CYBER INCIDENT RESPONSE SERVICE

HOW CAN YOU PROTECT YOUR CRITICAL DATA WHEN YOU SUSPECT A COMPROMISE?

It might take days, months or even years to detect a security breach in your network. Attackers have increasingly adopted subtle and malicious ways of making use of your company's data. Threats impacting the security of data and operational functionality are rising, using PGI's Computer Incident Response Team (CIRT) can help you react swiftly and correctly to a security breach.

WHY SHOULD YOU USE PGI'S INCIDENT RESPONSE SERVICE?

PGI's Cyber Incident Response Team is comprised of specialists with intricate cyber-based skills and ample experience to effectively respond to various types of computer security incidents, such as:

- Data breaches/insider threats
- Network compromises
- Malicious software.

PGI's Cyber Incident Response Team is able to respond to data breaches whilst limiting the impact to your business, allowing you to continue to function throughout the incident management process.

HOW DOES PGI'S CYBER INCIDENT RESPONSE TEAM WORK?

When you suspect a network compromise, contact PGI to report an incident on our incident response number.

Our incident response service consists of several functions:

- Containing the existing compromise
- Limiting any further compromises
- Remediating the existing incident
- Providing development strategies for future improvements to your defensive posture.

A typical process PGI undertakes…

- Isolating the compromised system from the customer network to preserve evidence
- Investigating the extent and type of occurrence
- Generating a technical report for the IT team to implement solutions
- Generating an official report for the customer's senior management, which includes the type and extent of the incident and actions required to mitigate future incidents
- Cleaning and restoring system(s)
- Evaluating how the situation was handled both internally and externally.

Cascades 1 | 1190 Park Avenue | Aztec West | Bristol | BS32 4FP | UK
Tel: +44 (0) 207 887 2699 Email: clientservices@pgitl.com Visit: www.pgitl.com