

Service, maintenance, repair (smr)

smr data at your fingertips. The definitive guide to wear rates using actual invoice information, for the analysis of vehicle replacement mileage for various components.

Analyse predictive and actual observed vehicle smr costs to create a better understanding of a vehicle's reliability, service and maintenance costs: helping you to plan replacement time lines and contingencies.

Access burn-rate data, sourced from actual observed smr rates on the full repair history of over 1 million vehicles.

cap's highly accurate smr data supports key decision makers in these sectors:

- Fleet, leasing and contract hire
- Manufacturer (OEM)

We currently offer smr data in the following countries:

- United Kingdom
- Germany
- France
- Ireland
- Netherlands
- Belgium

More countries are being added all of the time.

Key features:

- Includes the service transaction data from actual leasing maintenance transaction data.
- Data is split by manufacturer and repair type to allow for detailed comparison.
- Build forecasts for longevity of parts.
- No other smr data supplier has such a comprehensive data set.
- Data obtained from 7.5 million visits to garages, 23 millions jobs completed and €1.47 billion total invoice values.
- Digital platform, so you can access whenever you want.

Key benefits:

- Manufacturers can compare part's life with competitors; benchmarking in this way:
 - supports external communications with customers to explain the quality of their parts.
 - supports internal communications for continual improvement at design and manufacturer stages.
- smr data reinforce smr current and future decisions, and help understand if smr values are in the right place for fleet and leasing companies, giving you greater control over your budget and spend.