

January 2026

Customer Notification of Product Delay

Dear Valued Customer

We are writing to inform you of a delay affecting the following products –

Egel 3000

MM730FG

SE3000

Unfortunately, due to unforeseen circumstances in our supply chain, we are unable to manufacture further stock.

Please rest assured that we are working closely with our suppliers and logistics partners to resolve the issue as swiftly as possible. We will keep you updated should there be any further changes, and we sincerely apologise for any inconvenience this may cause.

Your satisfaction is extremely important to us. If you have any questions or require further assistance, please do not hesitate to contact our customer service team.

Thank you for your patience and understanding.

Chris Hayden
UK Supply Chain Manager

Amanda Nolan
UK Customer Service Manager

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