



Welcome to Ten Ocean View - we hope you enjoy your stay!

During Covid, we are doing things a bit differently in order to keep everyone safe. We hope you find all the information you need in this booklet to enjoy your stay in St Ives but if you need any other help, just drop us a text on 07736 281334

Housekeeping

In order to prevent cross-contamination of rooms, we are not offering a daily cleaning service at the moment. If you require any more teas, coffees, toilet paper etc, just let us know by text and we will pop them in a container on your door. Please put the container back on the door when you are done and we will collect it. Please put all breakfast rubbish in the bin in the hall.

We have the following available to borrow

Iron and ironing board, wine glasses, alarm clock.

Check-out

Check-out is 10am and your balance should have been paid prior to arrival. Please leave the windows open and keys in the room when you leave.

Smoking

We are a non-smoking guest house, however you are welcome to smoke outside and will find an ashtray pot by the bench in front of the house.

Garden

You are welcome to relax in our garden down the steps past our parking bays, where you will find a guest area at the far end of the lawn overlooking the sea. Please ensure all social-distancing rules are adhered to, including with regards to our neighbours. Remember to watch out for seagulls if you have food and keep it well covered. And please be careful in wet weather as the decking can get VERY slippy!

WIFI

Free WIFI is available throughout the house:

Network: **Guest-BTWholeHome-XCS** Password: **TenOceanView-Guest**

Breakfast

While the breakfast room is closed we will be delivering a takeaway breakfast to your door between 8.30am and 9am.

Please choose **one** option each and place your sheet in the box on the wall in the hall downstairs by 9pm the evening before. We will peg this sheet back on your door for you to fill in again for the next morning. If we do not receive a sheet we will assume you do not require breakfast.

When you have finished your breakfast, please just pop the bag with all the used containers inside into the blue bin in the downstairs hallway.

For every guest

Orange juice
Fresh seasonal fruit pot
Mini-muffin

Made to order

Please **one each** choose from:

Cornish Omelette

Cornish Cheddar Omelette served in toasted homemade bread

Smoked Salmon Omelette

Omelette and smoked salmon served in toasted homemade bread

Smoked Salmon Bagel

Bagel served with cream cheese and smoked salmon

Porridge

Porridge served with honey and berries

Cornish Toastie

Toastie made with Cornish cheddar and homemade bread

Granola Pot

Greek yogurt, granola and honey

We have gluten-free bread, bagels and porridge, subject to availability

Directions to the Beach, Tate, Town & Harbour

Porthmeor Beach & The Tate

Turn right out of the house and at the end of the row of houses take the steps to your left down to Westwood Road. At the end of Westwood Road, turn left and walk down Porthmeor Hill to the beach and The Tate.

Town & Harbour

Follow the above directions to The Tate. Walk past the gallery to the end of the road and follow it round to the right. Go straight ahead on to the cobbled lane The Digey, and follow this to the end where you will find Fore Street and the shops. From here you can cut through to the Harbour. You will also find the Barbara Hepworth Sculpture Gardens off Fore Street, which we highly recommend



St Ives Restaurant Suggestions

We strongly advise booking in advance due to COVID. Most restaurants are no longer taking walk-ins, only pre-reserved bookings.

Porthmeor Beach Café £££ 01736 793366 www.porthmeor-beach.co.uk

Just down the hill right on Porthmeor beach, open for breakfast, lunch and dinner. Tapas and more. Outside booths and covered terrace with heat lamps.

The Rum and Crab Shack ££ 01736 796353 www.rumandcrabshack.com

Offering a fantastic variety of crab dishes among more traditional options such as fish and chips and surf 'n' turf. Also a huge selection of rum from around the world!

The Sloop Inn ££ 01736 796584 www.sloop-inn.co.uk

One of Cornwall's oldest inns believed to date back to 1312, nestled in the harbour. Hearty pub grub served with seating inside and outside.

The Seafood Café ££ 01736 794004 www.seafoodcafe.co.uk

The Seafood Café provides a wide selection of fresh local fish, shellfish, prime Cornish meats and free-range poultry. Open for lunch and evening meals.

Porthminster Café ££££ 01736 795352 www.porthminstercafe.co.uk

On Porthminster Beach, inside dining and covered terrace. Open for coffee, lunch, afternoon tea and dinner. On the pricey side, you'll need to book.

Blas Burgerworks ££ 01736 20797272 www.blasburgerworks.co.uk

Boasts a large menu of locally sourced beef, chicken, fish and vegetarian burgers.

Mermaid Seafood Restaurant £££ 01736 796816 www.mermaidstives.co.uk

With lobsters as their speciality, this restaurant is on Fish Street just behind the harbour.

Lifeboat Inn ££ 01736 794123 www.lifeboatinnstives.co.uk

Family pub on the Harbour with stunning views. Traditional pub grub and Cornish ales.

Porthgwidden Beach Cafe £££ 01736 796791 www.porthgwiddencafe.co.uk

Nestled on Porthgwidden Beach, serves breakfast, lunch and dinner. Covered terrace.

Pedn Olva £££ 01736 796222 www.pednolva.co.uk

On The Warren jutting out on the rocks between the Harbour and Porthminster Beach, open for coffee, lunch and dinner. Spectacular views, terrace open during the day.

Firehouse Bar and Grill ££ 01736 799664 www.firehousestives.co.uk

Gin bar downstairs and restaurant upstairs. Serves pizzas, seafood, burgers and steaks.

The Mex ££ 01736 797658 www.themex-stives.co.uk

Jolly Tex-Mex restaurant. Inside dining only.

Talay Thai ££ 01736 795157 www.talaythai.kitchen

Thai restaurant on the harbour. Eat-in and takeaway.

Fish & Chips and Takeaways

Balancing Eel 01736 796792

Popular for their traditional and locally sourced fish and chips, just off the harbour road.

Harbour Fish and Chips www.harbourfishandchips.co.uk 01736 799295

Takeaway or eat-in, serves battered and grilled fish. Next to the Lifeboat Station.

West Beach 01736 795843 *SEASONAL*

At the west end of Porthmeor Beach. Serves pizza, fish and chips, salads.

Porthmeor Beach Takeaway *SEASONAL*

Below Porthmeor Beach Café right on the beach. Fish and chips, paninis, salads.

St Ives Pizza Co www.stivespizza.co 01736 794030

Artisan pizzas for delivery or takeaway. Located in Penbeagle on the outskirts of town.

Rajpoot 01736 795307

Excellent Indian food, eat in or takeaway. On Gabriel Street, near the cinema.

Curry Garden 01736 799003

Indian food, eat in or takeaway. On Tregenna Hill.

Hong Kong Kitchen 01736 798257

Chinese takeaway. On Chapel Street, near the cinema.

Pels Of St Ives

Pasties, pasties, pasties... On the harbour.

Pubs

The Sloop Inn

Harbour-side. Dates back to 1312 and has a cosy atmosphere. Live music most Sundays.

Queens Hotel

Quieter pub on the High Street with plenty of board games and regular live music.

The Lifeboat Inn

Large pub on the harbour. Serves food and great for families.

Kettle and Wink

Next door to the Western Hotel, this small pub is famous for its regular live-music nights.

The Balcony Bar

Harbour-side bar showing live sport on big screens. Great burgers and beer.

The Union and The Castle

Two pubs on Fore Street. Both offer hearty pub grub.

Beach Cafe Bar

Wine bar on the harbour, outdoor seating available.

Our Covid-19 Procedures and Policies

We are doing everything possible to ensure that your stay with us is safe, enjoyable and relaxing. Our guests' health and safety is of the utmost importance to us so we want to reassure our customers that we have carried out a COVID-19 risk assessment and are complying with the Government's guidance on managing the risk of COVID-19 to protect our customers and ourselves as follows:

During your stay

- Check-in - Our earliest check-in time has now changed to 3.30pm to allow extra cleaning time between guests
- Hand Hygiene - We have installed a hand-sanitiser dispenser in the porch and we would ask all guests to sanitise their hands before entering
- Social Distancing - Guests are required to maintain social distancing and remain at least 2 metres from other guests. Please be mindful of our neighbours when in the garden and outside the property
- Breakfast - Until further notice the breakfast room will be closed and we will be delivering a 'takeaway' breakfast to your room each morning between 8.30-9am
- Housekeeping - In order to avoid cross-contamination of rooms, we will not be offering daily room cleans at the moment. Just text us on 07736 281334 if you require top-ups of teas and coffees or fresh towels
- We are disinfecting high-traffic areas such as light switches, bannisters and door handles throughout the day
- Any guests who develop symptoms during their stay will be asked to leave the premises and return home to self-isolate immediately
- If we are required to close the B&B due to Government-imposed restrictions or localised lockdowns, guests will not be liable and all deposits and balances will be returned to guests

Rooms

- All bed linen and towels are laundered by a professional laundry service
- For extra reassurance, all pillows, duvets and blankets are changed between guests, as are tea and coffee trays
- Upholstered chairs are sprayed with a suitable disinfectant between guests
- We have removed all non-essential items from the room, such as cushions, for the time being
- All mugs and glasses are washed in the dishwasher between stays

We will constantly review all of our procedures and policies and amend them according to Government guideline