

Infra-red System Instruction Sheet

The Bridgewater Hall auditorium is equipped with an infrared system to aid those patrons who have impaired hearing. This works by transmitting signals from boxes in the auditorium's ceiling to a receiver worn by the patron.

We offer three different types of receivers, all available from the cloakroom. There is a necklace type suitable for use with a hearing aid and a headset type suitable for those who do not already wear a hearing aid device. The third type is suitable for use with digital in-ear aids. It clips onto your clothing and comes with an earpiece to be worn over the ear with the aid.

Check with the cloakroom steward or box office assistant that the area you are sitting in is covered by the system, not all areas are, due to the positioning of the transmitters. The steward will provide you with a plan of the auditorium, which illustrates the suitable seating areas. If you are seated in an unsuitable area it may be possible for the box office to reseal you.

The cloakroom attendant will fit the device with a battery, which must not be removed.

If you are using the necklace type then you need to ensure that your hearing aid is switched to the T position.

All of the receivers have a combined on/off volume switch so you can set the volume for your comfort.

The receiver needs to be clear of obstruction at all times, the sound quality would be impaired if for instance items of clothing were placed over it.

If you experience any problems with the system, please inform the nearest steward or the Duty Manager.