

September 14, 2026

Subject: Product Supply Update

Products Impacted: RTV102, RTV103, RTV108 and RTV109, RTV1473

Dear Valued Customer,

We have identified your facility as a purchasing location for products within our Electronic Materials portfolio. Please forward this notification to the appropriate individuals within your organization who may require this information.

We are writing to provide an update regarding the supply of the products listed above.

As previously communicated, shipments of the products listed above were delayed due to product quality issues that impacted availability. We are pleased to inform you that the current production batch has successfully met applicable product specifications, pending final verification for hydrolytic stability.

Final verification of the current production batch is scheduled for **September 28, 2026**. Upon successful completion of this verification, shipment of the batch will commence.

Additional production batches have been scheduled for the fourth quarter of 2026 to fulfill customer orders, reduce the existing backlog, and support a return to standard lead times.

The investigation into the root cause(s) of the quality issue remains ongoing, and appropriate corrective actions will be implemented as findings are confirmed. Additional monitoring of product performance and manufacturing processes will continue to support product quality and supply reliability.

We sincerely apologize for any inconvenience this delay may have caused and appreciate your continued patience and understanding as we work to resume normal supply. We will continue to monitor the situation closely and communicate any further updates as appropriate.

We remain committed to providing high-quality products and reliable supply. Should you have any questions regarding product availability or order status, please contact your local Momentive sales representative.

Thank you for your continued partnership and trust.

Sincerely,



Lynda Nguyen
Product Manager