



23rd June 2025

Availability of Triflow products – Interruption of supply

Dear Sir

We hope this message finds you well. We are writing to inform you of a temporary interruption in the supply of some of our products due to an unforeseen issue with the availability of a key raw material.

Despite our best efforts to maintain consistent supply, our sourcing partners are currently experiencing delays that are beyond our control. This has impacted our ability to deliver the following products on our usual schedule:

- 34689 – Tri-Flow Industrial Lubricant (UK/DE//ES/P) 200ml
- 34690 – Tri-Flow Industrial Lubricant (FR/NL/DE/SE/F/N) 200ml
- 34691 – Tri-Flow Industrial Lubricant 500ml
- 37342 – Tri-Flow Industrial Lubricant – Spray Pack
- 32871 – Tri-Flow Industrial Lubricant 4ltr

We understand how important these products are to your operations, and we sincerely apologize for any inconvenience this may cause. Please rest assured that we are actively investigating alternative sourcing options and working closely with our suppliers to resolve the issue as quickly as possible.

At this point in time we are expecting the delay to last around 12 - 16 weeks while alternative raw materials are sourced and tested to ensure the performance of the product.

We truly appreciate your patience, understanding, and continued support during this time. Your trust means a great deal to us, and we are committed to keeping you informed with timely updates as the situation evolves.

If you have any questions or need assistance with alternative solutions, our customer service team is here to help.

Faithfully

Russ Morris

Sales Director

Maciej Wichniarek

Sales Director