

Spotlight on Process Improvement®

This short course will help you to understand how to improve the processes you use every day.

Course contents:

- Introducing the link between processes and business objectives and the differences between choosing to Refine, Re-engineer or Rethink a process.
- Understanding process interactions to help you gain clarity in identifying improvement opportunities within a process.
- Learn how to embed your new way of working for sustained success

Are there any pre-requisites?

No previous experience or qualifications are needed for Spotlight on Process Improvement.

Who is the course suitable for?

Anyone wanting to learn the essentials of Process Improvement.

Exam Details:

The course does not have an associated exam.