- First name
- Family name
- Street + house number of the company
- Company postal code
- City where the company is located
- Country where the company is based
- Cell phone number of the person concerned
- E-mail address of the person concerned
- IP address

For biddings and use of the website, we use:

- Cookies
- Technical and anonymized data

For the settlement of the sale with a successful bid we process:

- Lot Information
- Your bank details (IBAN number)
- Payment methods and date of payment
- Further information regarding bank details, if necessary

In exceptional cases, or in case of doubt, AuctionPort will ask the customer to show identification, with the purpose of establishing the identity of the person concerned.

## **Legal obligations**

AuctionPort needs your personal data in specific cases to be able to fulfill legal obligations. For example, your personal data may be used to prevent money laundering and terrorism.

Your personal data may also be used to assist competent authorities in their investigations or to comply with tax laws.

In exceptional cases, AuctionPort will pass on your data to, for example, investigators of judicial police, judicial authorities, or banks, when requested to do so. AuctionPort commits to verifying these requests punctually first and will only pass them on if the judicial requestor adequately identifies and makes himself known.

## **Privacy legislation**

AuctionPort processes customers' personal data to ensure that we can provide our services efficiently. We collect and use this data to fulfill our contractual obligations to our customers, to improve our services, to prevent fraud, and to comply with legal obligations.

AuctionPort takes the protection of personal data extremely seriously. We only process personal data when we have a legitimate basis for doing so, such as the consent of the individual or the need to satisfy legal obligations. We collect only the personal data we need to provide our services and we keep this data only as long as necessary to fulfill our obligations.

We understand that processing personal data involves a great deal of responsibility. Therefore, we have taken strict security measures to ensure that our customer's data is secure. We have taken appropriate technical and organizational measures to ensure that personal data is protected against unauthorized or unlawful processing, against accidental loss, destruction, or damage.

AuctionPort clients can trust that their personal data is in good hands with us. We are transparent about how we process personal data, and we make every effort to protect the privacy rights of data subjects.

## **Processing of personal data for commercial purposes**

AuctionPort uses customers' personal data only for commercial purposes, such as direct marketing. We may contact customers, to inform them about new products and services, special offers, or other relevant information that may be interesting to them.

If you do not wish to receive a newsletter, you can unsubscribe from this at any time. This can be done by clicking on "unsubscribe", in the newsletter, which you will find at the bottom.

If you wish, you can also send your request to our Data Protection Officer via e-mail at: [dpo@auctionport.be](mailto:dpo@auctionport.be).

## **Operation of the AuctionPort website**

AuctionPort uses cookies to ensure that our website functions optimally. Cookies are small files stored on your computer or mobile device that contain information about your user experience on our website. This information allows us to adapt the website to your specific needs and improve the user experience.

It is essential that we allow customers to actively participate in the bidding process and ensure that any questions that may arise can be answered quickly and efficiently. Therefore, we use cookies to keep the website running quickly and smoothly as well as to improve the user experience.

At AuctionPort, we take the security of our website very seriously and we make sure that we always create a secure environment for our customers. We only use cookies that are necessary for the functioning of the website, and we ensure that these cookies are secure and reliable. We do not collect personal information without your consent and do not share information with third parties unless we have your explicit permission.

If you have any questions regarding to how AuctionPort uses cookies to make our website function optimally, please feel free to contact us. We are always ready to help you and answer your questions. You can contact our Data Protection Officer by e-mail at [dpo@auctionport.be](mailto:dpo@auctionport.be).

## **From whom does AuctionPort process personal data?**

At AuctionPort, we obtain your data directly when you visit our websites or other applications and mobile platforms, create an account and enter certain data, or when you contact our customer service. We are committed to protecting your privacy and personal data and use it only for the purposes for which it was collected.

When you choose to create an account with AuctionPort, we ask for some personal information, such as your name, e-mail address, and address details. This information is needed to enable the bidding process and to process your orders. We collect only the information we need and do not keep this data longer than necessary.

When contacting our customer service department, we may ask you for additional information to help with your question or problem. This information is used solely to assist you and is not used for any other purpose.

At AuctionPort, we ensure that the data we collect from you is stored securely and protected from unauthorized access or use. We use the latest technologies to ensure that your data remains secure, and we will never share your data with third parties without your expressed consent.

If you have any concerns about how we collect and use your data at AuctionPort, please feel free to contact our Data Protection Officer. We are always ready to answer your questions and help you protect your privacy and personal data.

## **Security of Your Personal Data**

At AuctionPort, we are committed to protecting our customer's personal data. Therefore, we take all technical measures necessary to ensure that our customer's personal data is secure.

We use the latest technologies to ensure that our customer's personal data is securely stored and protected from unauthorized access or use.

At AuctionPort, only authorized employees have access to our customer's personal data, and we make sure that these employees adhere to our strict privacy and security protocols. We regularly train our employees in privacy and security awareness to ensure they are up to date with the latest developments in data protection and privacy.

We continuously monitor our systems and databases to identify and eliminate any security risks. If we discover a security breach, we will take immediate action to minimize the impact and remediate the consequences. We also ensure that we are always in compliance with relevant data protection and privacy laws and regulations.

At AuctionPort, we take the protection of our customers' personal data very seriously. We will take all technical measures to ensure that our customers' personal data is secure, and we will always continue to improve our security measures to ensure that we meet the highest standards of data protection and privacy.

## **Customer rights regarding personal data**

At AuctionPort, we recognize that our customers have the right to be in control of their personal data. Therefore, we offer our customers the opportunity to access, correct, and adjust their personal data. In addition, our customers have the right to object to the processing of their personal data and to have their account deleted through a separate request.

If a customer wishes to view, correct, or adjust their personal data, they can contact our Data Protection Officer. We will then respond to the request as soon as possible and make the necessary changes.

If a customer wishes to object to the processing of their personal data, they may contact our Data Protection Officer and submit their objection. We will then carefully assess the objection and take the necessary measures to satisfy that request.

If a customer wishes to have his or her account deleted, he or she may submit a request to our Data Protection Officer. We will then process the request as soon as possible and remove the customer's account, subject to our legal obligations.

At AuctionPort, we respect our customers' right to have control over their personal data. We will always do our best to assist our customers in exercising their rights regarding their personal data and to ensure that we comply with our legal obligations regarding data protection and privacy.

### **Final provision**

AuctionPort has the right to make changes to this privacy statement.  
So please check this privacy statement carefully when You visit our website.

If You have any questions about this privacy statement or Your data, please contact our Data Protection Officer via email: [dpo@auctionport.be](mailto:dpo@auctionport.be)