



September 2, 2021

Subject: Force Majeure Impacting Supply of LOCTITE® AERO Products: Foaming Agent Raw Material

Dear Valued Customer,

The ability of Henkel Corporation ("Henkel") to procure a foaming agent raw material used in the production of certain LOCTITE® AERO products has been limited due to a fire at a key manufacturing facility of the raw material manufacturer. As a result, Henkel is hereby declaring force majeure in connection with deliveries of the products listed in [Attachment A](#) hereto. We are in the process of reviewing our ability to fill existing orders and will need additional time to confirm recent orders.

Henkel is in close contact with its supplier and using all commercially reasonable means to leverage its global supply chain to address this situation and support its customers. Additionally, Henkel has begun a Management of Change project to identify alternative sources of supply and potential substitutes for this raw material. Henkel will communicate additional details on this project in the subsequent days.

Your account manager will contact you to discuss the status of current and future orders. Henkel appreciates your patience and understanding during this challenging period.

Sincerely,

A handwritten signature in black ink that reads "George Thomas". The signature is written in a cursive, flowing style.

George Thomas
VP Regional SBU Head of Industrials Americas
Henkel Adhesive Technologies

[Attachment A](#): Impacted Product List

Attachment A

Impacted Product List

LOCTITE EF 557
LOCTITE EF 562
LOCTITE EF 562S
LOCTITE EF 562SFR
LOCTITE EF 9833.1