





## A trusted IT partner to education

Capita has worked as a trusted IT partner to schools for more than 30 years, providing us with a unique insight into the use of technology in learning.

We see IT as more than devices and infrastructure, it is an important enabler to support the achievement of learning outcomes and improving performance.

### What we do

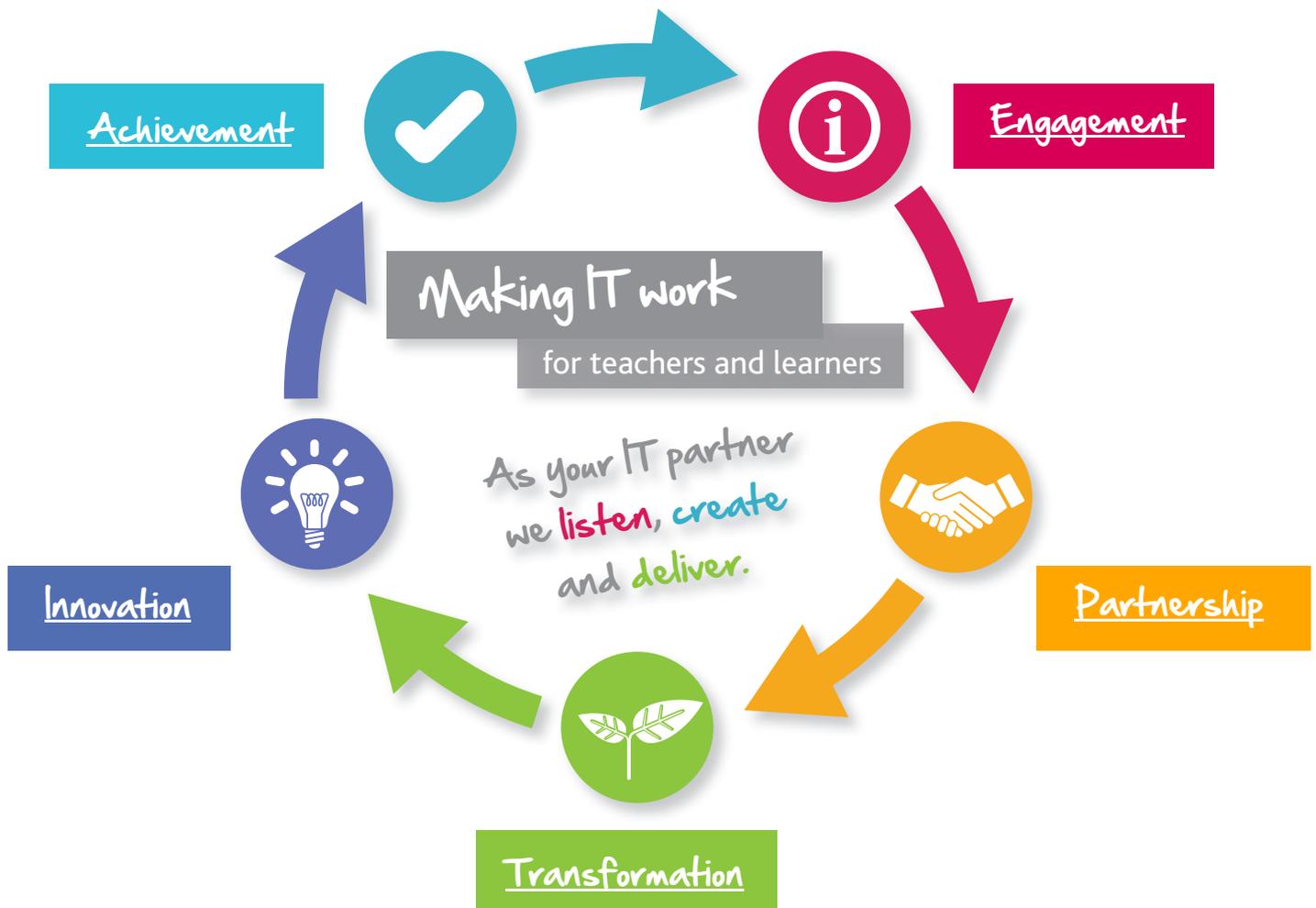
- **End to end IT infrastructure services** – education filtered broadband, secure wireless, servers, cloud and classroom devices
- **Online safety and safeguarding** to comply with the Prevent Policy
- **Capita Custom Fit** – tailored IT support service
- **Software licensing and hardware procurement**
- **IT strategy, vision and planning**

# Our approach

## We're with you every step of the way

With years of experience of using technology in schools, Capita can help you evaluate and adopt technologies which will help create an engaging and interactive learning environment, putting the right technology in the hands of your students and teachers.

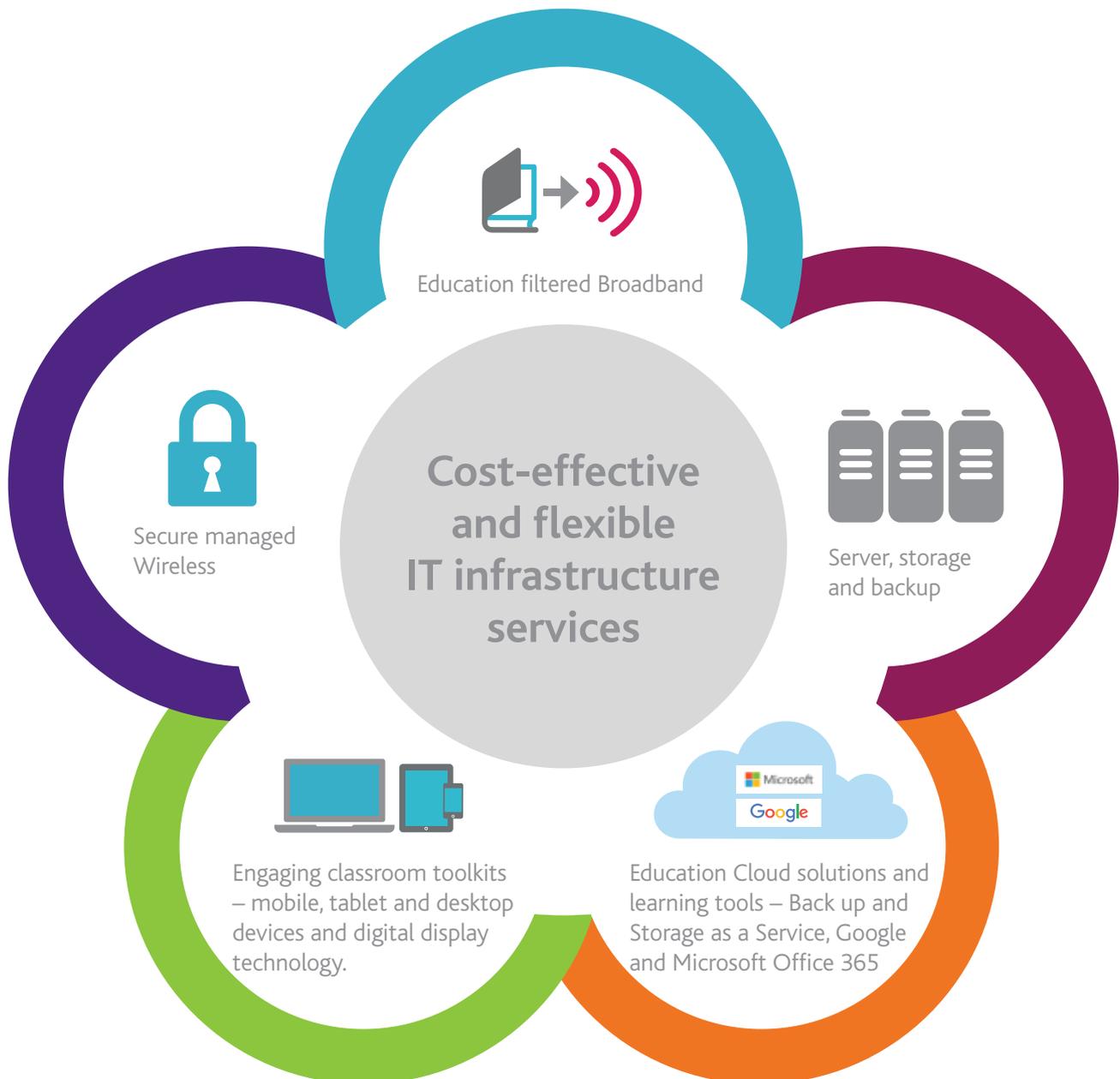
In doing this we will also ensure that your technology and IT infrastructure are delivering financial and performance efficiencies.



# 1. End-to-end IT Infrastructure services

Having the right and future proofed infrastructure in place is essential for every school, ensuring students and teachers can access learning and teaching resources, quickly and easily creating an enriched learning environment.

At Capita our education specialists are on hand to guide and advise you in making the best use of IT to meet your needs and budget. Whether it's a complete IT infrastructure or device refresh, we work with you to understand your school vision and advise on the right IT infrastructure solutions and devices to meet your emerging needs.



## 2. Online Safety and Safeguarding

### Protect students and staff online

Balancing keeping students safe online while supporting the use of technology in learning and teaching can be a challenge. With the use of technology in the classroom, online resources, tools and applications playing such a huge part in the learning environment, you need to consider how to safeguard your staff and students online, comply with the PREVENT strategy and protect your network from online threats. Capita's online safety service provides advice and guidance as well as a range of technology solutions.

Online safety solutions, designed specifically for the education sector:



#### Network and Device Protection



#### Device management



#### Web filtering



#### Email filtering and Security



#### Additional Safeguarding Tools

*Did you know we...*



Block 1 million spam emails from entering school systems per month



Manage security software on 80,000 end user devices



Detect & quarantine 1,000 viruses per week from attacking school systems



### 3. On going support - Capita Custom Fit

Capita CustomFit is an IT support service tailored to your individual school budget, needs and plans. With more than 200 Capita regional technical engineers – assistance is always on hand.

With Capita Custom Fit, you retain control of the IT and Capita simply bring the back-up, assistance and expertise when it is required. We have a matrix of services that can be chosen depending on your tailored requirements including: remote management and monitoring, UK based help desk, an online portal to log calls, on-site engineer days, 24x7 monitoring of your IT infrastructure and a response based contract.

We also deliver a full IT managed service where we take care of all the IT provision centrally, assuring your IT is in safe hands.

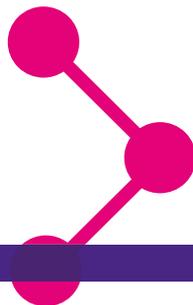
### 4. Software licensing and hardware procurement



Achieving a balance between selecting the right software and hardware at the best price and spending time researching them can be a challenge. Capita's specialist software licensing and hardware procurement team take care of this for schools via one point of contact; helping to make IT work by choosing the right software and hardware to meet your individual needs.

#### How we help

- We provide **expert knowledge and guidance** on software licensing and hardware enquiries.
- We deliver **the best software and hardware solutions** at a cost-effective price, all via one central point of contact.
- We buy in volume and offer schools **the most cost-effective price** from a range of manufactures the needs of each school.



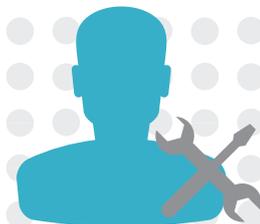


Designed, deliver and manage the largest and first education cloud in Europe to 1,100 schools



Work with more than 3,000 schools impacting the lives of 2.5million students every day

# CAPITA IN EDUCATION



Local support presence across the UK with 200 regional technical engineers



Over 30,000 devices in schools connect to the Capita WAN every day



Capita delivers Google Apps for Education and Office 365 cloud solutions to more than 600 individual schools

making **IT** work for teachers and learners

"Capita's wireless solution delivers great speed and connection for our staff and students. With availability throughout the school, we have extended learning outside the classroom walls and supports our vision of 1:1 device ratio. Installation of the solution was seamless by Capita, combining their service with technology developed specifically for education has delivered us a powerful solution"

Joanna Bacon, Deputy Head Teacher  
at Tarleton Academy

#### **Netherwood Advanced Learning Centre**

"The engagement process with Capita was fantastic, the team listened to our needs and supported us in developing an IT vision. Knowing the Capita team understood our requirements and developed a solution to meet exactly what we wanted gave me the peace of mind that our IT was in capable hands. Capita's Custom Fit solution ticked every box, giving us the flexibility to choose the level of service we need"

Kate Daniels, Assistant Principal,  
Netherwood Advanced Learning Centre

## Contact us

**For more information about our IT Services for Education**

Tel: 0844 346 0025 or Email: [mits@capita.co.uk](mailto:mits@capita.co.uk)

"We developed an excellent working partnership with Capita throughout our move to cloud services. The team took time to understand our ICT requirements and worked tirelessly to deliver a smooth transition for both pupils and teachers into the new world of 21st Century technology. We now have access to the highest quality technology and programmes available, which enables our pupils access to any time, any place learning culture."

Paul Guerin, Vice-Principal  
at City Heights E-ACT Academy