

Operating manual

D411202XA

vers. **2.0** 



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### **GUIDE TO THE MANUAL**

This manual has been produced to serve as a guide for users of the LANCER PLUS key-cutting machine. Read it carefully; it is essential if you wish to operate your machine safely and efficiently.

### **CONSULTATION**

The contents of the manual are divided into sections relating to:

Transport and handling	Chapter	1
Checking and safety of the machine	Chapter	4
Proper use of the machine	Chapters	5-6-7
Maintenance	Chapter	9

#### **TECHNICAL TERMS**

Common technical terms are used in this manual; fig. 1 shows the names of the different parts of the keys most commonly copied with the LANCER PLUS.

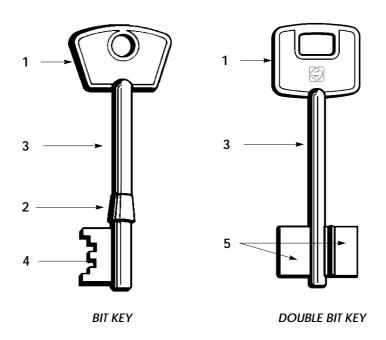


Fig. 1

- 1) Head
- 2) Shoulder
- 3) Stem
- 4) Bit
- 5) Double bit

#### **GENERAL INSTRUCTIONS**

The LANCER PLUS key-cutting machine has been designed according to the specifications of the Machine Directives.

Right from the design stage risks for the operator have been eliminated in all areas: transport, keycutting, regulation and maintenance.

Other risks have been eliminated by the use of protective devices for the operator.

The protective devices used are designed not to provoke further risks and, above all, they cannot be ignored unless deliberately cut out. They do not hinder visibility of the work area.

A special adhesive label is attached to the machine warning the operator to use goggles during the cutting operations, and this is strongly recommended in this manual.

The material used in the manufacture of this machine and the components employed during use of the machine are not dangerous and their use complies with standards.

#### USE

The LANCER PLUS must be installed and used in the way laid down by the manufacturer.

If the key-cutting machine is used differently or for purposes different from those described in this manual, the customer will forego any rights he may have over Silca S.p.A. Furthermore, unforeseen danger to the operator or any third parties may arise from incorrect use of the machine.

Negligence in the use of the machine of failure on the part of the operator to observe the instructions given in this manual are not covered by the guarantee and the manufacturer declines all responsibility in such cases

It is therefore essential to read the operating manual carefully in order to make the best use of the LANCER PLUS and benefit from its potential.

#### **FURTHER RISKS**

There are no further risks arising from the use of the LANCER PLUS key-cutting machine.

#### PROTECTION AND SAFETY PRECAUTIONS FOR THE OPERATOR

The LANCER PLUS key-cutting machine is built entirely to standards. The operations for which it has been designed are easily carried out at no risk to the operator.

The adoption of general safety precautions (wearing protective goggles) and observation of the instructions provided by the manufacturer in this manual eliminate all human error, unless deliberate. The LANCER PLUS key-cutting machine is designed with features which make it completely safe in all

#### Power supply

The machine is supplied with electricity by means of an earthed plug and differential switch.

#### Start-up

its parts.

The machine is started up by means of the master switch on the front.

#### Operations

The switch inbuilt into the vertical lever handle activates the motor.

#### Maintenance

The operations to regulate, service, repair and clean the machine have been devised in the simplest possible way. There is no danger of removable parts being replaced wrongly or unsafely.

#### Machine identification

The LANCER PLUS key-cutting machine is provided with an identification label which shows the serial number (fig. 2).

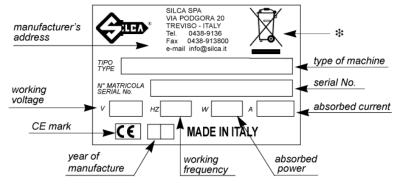


Fig. 2

(\*) see ch.9 "WASTE DISPOSAL", page 21.

### 1 TRANSPORT

The LANCER PLUS key-cutting machine is easily transported and is not dangerous to handle. The packed machine can be carried by two persons.

### 1.1 Packing

The packing used for the LANCER PLUS guarantees that the machine will travel safely without danger of damage to it or its components.

The packing comprises: 1 pallet, 1 cardboard box, straps and supports in expanded plastic in the machine is wrapped.

A strong outer cardboard box, the measurements of which can be seen in fig. 4, and the plastic wrapping protect the machine even over a long period of storage.

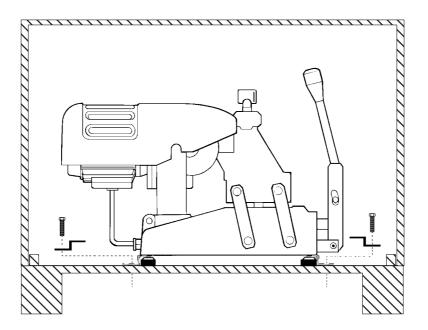


Fig. 3

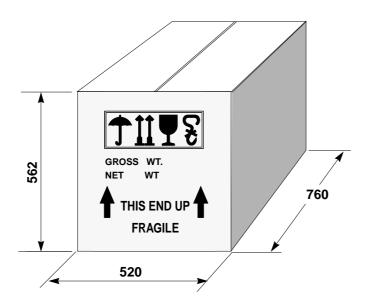


Fig. 4

### 1.2 Transport

The symbols on the outside of the packing box show the ideal conditions for transport. Use of the packing box whenever the machine is transported will avoid knocks or bumps which could cause damage.

### 1.3 Opening the packing

To remove the machine from the packing box:

- 1) cut the straps with scissors and remove.
- 2) prise off the staples.
- 3) open the box without damaging it as it may be used again (removals, dispatch to the manufacturers for repairs or servicing).
- 4) remove the machine as follows:
  - a) pull up the packing box.
  - b) remove the brackets anchoring the machine to base using the wrench (supplied with the machine).
  - c) when handling the machine (unpacking, lifting, moving) never grip the carriages or other sensitive parts of the machine. **Always grip the bottom of the base**.
- 5) check the contents of the box, which should comprise:
  - 1 LANCER PLUS key-cutting machine.
  - 1set of documents including: operating manual, spare parts list and guarantee.
  - 1connecting wire.

### 1.4 Handling the machine

When the LANCER PLUS has been unpacked, place it directly on its workbench.

This operation can be carried out by two persons, firmly holding the base, and no other part, to lift and carry the machine.

4

# 2 KEY CUTTING MACHINE DESCRIPTION

The LANCER PLUS is a modern, high performance, key cutting machine, with the ability to cut many different type of keys without the use of specific jaws or carriages.

A sliding carriage offers you the possibility to cut many types of keys.

LANCER PLUS cuts the following types of keys:

- bit and double bit keys
- **2** keys with radiused lever cuts (Chubb type)
- 6 keys with bullet wards
- 4 keys with side wards
- 6 flat steel keys

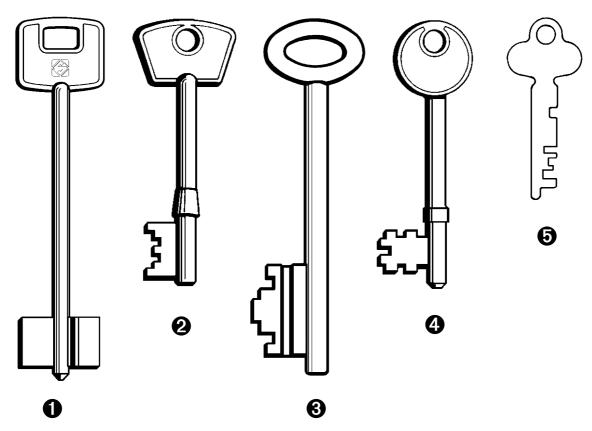


Fig. 5

#### The high quality of components parts guarantees precise duplication with the LANCER PLUS:

#### MOVEMENTS

on the X and Y axes: on guides.

on the Z axis: grinding and tempered column.

#### JAWS

Reversible jaws permit sure locking of both radiused lever cuts keys and flat steel keys.

#### HEADCLAMP

Maintains the bit of the key in a horizontal position.

#### TRACERS

Tracer (M) gives a radiused cutting on all those keys of chubb type.

Tracer (N) can be rotated in order to follow the form of both bullet and side ward cuts.

#### • CUTTERS

ø 80 mm: side chip milling cutter for frontal cuts.

ø 25 mm:cutter for side and bullet wards.

#### • LEVERS

Lever (G) operates the vertical movement and has a switch inbuilt into the ergonomically designed handle to operate the drive-motor.

Lever (F) operates the movement on both the X and Y axes.

#### 2.1 **Working parts**

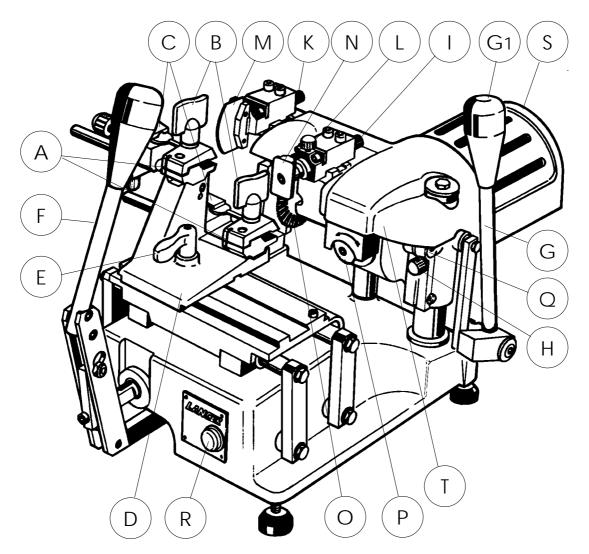


Fig. 6

- A reversible jaws

- B locking jaw handle
  C headclamp
  D main carriage
  E main carriage locking lever
  F lever (X and Y axes)
  G lever (Z axis)

- G1 handle with motor switch
- H vertical carriage locking knobI tracer depth regulation knob
- K tracer depth regulation knob
   L tracer locking knob
   M tracer (for ø 80 mm cutter)
   N tracer (for ø 25 mm cutter)

- O Ø 80 mm side chip milling cutter
  P Ø 25 mm cutter
  Q locking bar hole

- R main switch
- S motor
- T cover

### 2.2 Technical data

MOTOR: single phase, 220V - 50Hz

CUTTERS: super rapid steel (HSS)

MOVEMENTS: three axes on guides, grinding and tempered column.

JAWS: reversible (180°) and removable

DIMENSIONS: width: 450 mm depth: 680 mm height: 300 mm

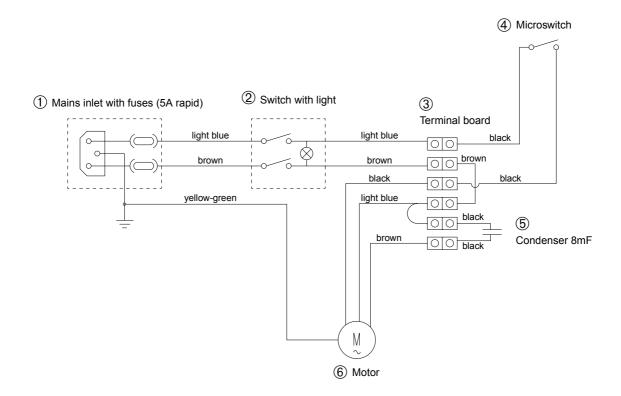
WEIGHT: Kg. 33

Noise pressure: Lp (A) = 86,15 dB (A) Noise potential: Lw (A) = 98,98 dB (A)

### 2.3 Electrical circuit

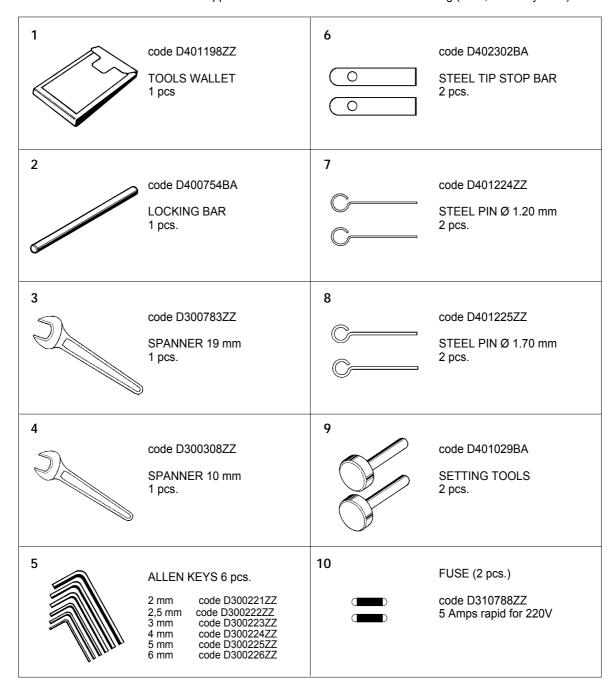
The main parts of the electrical circuit on the LANCER PLUS are listed below:

- 1 Mains inlet
- houses the two rapid fuses which protect the two phases from short circuits.
- 2 Main switch with light
- supplies power to the entire machine.
- ③ Terminal board
- for the connection of the electrical parts.
- 4 Microswitch
- activates the motor.
- **5** Condenser
- 8 μF
- 6 Motor
- asynchronous, single phase.



### 3 ACCESSORIES PROVIDED

A set of accessories is supplied for use with the machine or for servicing (tools, Allen keys etc.).



### 3.1 Graphics



### 4 MACHINE INSTALLATION AND PREPARATION

The key-cutting machine can be installed by the purchaser and does not require any special skills. The machine is supplied ready for use and does not need to be set up, except when changing to different tools. However, some checks and preparation for use need to be carried out by the operator.

### 4.1 Checking for damage

The LANCER PLUS key-cutting machine is solid and compact and will not normally damage if transport, unpacking and installation have all been carried out according to instructions.

Notwithstanding, it is always advisable to check that the machine has not suffered any damage.

### 4.2 Atmospheric conditions

To ensure that the best use is made of the LANCER PLUS key-cutting machine, certain parameters must be borne in mind:

- damp, badly ventilated sites should be avoided.
- the ideal conditions for the machine are: temperature: from 0 to 40°C; relative humidity: approx. 60%

### 4.3 Positioning

Place the key-cutting machine on a horizontal surface, solid enough to take the weight.

The workbench should be approx. 100-120 cm high to give easy access to the working parts of the machine.

Leave enough space around the machine (20-30 cm) to ensure good ventilation and room for manoeuvre.

ATTENTION: ensure that the key-cutting machine voltage is suitable for the mains supply available, which must be earthed and provided with a differential switch.

### 4.4 Description of work station

The key-cutting machine needs only one operator, who has the following controls at his/her disposal:

- master switch (R) placed on the front of the machine.
- motor switch (G1) placed on the vertical lever handle (G).
- · levers:
  - lever (F) main carriage movement (axes X-Y)
  - lever (G) vertical carriage movement (axis Z)

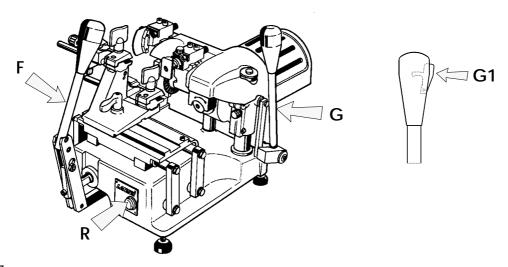


Fig. 7

### 5 CHECKING CALIBRATION

The LANCER PLUS is calibrated in the Silca factory before dispatch but it's recommended to check before operating.

It' also recommended to carry out these operations when fitting new cutters or tracer points.

### 5.1 Checking AXIAL CALIBRATION

#### AXIAL CALIBRATION for LEVER CUTS

Position the main carriage on the left hand side (position **1** - fig. 12 on page 13) to install the setting tools (X) into the jaws.

Check that the setting tools (X) align correctly on the left hand side of cutter and tracer (see fig. 8). If it does not occur:

- loosen the two allen screws (M1) and move laterally the tracer until it is aligned with the setting tools.

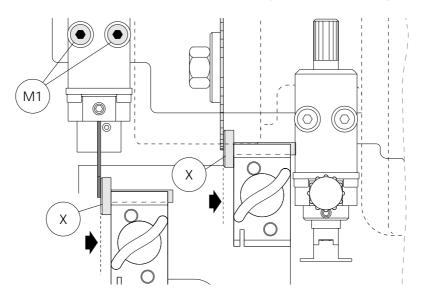


Fig. 8

#### AXIAL CALIBRATION for SIDE and BULLET WARDS

Position the main carriage on the left hand side (position 1 - fig. 12 on page 13) to install the setting tools (X) into the jaws.

To calibrate the ward cutter, position the carriage on the right hand side (position 2 - fig. 12). Check that the setting tools (X) align correctly on the right hand side of the cutter and tracer (fig. 9). If it does not occur:

 loosen the two allen screws (N1) and move laterally the tracer until it is aligned with the setting tools (X).

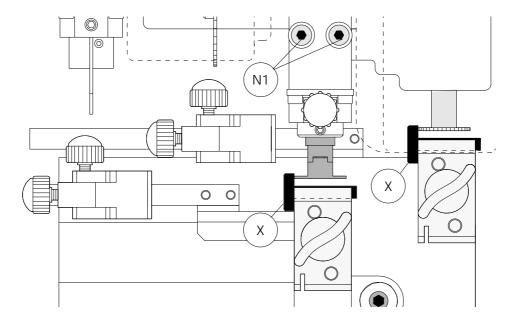


Fig. 9

### 5.2 Checking DEPTH CALIBRATION

DEPTH CALIBRATION for lever cuts (ø 80 mm cutter)

Position the main carriage on the left hand side (position 1 - fig. 12 on page 13) and install the setting tools (X) into the jaws.

Check that the setting tools (X) touch simultaneously cutter and tracer. If it does not occur:

- loosen the grub screw (V) and turn clockwise or anti-clockwise the (K) knurled knob until the setting tools align with cutter and tracer. Lock the grub screw (V).

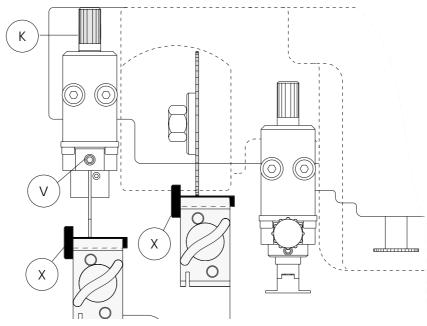


Fig. 10

DEPTH CALIBRATION for side wards cuts (Ø 25 mm cutter)

Position the main carriage on the left hand side (pos.1 - fig. 12) to install the setting tools (X) into the jaws.

### To calibrate the ward cutter, position the carriage on the right hand side (position 2).

Check that the setting tools (X) touch simultaneously cutter and tracer. If it does not occur:

- loosen the knob (L) and loosen grub screw (L1).
- turn clockwise or anti-clockwise the (I) knurled knob until the setting tools align with cutter and tracer.
- after correctly calibrating the tracer it is necessary to locate and lock the setting ring (L2) against the body of the tracer. Lock knob (L).

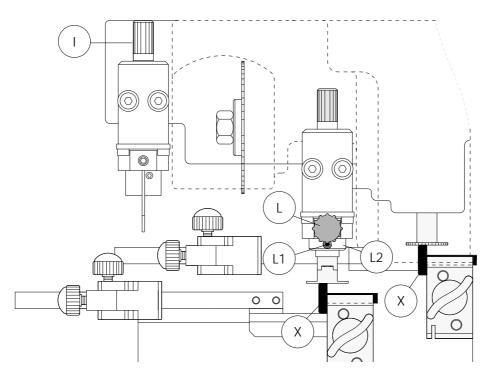


Fig. 11

### 6 MACHINE REGULATION AND POSITIONING OF KEYS

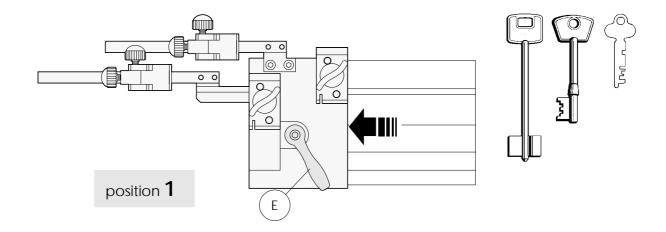
### 6.1 Main carriage

Depending on the type of cut to be made the main carriage must be located in:

position 1: to the left for flat, radiused lever cuts and flat steel keys;

position 2: to the right for side and bullet wards.

The carriage is secured by lever (E).



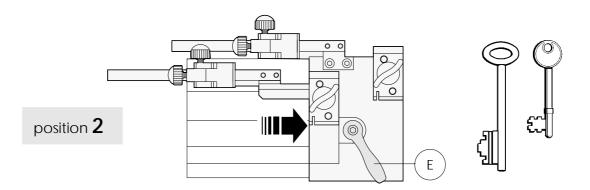


Fig. 12

### 6.2 Jaws

The jaws are reversible guaranteeing perfect clamping of both: bit keys and flat steel keys.

To change the jaw from one type of key to the other, it's necessary to loosen the jaw handle, lift the jaw and rotate 180°.

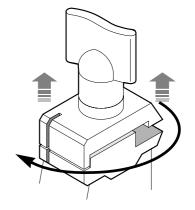


Fig. 13

### 6.3 Tracers

With the tracer (N) positioned as shown in fig. 14 you can make the side ward cuts. Loosening the locking screw (L) you can rotate the tracer and into the position shown in fig. 15 allowing you to cut bullet wards.

ATTENTION: the calibration is not altered by the rotation of the tracer point.

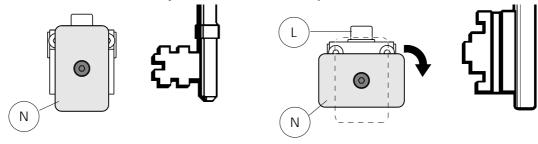


Fig. 14

Fig. 15

### 6.4 Positioning of keys

ATTENTION: to install the keys the carriage must be positioned on the left hand side (position 1 - fig. 15).

- 1) loosen the thumbscrew (B) to open the jaw.
- 2) insert the original key in the left hand jaw aligning the shoulder with the side of the jaw (fig. 16) tightening the thumbscrew (B) slightly.
- 3) to fit headclamp loosen screws (C1), (C2) and (C3) (fig. 17), slide the headclamp over the head of the key, ensure that the bit of the key is horizontal and re-tighten the screws in the following order: (C1), (C2) and (C3).
- 4) fully tighten thumbscrew (B).
- 5) repeat the same operation for the blank key.

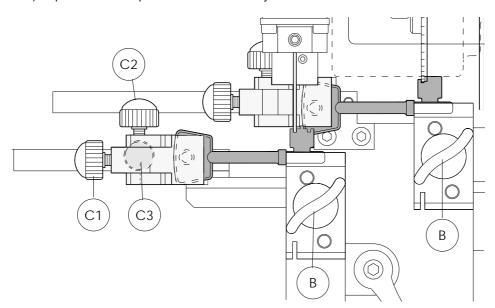


Fig. 16

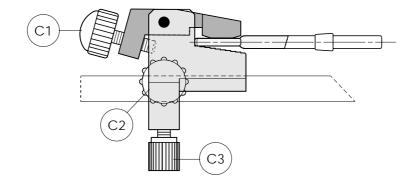


Fig. 17

### 7 CUTTING OPERATIONS

- Cutting of keys with radiused lever cuts (CHUBB type)
- · Cutting of keys with flat lever cuts
- · Cutting of flat steel keys
- · Cutting of keys with side and bullet wards



### IMPORTANT!

For complete safety during the cutting operations, take the following precautions:

- · Always work with dry hands.
- · Check that the machine is properly earthed.
- · Wear protective goggles even if the machine is provided with a safety shield over the cutting tool.
- · Do not turn on the motor (lever switch), unless keys are placed into jaws beforehand.
- · Keep hands away from the cutting tool in motor.

### 7.1 Cutting of keys with radiused lever cuts (CHUBB type)

After inserting the keys proceed as follows:

- 1) grasp both levers (F) and (G) (fig. 6, page 7).
- 2) lower the motor carriage using lever (G) until the bit of the key is aligned with the center of the cutter and tracer and operate the switch in the handle introducing the bit of the original key onto the tracer by moving forward handle (F), rounding the bit of the key is achieved by raising and lowering the motor carriage through handle (G1).

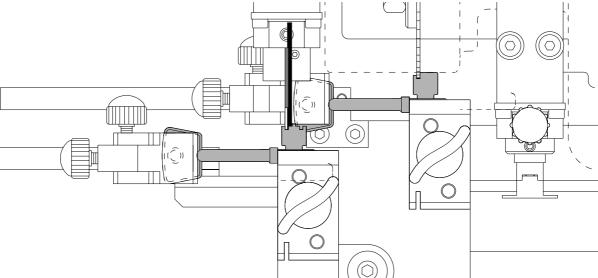


Fig. 18

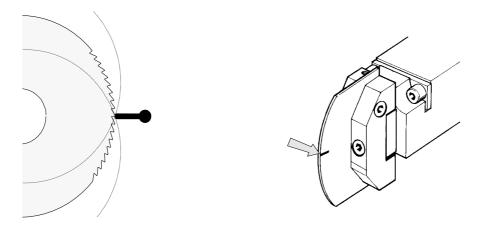


Fig. 19

# 7.2 Cutting of keys FLAT LEVER CUTS

Install the keys and duplicate as follows:

1) lowering the motor carriage using the lever (G1) until the original bit is aligned with the center mark on the tracer (fig. 19, page 15) and lock using knob (H) (fig. 6, page 7).

2) proceed to duplicate the key using lever (F).

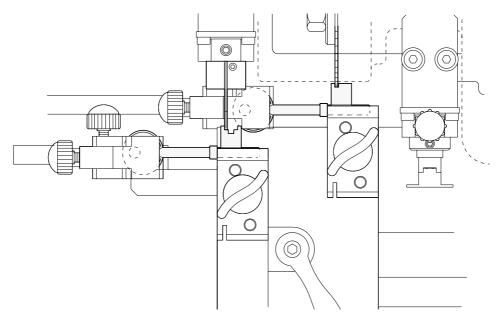


Fig. 20

## 7.3 Cutting of FLAT STEEL KEYS

- 1) position the main carriage on the left hand side (pos. 1 fig. 12) and rotate the jaws 180°.
- 2) install the keys using the tip stops (J) in the slot located on the right hand side of the jaw.
- 3) lower the motor carriage using the lever (G1) until the original bit is aligned with the center mark on the tracer and lock using knob (H).
- 4) proceed to duplicate the key using lever (F).

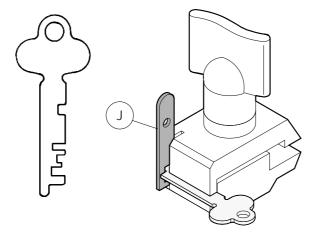


Fig. 21

# 7.4 Cutting of keys with SIDE and BULLET WARDS

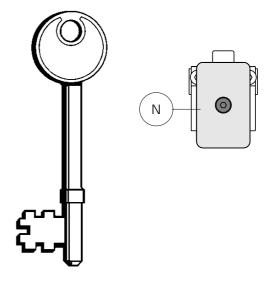
Install the keys and position the main carriage on the right hand side (position 2 - fig. 12).

Fig. 22

### **SIDE WARDS**

- 1) position the tracer as shown in fig. 22 and operate as follows:
- locate the tracer into the side ward on the right hand side of the bit and lower the motor carriage cutting the key in a downward movement.

To cut the left hand side repeat as above only cut in an upward movement.



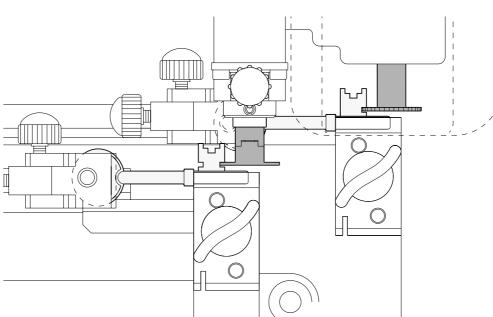
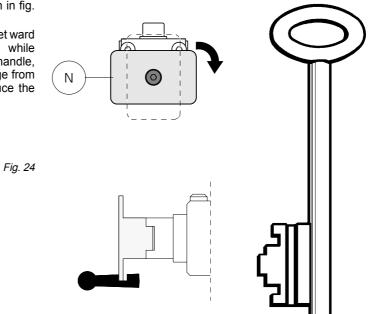


Fig. 23

### **BULLET WARDS**

- 1) position the tracer as shown in fig. 24 and operate as follows:
- locate the tracer into the bullet ward using lever (F) and (G) while operating the switch in the handle, then sliding the main carriage from left to right you will reproduce the bullet ward.



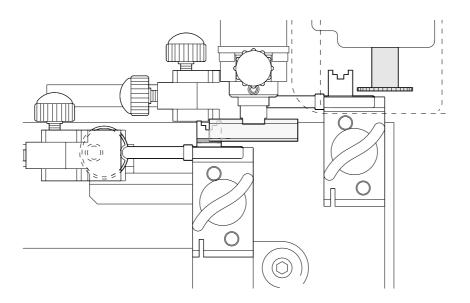


Fig. 25

### 8 MAINTENANCE

ATTENTION: for repairs or replacement of parts for maintenance, the 'CE' mark is guaranteed only if original spare parts provided by the manufacturer are used.

Although the LANCER PLUS key-cutting machine does not require special maintenance, it is advisable to check and, if necessary, replace the parts subject to wear, such as: cutter, tracer and fuses. Replacement is simple and can be carried out by the operator.

**CLEANING:** keep the carriage and clamps free of chippings from the cutting operations by cleaning with a dry brush. ▲ **WARNING: DO NOT USE COMPRESSED AIR!** 

ATTENTION: to keep the machine well maintained we recommend using protective oil, e.g. WD40 or similar, applied to the burnished mechanical parts. This prevents oxidation of the parts in question (clamps, guides, carriages, etc.).

Before starting any type of maintenance (checks or replacements), read the instructions below:

- never carry out maintenance or servicing with the machine switched on.
- · always remove the mains plug.
- · follow all the instructions in the manual to the letter.
- use original spare parts.

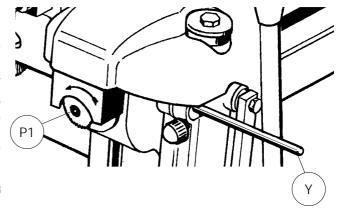
### 8.1 Replacement of cutters

#### Ø 25 MM CUTTER

Operate as follows:

- 1) position the carriage on left (position 1).
- insert the locking bar (Y) to lock drive movement.
- using the key provided unscrew the screw (P1) in the center of the cutter.
- 4) remove the old cutter and replace with a new one re-fixing the screw.
- 5) remove locking bar (Y).

Fig. 26



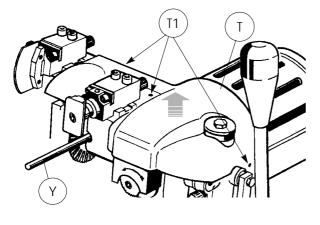
#### Ø 80 MM CUTTER

Operate as follows:

- 1) position the carriage on the left (position 1).
- 2) unscrew the three screws (T1) and remove the cover (T).
- 3) insert the locking bar (Y) to lock drive movement and remove the nut (O1) holding the cutter with the spanner provided.

#### ATTENTION: the nut is left hand thread.

- 4) remove the old cutter and replace with the new one locking the nut (O1) and replacing the cover (T).
- 5) remove locking bar (Y).



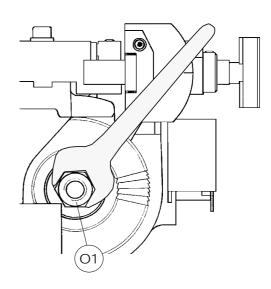


Fig. 27

### 8.2 Replacement of fuses

The fuses should always be checked with a continuity measuring instrument (tester, ohmmeter, multimeter etc.) as a visible check may not reveal an electrical fault. Fuses must always be replaced with others of the same type (rapid or delayed) and with the same Amps, as shown in the manual.

The LANCER PLUS key-cutting machine has two fuses (for both phases):

### 5 Amps rapid for machines with 220 Volt

placed in the inlet socket on the back, to protect the key-cutting machine from sudden changes in voltage or short circuits.

It is advisable to check the fuses if the machine is not activated by pushing the master switch. Proceed as follows:

- 1) switch off the master switch (R) and remove the mains plug.
- 2) pull the fuse board and rotate it (fig. 28).

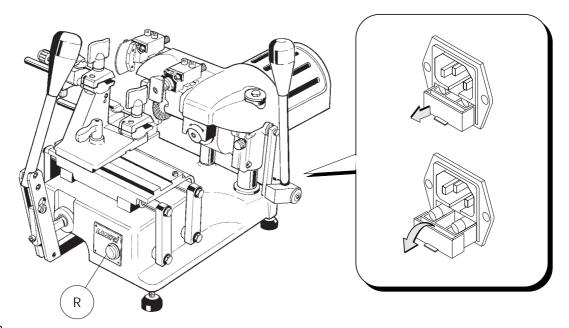


Fig. 28

### 9 WASTE DISPOSAL

EU regulation establish special arrangements for the disposal of waste (\*\*).

#### Waste deriving from cutting operations

Although residue coming from the key-cutting operations is classified as special waste, it is included in solid urban waste (SUW) as metal wool.

Such waste is sorted according to its classification under current Italian and EU law and consigned to the proper disposal units.

Cases where waste can be considered contaminated or containing toxic/harmful substance sufficient to transform it from SUW to toxic/harmful waste, are listed in the enclosures to current Italian and EU waste disposal regulations.

#### **Cutting machine**

The LANCER PLUS key-cutting machine is designed for many years of operations and is also re-usable. Re-cycling is a recommended ecological practice.

#### **Packing**

The LANCER PLUS is consigned in a cardboard packing box which can be re-used if undamaged. When it is to be thrown away it is classified as solid urban waste and should be placed in the special paper collecting bins.

The protective shell containing the machine is in polymer, classified as SUW, and can therefore be placed in an ordinary waste bin.



### INFORMATION FOR USERS

as per art. 10 of Directive 2002/96/CE of 27/01/2003 regarding waste from electric and electronic appliances (RAEE),

- The symbol illustrated above, also found on the machine, indicates that it has been placed on the market
  and must be included in separate rubbish collection when the user wishes to dispose of it (including all
  components, sub-assemblies and consumables that are integrated in the product).
- For information about the collection system for such appliances please contact SILCA S.p.A. or another subject registered in the various National Rolls for other countries in the European Union. Household waste (or of similar origin) can be included in the separate collection system for urban waste.
- On purchasing a new appliance of equivalent type, the old one can be consigned to the dealer. The dealer will then contact whoever is responsible for collecting the appliance.
- Suitable separate collection of the unused appliance and its dispatch for treatment, recovery and
  environmentally compatible disposal, makes it possible to avoid potential negative effects on the
  environment and human health, and aids recycling and the recovery of the materials used.
- Unauthorised disposal of the product by users involves the application of the sanctions provided for in received Directives 91/156/CE and 91/689/CE.

<sup>(\*\*) &</sup>quot;Waste" is any substance or object deriving from human activity or natural cycles, thrown away or to be thrown away.

### 10 ASSISTANCE

Silca provides full assistance to purchasers of the LANCER PLUS key-cutting machine.

To ensure complete safety for the operator, any job not specified in this manual should be carried out by the manufacturer or in the special Service Centres recommended by Silca.

On the back cover of the this manual is a list of the manufacturer's addresses; listed below are the addresses of specialised Service Centres.

### 10.1 How to request service

The guarantee attached to LANCER PLUS key-cutting machine ensures free repairs or replacements of faulty parts within 24 months of purchase. All other service calls must be arranged by the customer with Silca or with Silca Service Centre.



### CE DECLARATION OF MACHINE COMPLIANCE

SILCA S.p.A. - VIA PODGORA 20 ( Z.I.) 31029 VITTORIO VENETO (TV) - (ITALY) TEL. 0438 9136 - FAX. 0438 913800

Declares under its own responsibility that the **Key-cutting machine** model

# LANCER PLUS

complies with the requirements of the following European Directives:

European Union **DIRECTIVE 2006/42/CE** (Machines) and with the EN 292/1 – EN 292/2 Standards

European Union **DIRECTIVE 2004/108/CE** (Electromagnetic Compatibility) and with the EN 55013 (section 3.2) – EN 55014 (section 4.1.2) Standards

European Union **DIRECTIVE 2006/95/CE** (Low Voltage) and with the EN 60204-1 (sections 20.2 – 20.3 – 20.4 ) Standards

Claudio Tomasella of the Silca S.p.A. Research & Development Division is authorized to create a Technical File.

General Manager Basic Production Center

Stefano Setti



Tel. +39 0438 9136 Fax +39 0438 913800 www.silca.it info@silca.it P. IVA C.F. e Reg. Impr. IT03286730266 REA TV 258111 Cap. Soc. € 10.000.000 i.v. Export TV 038851

Società soggetta a direzione e coordinamento di Kaba Holding AG, con sede in Rümlang (Svizzera), Hofwisenstrasse 24, ai sensi e per gli effetti degli articoli 2497 - 2497sexies del Codice Civile.

A Member of the Kaba Group



### SERVICE CENTERS - CENTRI DI ASSISTENZA - KUNDENDIENSTZENTREN - CENTRES D'ASSISTANCE CENTROS DE ASISTENCIA - CENTROS DE ASSISTÊNCIA - BIJSTANDSCENTRA

				AREA		FAX
COUNTRY	COMPANY	ADDRESS	CITY	CODE	PHONE	e-mail
Algeria	Sarl Maghreb Clés	Coopérative Ettadhamoune Local 21/A	Badjarah / Alger	16209	+213-21-264934	+213-21-264888 asmaghreb_cle@yahoo.fr
Argentina	Distribuidora Frappampino S.r.l.	La Rioja, 483	Cordoba	5000	+54-351-4216368	+54-351-4229003 frappampino@arnet.com.ar
Australia	Locksmiths' Supply Co. Pty Ltd.	140/158 Dryburgh St.	North Melbourne	VIC 3051	+61-39-3297222	+61-39-3281731 lsc@lsc.com.au
Austria	Erwe Gmbh	Feldgasse, 16	Feldkirchen	A-9560	+43-42762816	+43-42765054 firma@erwe.at
Belgium	Duitman Bvba	Zinkstraat 13	Halle	1500	+32-2-3831620	+32-2-3831622 info@duitman.be
Brazil	Kaba Do Brasil Ltda.	Rua Guilherme Asbahr Neto 510	São Paulo	04646- 001	+55-11-5545-4510	+55-11-5545-4515 kaba@kabadobrasil.com.br
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Burkina Faso	Diallo Mamoudou	Av.Houari Boumedienne Porte N. 1651	01BP / 2957 Ouagadougou 01		+226-710448	+226-710002 dialloebauchedecles@yahoo.fr
China	Silca China	Xinhua Industrial Zone	Guanghai County, Taishan, Canton		+86-750-5325698	+86-750-5315655 alan@tswahyat.com
Colombia	Flexon Llaves S.A.	Av.Carrera 70 No.99 - 55 Entrada 1	Bogotà		+571-2538300	+571-5331842
Croatia	Ferrotechna d.o.o.	Japodska, 66c	Pula	52100	+385-52-503-529 +385-52-502-609	+385-52-503-529 ferrotechna@pu.t-com.hr
Cyprus	G.H. Yacoubian Ltd.	74/B, Regaena Street	Nicosia		+357-22-663525	+357-22-669009 ghycy@spidernet.com.cy
Czech Republic	H&B Plus. s.r.o.	Zatecká, 8	Plzen	30148	+420-377-225903	+420-377-225904 plzen@klice-hb.cz
Denmark	Agenturcentret A.S	Brydehusvej 20	Ballerup	2750	+45-70111211	+45-70111221 agentur@agenturcentret.dk
Egypt	Gam Transworld	23 Omer Ibn El-Khatar Street	Heliopolis El Cairo		+20-2-22404705 +20-2-26441401	+20-2-22404705 gam@intouch.com
Finland	Hardware Group Finland Oy. (Hgf Ltd)	Luostarinportti 5	Kirkkonummi	02400	+358-9-2219490	+358-9-2962186 asiakaspalvelu@hgf.fi
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Greece	F. Sotiropoulos & Son O.E.	Patission Str., 110	Athens	11257	+30-210-8234009	+30-210-8238480 roulasot@otenet.gr
Greece	GEMKA-Karidis G. & Sons OE	Lykoyrgoy St. 14-16	Athens	10552	+30-210-3243000	+30-210-3249571 g_karidis@yahoo.com
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Holland	Duitman B.V.	Aquamarijnstraat 5	7554 NM - Hengelo		+31-74-2452520	+31-74-2452522 info@duitman.nl
Holland	H. Cillekens & Zn. B.V.	Metaalweg, 4	JB Roermond	6045	+31-475-325147	+31-475-325148 info@hcillekens.nl
Holland	Steenhauer B.V.	Oude Raadhuisstraat 1	Ap Leidschendam	2266	+31-70-3177262	+31-70-3177333 info@steenhauer.nl
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Hungary	Kaba Elzett	Megyeri út 51	Budapest	1044	+36-1-3501011	+36-1-3290692 info@elzett.hu
India	Minda Silca Engineering Ltd.	Plot No. 37, Toy City	Greater Noida	201308	+91-987-397630 +91-987-397631	+91-120-2351301 info@mindasilca.in
Iran	Klidavarshayan Co.	No.73 Stakhr. St - Emam Khomaini Ave.	Tehran		+98-216-6702757	+98-216-735649 klidavar@yahoo.com
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Kuwait	Hasawi & Sabano Co. For Gen.Trad.	P.O. Box 42105	Kuwait City	70652	+965-24832505	+965-2622778 sabanokuwait@sabano.com
Latvia	Solo F Ltd.	Salaspils 12	Riga	1057	+371-7278359	+371-7876901 solo.f@apollo.lv
Lebanon	Mouawad Books & Stationary Sarl.	Mouawad Str. Mouawad Center, 60094 Jal el Dib	Beyrouth		+961-4-711202	+961-4-11206 hicham.mouawad@mouawadmbs.com
Macedonia	Panevski & Sinovi	Llidenska , 11	Kumanovo	1300	+389-31-411545	+389-31-412411 panevski@mt.net.mk
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