

Precautions

Installation Notes

- Install in accordance with the IEE wiring regulations and building regulations.
- This product must be installed by a suitably competent person.
- To reduce the risk of strangulation the flexible wiring connected to this luminaire shall be effectively fixed to the wall if the wiring is within arm's reach

Electrical

- Do not connect directly to mains electrical supply.
- Switch the power off at the mains supply before installing or maintaining this fitting.
- Ensure others cannot restore the electrical power supply without your knowledge.
- Ensure the product is in good working condition. If there is visible damage do not use.
- This product must be used with a good quality SELV constant voltage LED driver. Ensure that the voltage output of the driver matches rated voltage of the LED flex.
- Connect the LED flex with correct polarity. Refer to the 'wiring' section for help. Terminal block not included.
- Ensure that the power capacity of the LED driver is greater than the total load of all the LED flex connected to it.
- The LED flex and cable should be protected by a fuse or equivalent device installed between the driver and LED flex and as close to the driver as possible.
- Ensure that the current capacity of cable connecting the LED flex to the driver is greater than the maximum drawn by the LED flex and the cut off of any over-current protection (fuse).

Mechanical

- Do not use the product if damaged. Do not use with worn or damaged wires or components.
- The product will generate heat during use. It should be installed in a well ventilated location on a smooth surface. Fully uncoil the LED flex. Do not cover or conceal.
- The light source is not replaceable; when the light source reaches its end of life the whole luminaire shall be replaced.
- These products contain a light source. For information on energy efficiency classification, please refer to the product listing.
- Products are dimmable only with specific dimmers or dimming methods.
- The LED flex should be mechanically supported with the recommended accessories. Do not hang under its own weight.
- Do not twist, pull or stretch the LED flex. Only bend following the bend direction and minimum bend.
- Protect the LED flex from mechanical damage. Take care not to dislodge any components during installation. Ensure that wires connecting the LED flex cannot be pulled.

Environmental

- Ensure the product is installed and operated within the specified ambient temperature (Ta) as outlined in the technical table and product listings.
- IP67 LED flex is suitable for indoor and outdoor installation. After cutting and sealing this product is IP65.
- Only install in a location free from chemicals, gases and flammable materials.
- Avoid continuous exposure to UV light.
- Do not install in locations where it is subject to continuous movement.

Product Warranty

1. A warranty period is provided for products in normal use. For any faults arising during the period that are confirmed to be quality related by inspection by the company, a product of the same specification will be replaced for free.
2. The warranty does not cover any of the following:
 - (1) Any product damage due to usage not allowed in the instructions.
 - (2) Any product damage due to disassembling or wrong operation by the user.
 - (3) Severe appearance damage or deformation of the product.

Pro Series
LED Neon Flex

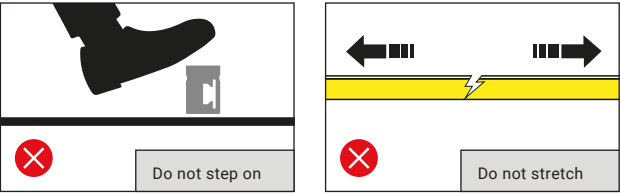


User Manual

IMPORTANT

- Please read these instructions before commencing any work.
- Please retain these instructions & cable tag for future reference.
- Please refer to product listing for detailed information.
- Remove all packaging before connecting to power supply.
- If the cable tag is removed, ensure it is retained and stored safely.

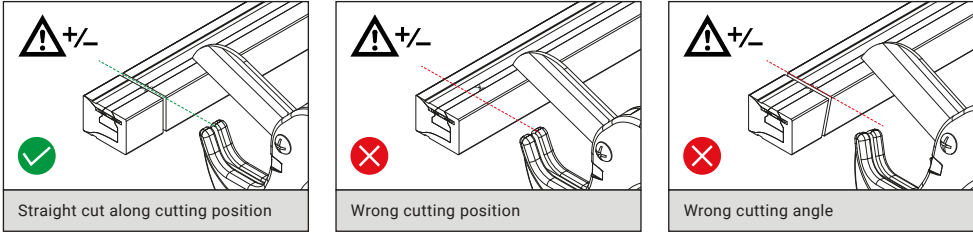
Precautions



SKU	Bending	Min. Bend Diameter	Max.Twist	Ta	Size
NEON1312	Vertical	60mm	N/A	50°C	13x12mm
NEON1217	Horizontal	60mm	N/A	50°C	12x17mm
NEONDUAL1010	Dual	120mm	360°/1000mm	45°C	10x10mm
NEONDUAL1616	Dual	120mm Vertical, 280mm Horizontal	360°/1000mm	45°C	16x16mm
NEONDUAL2020	Dual	200mm Vertical, 280mm Horizontal	360°/1000mm	45°C	20x20mm
NEON1312HT	Vertical	60mm	N/A	110°C	13x12mm
NEON1217HT	Horizontal	60mm	N/A	110°C	12x17mm

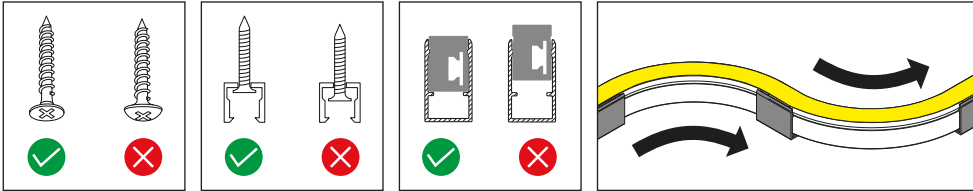


Cutting



TIP: we recommend using a pipe cutter to cut the LED flex. Use one firm press to cut cleanly through.

Mounting / Installation

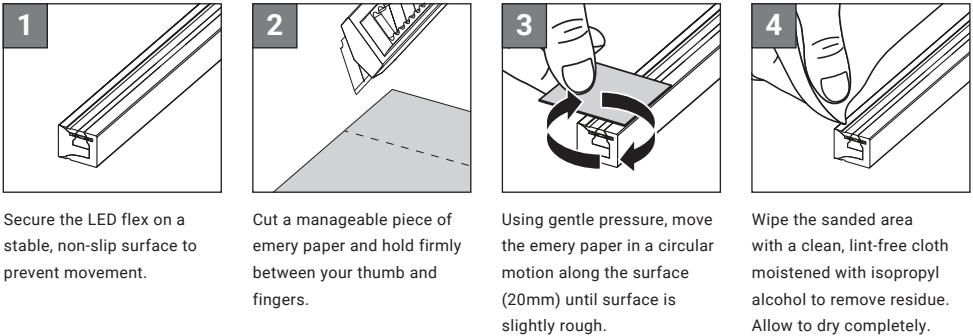


1. Install mounting channel with countersunk screws. Use appropriate fixings depending on the mounting surface.
2. Ensure that the mounting channel is securely held by the screws.
3. Install the LED flex in the correct position making sure it is properly seated in the mounting channel.
4. Use multiple mounting brackets to achieve bends and shapes with the LED flex.
5. We recommend installation be carried out by at least 2 people.

Preparing Silicone for Sealing

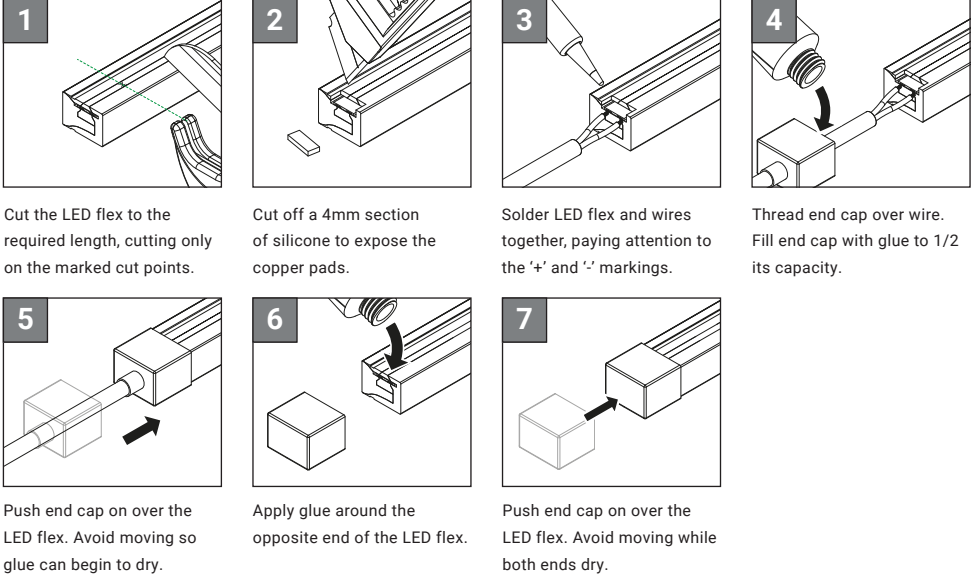
1. **Inspect the Surface:** Ensure the LED Neon Flex is free from major debris or oils. Clean the silicone surface with a lint-free cloth moistened with isopropyl alcohol. Allow it to dry completely. (Avoid wet handling.)
2. **Prepare the Work Area:** Work in a well-lit and ventilated space. Ensure all tools are within reach and the work surface is clean. (Avoid dusty environments.)

- Tools & Materials Required**
- 300 grit emery paper
 - Clean lint-free cloth
 - Isopropyl alcohol (70% or higher)
 - Safety gloves
 - Mask or respirator (optional)



WARNING: Do not use water during sanding process. Do not use grit less than 300 to avoid damage. Avoid over-sanding.

Wiring & Sealing



NOTE: Allow 2-3 hours before handling and 24 hours for the glue to completely dry. Must not be exposed to moisture until the glue has completely dried. Use the correct glue. Do not use bathroom silicone sealant. Once glue has dried, inspect both ends and confirm that the endcap is fully sealed to the LED flex.

WARNING: Check polarity (+/-) is correct before turning on. Incorrect polarity can cause damage to products.

Single Colour		CCT		RGB		RGBW	
+V	Red	+V	Black	+V	Black	+V	Black
-V	Black	-W	White	-R	Red	-R	Red
		-WW	Yellow	-G	Green	-G	Green
				-B	Blue	-B	Blue
						-W	White

Soldering

1. Make sure you are soldering in a well ventilated area and wear protective eyewear.
2. Check you have made a clean cut before soldering.
3. You may wish to clean the areas being soldered with flux.
4. Before soldering, tin plate the cable ends and solder pads first.
5. Allow the solder point to completely cool down after every solder.

WARNING: for more information on the soldering process and safety precautions please follow the soldering iron manufacturer's instructions.

