



# CompTIA A+

Our **ten day** CompTIA A+ course will teach you how to develop your computer hardware configuration and operating system troubleshooting skills, and prepare for the vendor-neutral CompTIA A+ (220-901 and 220-902) examinations. This course provides foundational technical skills and the examination is recognised by security professionals and organisations globally. Exam vouchers are included with this course.

## Aim

Gain foundational knowledge of PC hardware and software and develop practical skills in applying general fault finding and troubleshooting skills, preparing you for a career in the IT industry.

Study of the course will also help to prepare for more advanced training, including CompTIA Network+ or CompTIA Security+.

## Who Should Attend?

- Trainees pursuing a career in supporting desktop personal computer users
- Support engineer
- Maintenance engineer
- Desktop engineer
- Computer administrator
- PC support analyst

## Prerequisites

This course is suitable for those who have 3-6 months experience in an operational IT role.

## Learning Objectives

- Identify the types and characteristics of computer components such as: motherboards, CPUs, memory and storage, input and output devices
- Install and configure peripheral devices
- Install, configure and troubleshoot Microsoft desktop operating systems
- Perform basic PC maintenance
- Secure IT systems using fundamental principles
- Install and configure print devices
- Implement Local Area Networks (LAN) and internet access
- Communicate effectively with customers.

