
[EXTERNAL] Update: PMB167 - SUPPLY ISSUES

From ROCOL <customer.service@rocol.com>

Date Thu 30/04/2026 16:36

To Matthew Letts <Matthew.Letts@Silmid.com>

This Message originated outside your organization.



Dear Valued Customer,

Product Update | 30th April 2026

The ongoing conflict in the Arabian Gulf has led to significant disruptions in the supply chain of certain key raw materials used in industrial lubricants. One notable impact is the tightening of supply of polyalphaolefin, a significant base oil used in the production of synthetic lubricants. As a result, we need to advise you of potential supply disruptions.

These disruptions currently affect our ability to supply the **FOODLUBE[®]** range, **SAPPHIRE[®]** HI-TORQUE range, **AEROSPEC[®]** (300, 350, 400) and **SAPPHIRE Premier**.

Our teams are working hard to secure limited quantities of material; however, this remains a rapidly evolving situation. Manufacturing plans are being adjusted in line with material availability as and when stock is received.

Please continue to place orders in line with your usual purchasing patterns and contact your customer service representative for the most up-to-date product

availability information.

This is a global issue. Our teams are fully aware of the impact and are working tirelessly to secure and manage the materials available to us and to minimise disruption wherever possible.

For ROCOL Technical Enquiries, please contact us at rocol.com/technical-enquiries

ROCOL Customer Service

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