



## e-Safety and Safeguarding

### Supporting schools in protecting students online

Balancing keeping your students safe online while supporting the use of technology in learning and teaching, can be a challenge. Giving students the freedom to use online resources for learning while maintaining control over what they can access is necessary for schools.

With the growing use of technology in the classroom, and online resources, tools and applications playing such a huge part in the learning environment, schools need to consider how to safeguard their students online, protect their network from online threats and comply with the PREVENT strategy.



### How can we help?

Capita's education specialists help schools on their e-Safety journey. From advice and guidance to providing a range of e-Safety technology solutions. We talk to schools to understand their individual needs and help them choose which solutions meet their unique online safety requirements.

Capita supports schools to ensure that students and staff are protected when using hardware, accessing online resources and using email.

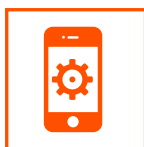
# Capita's e-Safety Solutions



## Network and Device Protection

Capita ensure the school network and student and staff devices are protected with Endpoint and Gateway security protection. The network and device protection products and services protect school PC's, tablets, laptops and servers when accessing online resources and applications.

Gateway Filtering and Firewall services protect the perimeter of the school network, blocking threats before they enter the local school network. Endpoint protection installed on end-user devices provides an additional and required level of protection on each device, protecting against the latest Malware threats by detecting and blocking these threats at the device level.



## Device management

Capita's Mobile Device Management solution supports schools in safely using mobile and tablet devices to support 1:1 learning and BYOD.

With control features available in a simple click, the ability to manage apps installed and purchased and set restrictions on devices - provides schools with the ability to embrace these new ways of learning in a safe, controlled and secure way and achieve compliance with e-Safety policies.



## Web filtering

When it comes to web filtering, it's not just about blocking inappropriate content and websites, it is ensuring schools have an up to date and feature rich solution that focuses on staying safe. Capita provide a web filtering solution that is designed specifically for education and for any device, providing staff and students with safe access to educational resources online.

With Capita's filtering solution, schools can easily define robust filter policies in partnership with Capita to block malicious or harmful websites, file types and other web content to meet their needs. These filtering policies can be customised for year groups, individuals or departments. School leadership teams and safeguarding officers will have access to a comprehensive set of reporting functionalities that provide a high level overview on web activity and full user reports, delivering all the information and monitoring functionality to provide a safe and secure e-learning environment for students.

Capita's firewall solution delivers advanced online threat protection across all areas of a school network. The solution downloads regular updates to protect against the latest viruses, network vulnerabilities, spam and malicious websites, ensuring students and staff are continually protected.



## Email filtering and Security

Cloud based email solutions from Microsoft and Google offer email filtering, which Capita can customise specifically to meet a schools individual requirements. In addition, Capita also provide additional levels of email protection as required, including email filtering, malware scanning and encryption services for both cloud and on premise email solutions.



## Additional Safeguarding Tools

Safeguarding students online in school using technology is a high priority for every school. Capita provide leading safeguarding tools from Securus Education and Capita's own MyConcern software. These complement email and web filtering solutions. A screen capture is taken of every incident with a record of what was displayed as well as when and who was involved. The solutions help schools to provide additional enhanced tools to protect students from cyber bullying, online grooming, explicit images and harmful websites – providing a holistic view of incidents across the school and delivering an extra level of confidence that students are learning online safely.

Combining safeguarding tools with network and device security, email filtering and security, web filtering and Mobile Device Management solutions, provides schools with the best tools available to help protect users and comply with PREVENT and safeguarding policies to deliver a safe and secure digital learning environment for learners and teachers.



Security software managed on 80,000 end user devices



Security prevention and detection to more than 1,100 schools



School network scans take place every day, protecting against vulnerabilities & exposures

# WHAT WE DO



40 billion internet hits per month protected against malicious websites



1,000 viruses detected & quarantined per week



1 million spam emails blocked per month from entering school systems



## Training

Capita delivers training to support schools in improving e-Safety and promoting Safeguarding awareness, training courses include:

- Cyber bullying
- Keeping students safe online
- Keeping your school devices secure online
- Spotting irregular student behaviour
- What to do if....! Sexting etc.
- Legal responsibilities for schools

Get in touch today to discuss  
e-Safety and Safeguarding  
for your school with one of our  
education specialists

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