

## Covid-19 House Rules

Dear Guest

We look forward to welcoming you.

Please see below your Check in and Check Out Instructions

### CHECK IN

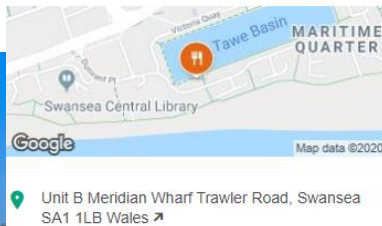
#### CHECK-IN

Collect your keys from **El Pescador** Restaurant & Bar on Trawler Road, next to Meridian Tower.

1. Go to the bar and ask a member of the team for your keys by giving the lead name on the booking and present the Photographic ID you provided, to verify your identity.
2. You are required to sign for the keys to your apartment before they are given to you.

**Check In time is 3PM-7PM** (Unless prior arrangements have been made)

- When you have checked-in please call our office on **01792 343905** and leave a message to confirm you have arrived and checked in successfully, alternatively you can email [reservations@juststaywales.com](mailto:reservations@juststaywales.com)
- Should you need anything we respectfully ask that you try and let us know before 7.30PM by calling our office and leave a message, and we will respond to you as soon as possible. In the case of an emergency please call the office immediately.



### CHECK OUT

- Check Out is 11am
- Please **carefully** post your keys in the **corresponding** letter box to your apartment on level 1 exit to promenade, when you leave.



We wish you a great stay and hope to see you again soon.

Jany