

Access Scheme

Cadogan Hall's Access Scheme is for people with physical, sensory or cognitive disabilities. By joining this free scheme you can keep up to date on offers and information about forthcoming events at Cadogan Hall.

If you are in receipt of disability-related state benefits, as a member of our Access Scheme, you may be entitled to concessionary ticket prices for some events, or a free companion seat. All companion tickets are subject to availability and may be excluded for certain performances.

When booking tickets, please specify your access requirement, i.e. if you require a wheelchair space, an aisle seat, a seat close to the stage, level access, etc. It is not always possible to rectify booking details after a transaction has been completed.



CADOGAN HALL

Access at Cadogan Hall

Parking

There are a number of bays for Blue Badge holders near to Cadogan Hall. The nearest two are located in Sedding Street and Sloane Terrace, outside the Jo Malone shop. The Royal Borough of Kensington and Chelsea can provide a complete list of Blue Badge spaces in the local area.

If you are a disabled resident in Kensington and Chelsea you can apply to the Purple Badge scheme, please contact the Royal Borough of Kensington and Chelsea for further details on both schemes.

Level Access

- Cadogan Hall has step free access to its Box Office and foyer areas. A door bell is located to the right of the main Box Office door for any patrons who require assistance. A lift is located to the right once inside the Box Office reception, allowing access to a lowered Box Office counter.
- The Foyer Bar (Culford Room) and Stalls within the auditorium are accessed via a wide access lift, as are unisex accessible toilets, which are on all levels, except the Gallery. The main lift is located next to Door 3 of the Culford Room.
- Gallery seats are only accessible via a staircase which consists of 69 steps. Customers with significant mobility problems are advised not to book Gallery seats.

Wheelchairs

There are four wheelchair spaces in the Stalls at Cadogan Hall. If you use a wheelchair and wish to transfer to a seat, we regret we may not be able to provide a member of staff to help you physically. However, we will arrange for your wheelchair to be taken away and stored.

Customers with Hearing Requirements

The auditorium is fitted with an infra-red amplification system. This is not the same as a Loop System so switching your hearing aid to 'T' is not sufficient. Please contact a member of staff on arrival to be given an amplification aid.

Guide Dogs

Guide dogs are welcome to access the Hall and auditorium but please call the Box Office on 020 7730 4500 and let us know prior to arriving at the Hall so we may make any special arrangements if necessary. 'Touch / Familiarisation' tours can be arranged.

We produce CD versions of our season brochures. To request a free copy please call the Box Office and ask to be added to our list.



CADOGAN HALL

Cadogan Hall's Access Scheme Registration

If you would like to join the Access Scheme, please complete this form, sign and return it to:

Cadogan Hall Box Office
5 Sloane Terrace, London SW1X 9DQ

To have a form sent to you, please call our Box Office on 020 7730 4500.

Title*

Initials*

Surname*

Address*

Postcode*

Telephone

Mobile

Email

* Compulsory fields

Please indicate your access requirements:

Aisle seat

Seat for a companion

Seat close to stage

Wheelchair space

Level access seating

Space for a guide/
assistance dog

Other (please specify)

Please note that people who intentionally give false information will have their details removed from the Access Scheme and may be asked to leave the venue. The scheme is regularly monitored and information updated.

I have a disability as defined by the Equality Act 2010.

Signed

Date

Should we need to get in touch about your membership or bookings, please tell us how you prefer to be contacted

(tick as many as applicable, so that we can provide you with the best possible service)

- Post
- Telephone
- Email
- Please contact my personal assistant / carer:*

*Personal assistant name and contact details:

Title _____ Initials _____

Surname _____

Address _____

Postcode _____

Telephone _____

Mobile _____

Email _____



Please indicate the genres you are most interested in:

- Chamber/Recital
- Dance/Performance
- Early Music
- Family Events
- Free Events
- Orchestra
- Rock/Jazz/World/Folk
- Spoken Word/Literature
- Vocal/Opera/Choral



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