

Job Description

Title: Casual Food & Beverage Team Members

Department: Food & Beverage

Location: The Bridgewater Hall

Reporting to: Food & Beverage Manager

As the world's leading venue Management Company, ASM Global brings entertainment, excitement and opportunity to millions of people across the world. The Bridgewater Hall is one of Manchester's most prestigious cultural venues. Every year we host over 300 performances of classical music, rock, pop and other music-related and spoken word events, in addition to a diverse learning programme. The building also provides a stunning location for conferences, meetings and other events.

Purpose of Role

We are currently looking for enthusiastic and reliable individuals, ideally with experience of delivering high quality customer service, to join our Food and Beverage team on a casual event-driven basis. Working at the Bridgewater Hall is an exciting and fun opportunity for all, with the added bonus of flexible shifts to fit around the other important things in life.

Customer service is at the heart of everything we do and we are looking for team players that can make a positive contribution to the overall customer experience. We welcome applicants who take pride in their work, have a positive friendly attitude and possess excellent communication skills. Previous experience would be an advantage, particularly waiting on experience, however full in-house training will be provided for all successful candidates.

Main areas of responsibility

- Prepare alcohol or non-alcohol beverages
- Interact with customers, take orders and serve snacks and drinks
- Assess customers' needs and meet them
- Check customers' identification and confirm it meets legal drinking age
- Restock and replenish inventory and supplies
- Stay guest focused and nurture an excellent guest experience
- Comply with all food and beverage regulations

Successful applicants are invited to join our casual database, giving them the opportunity to sign up for events based shifts.



Flexible working: choose which shifts you want to work.

Shift times: typically 6.00pm – 9.30pm (4.00pm – 9.30pm Restaurant); daytime shifts also available

Hourly Rate: from £8.36 per hour, plus holiday pay accrual (National Living Wage £8.91 per hour, as applicable).

Closing date: Friday 23rd July

Interviews will take place week commencing Monday 26 July and successful candidates will be invited to an induction week commencing Monday 2nd August.

All candidates applying for Food & Beverage positions must be 18 years or over.

Important:

Please ensure that you clearly state which position and venue you are applying for (Casual Food & Beverage Team Members, The Bridgewater Hall). Applications that do not clearly state which position and venue you are applying for will not be considered.